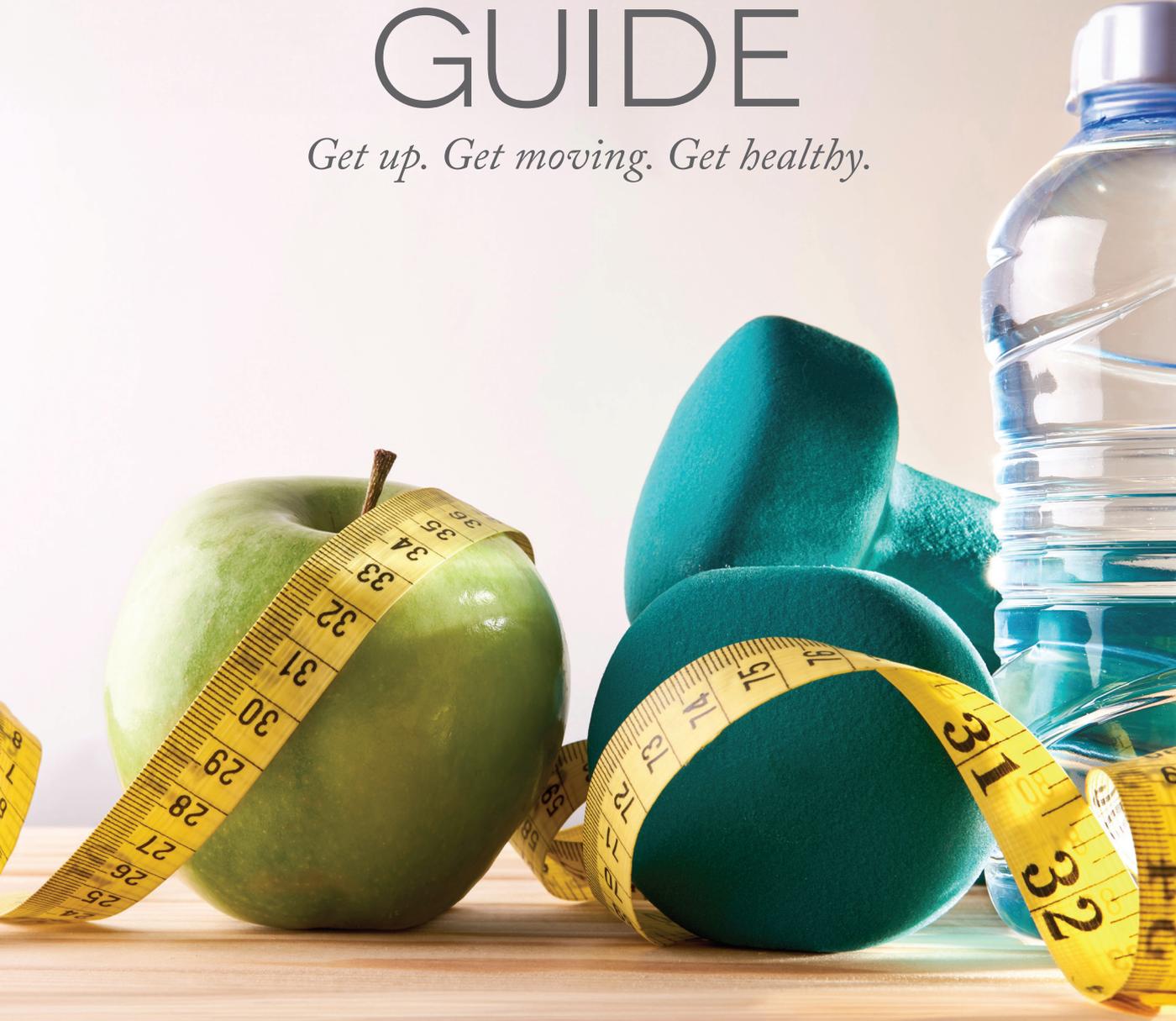


— 2024 —

BENEFITS GUIDE

Get up. Get moving. Get healthy.



EVERYTHING YOU **NEED** **TO KNOW** ABOUT YOUR **2024 BENEFITS**

ADA DISCLAIMER: If you cannot read this guide due to a disability, please email benefitsoffice@houstonisd.org and let us know how we can accommodate you. All the information in this guide is also available on our website: www.hisdbenefits.org.

DISCLAIMER: This guide provides an overview of your benefit options. The complete provisions of the plans, including legislated benefits, exclusions, and limitations, are set forth in the plan documents or insurance contracts. The insurance contracts are available for your review in the Benefits Department. If the information in this guide is not consistent with the plan documents or insurance contracts or state and federal regulations, the plan documents, insurance contracts, and state and federal regulations will prevail. This guide is not intended as a contract of employment or a guarantee of current or future employment or benefits. This enrollment guide constitutes a Summary of Material Modifications (SMM) to the HISD Summary Plan Descriptions (SPD). It is meant to supplement and/or replace certain information in the SPDS, so retain it for future reference along with your SPDS. Please share these materials with your covered family members.

RESPONSABILIDADES: esta guía proporciona una descripción general de sus opciones de beneficios. Las disposiciones completas de los planes, sus beneficios, exclusiones y limitaciones legislados, se establecen en los documentos del plan o en los contratos de seguro. Los contratos de seguro están disponibles para su revisión en el Departamento de Beneficios. Si la información en esta guía no es consistente con los documentos del plan o contratos de seguro o regulaciones estatales y federales, prevalecerán los documentos del plan, los contratos de seguro y las regulaciones estatales y federales. Esta guía no pretende ser un contrato de empleo o una garantía de empleo o Beneficios actual o futuro. Esta guía de inscripción constituye un Resumen de Modificaciones Materiales (SMM) a la Descripción resumida del plan (SPD) de HISD. El propósito de esta guía es complementar y / o reemplazar cierta información en el SPD, así que guárdelo para referencia futura junto con su SPD. Sientase con la libertad de compartir estos materiales con los miembros de su familia que están cubiertos bajo un plan.

TABLE OF CONTENTS

What's new and notable in 2024	04
Dependent verification services	09
Preventive health care	12
Choose your plan	17
Medical plan options	22
Prescription benefits	30
Compare coverage options	34
Voluntary options	38
FSA	39
Dental	40
EyeMed	48
Life and AD&D	51
Disability	53
Legal	54
Aflac	61
Enroll For Coverage	70
Wellness Resources	72
Next Level Clinics	73
Aetna Programs	76
Employee Assistance Program (EAP)	84
Retirement	86
Coverage Costs	89
Provider Contacts	94

WHAT'S NEW AND NOTABLE IN BENEFITS FOR 2024

WELCOME TO ANNUAL ENROLLMENT!

It's time to take a look at your benefits and the changes and elections you may want to make for 2024. Whether you are new to HISD or returning to the district, we have resources, information, and useful tools to guide you through your benefits information. Even if you are not enrolling in some of the benefit options, as an employee of the district you have access to benefits such as the Employee Assistance Program and resources that may be useful.

LET'S START BY LOOKING AT WHAT'S NEW AND NOTABLE FOR 2024.

Get up Get Moving Get Healthy is our goal for 2024. While there have been additional ways to access your healthcare needs for you and your family, we want to make sure you are “moving” in the right direction, and we want to provide as many resources as possible and options to make it even easier to get you and your family members the health care you need to stay healthy or to get healthier. We would like to remind you that we have onsite representatives that are available to assist you.

Below is information on our onsite representatives.

All of these on-site representatives are available to offer assistance.

Aetna Onsite: Joselyn Hernandez | 713-203-4789 | HernandezJ6@aetna.com (*Medical plan*)

Aetna Clinical Consultant: Chaundra Sneed | 832-920-3776 | SneedC1@aetna.com (*Medical plan*)

ComPsych EAP Navigator: Selestine Simon | 713-556-6630 | Selestine.Simon@houstonisd.org (*Employee Assistance Plan*)

Cigna Onsite: Edward Garza | 713-556-8207 | Edward.Garza@CignaHealthcare.com (*Dental plan*)

For general benefits information, you can contact the HISD Benefits Service Center at 1-877-780-4473, Monday -thru Friday from 7:00 a.m. to 7:00 p.m.

NEW AND NOTABLE IN BENEFITS FOR 2024

BENEFITS SERVICE CENTER

You may use the Benefits Service Center for any questions you have about your benefits. This covers topics such as dependent verification audits, enrollment, and adjustments to your benefits due to life events or changes in beneficiaries. To ensure you're well-informed, the Benefits Service Center will reach out to you using both electronic methods, through your HISD email, and traditional paper mail sent to the address on file with HISD. To maintain accurate communication, please review your address in OneSource and make any necessary updates. Additionally, take a moment to assess your designated beneficiaries and make any essential changes through the Benefits Service Center. It's important to note that the HISD Benefits Service Center operates even during HISD holidays.

CHANGES FOR 2024

- The HISD Medical Plan rates will remain the same for 2024.
- The HISD Dental plan will have a 5% rate increase as shown in the chart below

Tier	Dental HMO	Dental PPO	Dental PPO Buy-up	Dental Discount Plan*
Ee only	\$7.61	\$20.60	\$22.83	\$2.50
Ee + Spouse	\$14.47	\$40.80	\$45.23	\$5.00
Ee + Child(ren)	\$14.47	\$40.71	\$45.12	\$5.00
Family	\$18.60	\$63.67	\$70.58	\$5.00

**Discount Dental rates remain the same.*

NEW AND NOTABLE IN BENEFITS FOR 2024

HISD will increase **the basic life insurance** and AD&D from 10,000 to 15,000. This life insurance is at no cost to employees who are benefits eligible.

Kelsey-Select Medical Plan – HISD has again increased the annual salary threshold for the select plan eligibility from \$31,000 to \$35,000 to allow employees greater access to health insurance. Benefits packets will be mailed to the address of record for all employees who qualify for the Kelsey Select Plan. Additionally, for 2024, anyone who is no longer eligible for this plan, will be moved into the Kelsey Basic Plan. You will be sent a letter explaining this option and your ability to “opt-out” of this medical plan.

Supplemental Life Insurance Increased Limit Option – During Annual Enrollment, employees can increase their Supplemental Life Insurance limit on themselves by up to one time their annual salary without having to complete Evidence of Insurance (EOI) up to five times their annual salary or \$600,000 (whichever is less). This option is only available to those employees who are currently enrolled in at least 1X their annual salary.

Medical Plan CVS Health Hub Access* – HISD employees and dependents covered in all HISD medical plans can now access the CVS Health Hubs located in most CVS pharmacies in their neighborhood. For Memorial Hermann and Texas Medical Neighborhood plan participants, the full cost of the visit may be required if deductibles have not been met. Please take advantage of this additional benefit, especially if you need acute care, chronic condition management, or behavioral health services. Please note that some locations do not offer preventive care or other services. Visits to the Health Hubs will generally cost less than going to an urgent care center or emergency room.

*** For Kelsey ACO members, a primary care copay will apply for most visits, except a specialist copay applies for behavioral health visits.**

Employee Assistance Program (EAP) Please continue to use your EAP features such as Better Help (online counseling sessions for your convenience) and GuidanceConnect, the digital method for making your appointments and selecting a counselor. These features provide improved access to the Employee Assistance Program. To register, visit www.guidanceresources.com.

FOUNDATIONS

This is a new app powered by **Guidance Resources**. It provides you with a complete digital toolkit at your fingertips for your mental well-being.

You must first register for ComPsych at www.guidanceresources.com. The web ID is HISD. Once you register and you are at the home page, select digital toolkit. You will then need to provide your email address, click Register, and you are registered for the Foundations app.

Please download the Foundations App and you can begin using it immediately.



HAVEN'T DOWNLOADED FOUNDATIONS YET?

Scan the QR code or search for Foundations: Wellbeing & Sleep in the App Store or Play Store. Register using your work email to gain free access.



APPLE



ANDROID

NEW AND NOTABLE IN BENEFITS FOR 2024

IMPORTANT REMINDERS

A new mobile app has been created for all HISD employees. This new mobile app **Powered by Enspire** will be available for iOS users as well as Android users and will contain all of the benefits apps in one place. You will need to agree to Single Sign On the first time you log into the new app and you can register in the app if you are a new employee. Once you agree to Single Sign On, you will be able to enter your ID and password and get to any benefit that you have enrolled in, and you will be able to use the app during Annual Enrollment to enroll in or make changes to your benefits plans.

The HISD Health & Wellness Center

The clinics are open during the lunch hour. The HMW clinic is open Monday-Friday from 9:00 a.m. to 4:30 p.m. and Saturday from 8:00 a.m. to 1:00 p.m. The Attucks clinic is open Monday-Friday from 9:00 a.m. to 4:30 p.m. The clinics also screen for depression and can help you with your chronic conditions, provide primary care, as well as meet your urgent care needs. Give them a call!

TeleHealth for HISD medical plans – Memorial Hermann ACO and Texas Medical Neighborhood medical plan members securely text with a doctor any day, any time. The CareAccess Live app allows you to connect to easy, quality care from your phone or computer. The next time you have a non-emergency medical question, try using the CareAccess Live app to securely text with a doctor. There is a \$0 member cost share, doctors are available 24/7, and you chat for as long as you need to. Just download the app from the App Store or Google Play or visit www.careaccesslive.com to sign up and begin texting with a doctor in seconds.

Members in the Kelsey-Seybold medical plan may schedule a Telehealth visit by using the MyKelsey app or going online to www.kelsey-seybold.com. Appointments may be made for either a phone call or a video visit.

DEPENDENT VERIFICATION SERVICES

FREQUENTLY ASKED QUESTIONS

These questions and answers should provide employees with the information they need to complete the process of adding any eligible dependents.

Q: Why is dependent verification being done?

A: At HISD, we are committed to providing affordable healthcare benefits for all employees and their eligible dependents. One way to ensure we effectively spend our benefits dollars and provide an equal level of benefit to all employees is to verify we are only paying the expenses of eligible dependents as specified in our healthcare plans.

Q: Who will be conducting the verification?

A: HISD has partnered with our Benefits Service Center to conduct Dependent Eligibility Verification.

Q: Who will be included in the verification?

A: All active employees who wish to enroll in a medical, dental and/or vision plan will be required to provide supporting documents to substantiate dependent eligibility.

Q: How do I know if my dependents are eligible?

A: The definition of eligible dependents is:

- Your legal spouse
- Your dependent children; Eligible dependent children under 26 years of age include:
 - Your biological children
 - Your stepchildren
 - Your legally adopted children
 - Your foster children, including any children placed with you for adoption
 - Any children for whom you are responsible under a court order
 - Your child who qualifies as your dependent under the terms of a qualified medical child support order (QMSCO)

DEPENDENT VERIFICATION SERVICES

You must verify your dependents. Dependent verification is a way of showing proof that any dependent you would like to enroll for benefits coverage meets our plan guidelines for eligibility. It's a very simple, very important process. You only need to do it once. You will be required to show documentation that your dependents meet the HISD plan guidelines. Employees and their dependents may lose or have their benefits eligibility suspended if they are found to have dependents on the plan who are not eligible.

For a child, one of these documents verifies eligibility:

- Adoption certificate
- Birth certificate with parent's name listed
- Documentation of legal guardianship
- Qualified medical child support order
- Adoption placement agreement
- Documentation of legal custody
- Hospital birth record (within 90 days of birth)
- Legal Custody or Legal Guardianship (applies to grandchildren and other children that you are responsible for)

For a spouse, one of these documents verifies eligibility:

- Declaration of informal marriage
- Marriage license or certificate. If your dependent is a stepchild, you must also provide a copy of a marriage certificate to substantiate the child's relationship to the employee or spouse.

If you have any questions, please call the HISD Benefits Service Center at 877-780-HISD (4 473)

Q: What types of documentation do I need to provide to satisfy the verification requirements?

A: There are multiple forms of documentation that will be accepted for your dependents.

Q: What will happen if I don't respond to the verification letter?

A: Any dependent not verified by document submission by the verification deadline date will not have coverage from HISD medical, dental and vision benefits.

Q: Who should I contact for more information?

A: The HISD Benefits Service Center will be available to you during the verification process to answer any questions that you have. You can contact the Benefits Service Center by calling 877-780-HISD (4473). Representatives are available 7:00 a.m. to 7:00 p.m. CT, Monday-Friday (except holidays) to assist you.

Q: What should be provided to validate a Life Event?

A: You would need to provide any documentation that would support the life event you are declaring. (ex. Marriage, you would provide a Marriage certificate that shows the date of Marriage. Dependent Age out at 26, you would provide the notice received from the insurance company where you were previously insured that shows you are losing coverage and shows the date coverage will be lost.

Q: What happens if I don't receive that documentation?

A: You have 30 days to provide the documentation to support your life event . If you are experiencing delays in receiving that information, please call the Benefits Service Center immediately and let them know you need more time, they are able to give you a small amount of additional time to receive and submit your documents.

Q: What are some examples of life events?

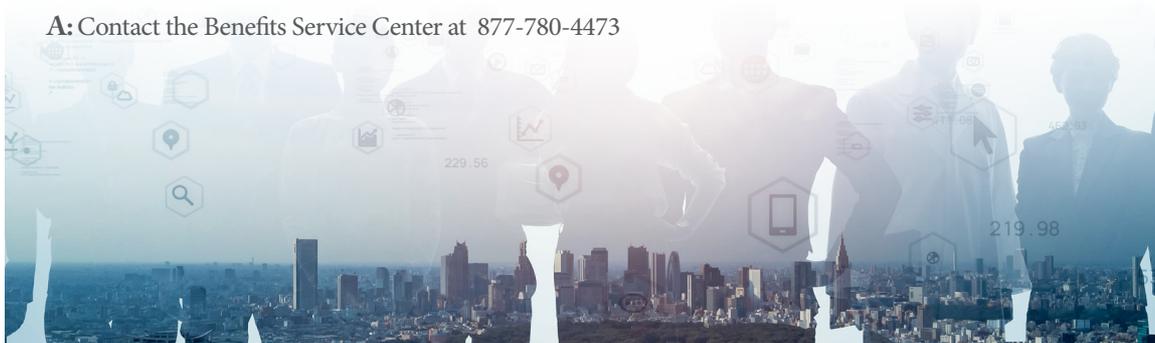
A: Marriage, Birth of a Child, Adoption, adding a grandchild, divorce and death. If you have any questions about your specific life event, you can contact the Benefits Service Center at 877-780-4473 to ensure that you know how to declare your life event, as well as when to declare the life event so you can make the changes that are consistent with that life event.

Q: What is a combo audit?

A: It is an audit that includes adding a dependent and a life event. In this case you would need to provide documentation on your dependent such as a birth certificate or birth facts within 90 days of birth from the hospital. For a grandchild, you would need to provide proof of guardianship or a custody agreement from the courts that shows that you have legal custody of your grandchild.

Q: Who should I contact for more information?

A: Contact the Benefits Service Center at 877-780-4473



Preventive health services

for you and your family

Below are recommended preventive health services for healthy adults and children with average risk. Talk with your doctor to decide which screenings and vaccines are right for you and your family, and when you should have them.

Recommended preventive health screenings and vaccines for infants, children and adolescents

Newborn screening panel ¹	One time — before infant leaves hospital or birthing center
Newborn hearing screening	One time — before 1 month of age
Hearing screening	Periodically — throughout childhood and adolescence
Vision screening	One time — between 3 and 5 years of age
Oral fluoride varnish	Through 11 years of age
Body mass index (BMI) measurement	Periodically — 6 years of age and older
Depression	Routinely — 12–18 years of age
Human Immunodeficiency Virus (HIV) screening	Periodically — 15 years of age and older
Hepatitis B (HepB) vaccine	0–18 months of age
Hepatitis A (HepA) vaccine	12–18 months of age
Rotavirus vaccine	Infants younger than 8 months of age
Diphtheria-tetanus-pertussis (DTaP) vaccine	At 2, 4 and 6 months of age; at 15 through 18 months of age; and at ages 4 through 6 years old
Inactivated polio vaccine (IPV) vaccine	At 2 and 4 months of age, between 6 and 18 months of age, and at ages 4 through 6 years old
H. influenzae type B (Hib) vaccine	0–15 months of age
Pneumococcal conjugate vaccine (PCV)	Children younger than 2 years old
Measles-mumps-rubella (MMR) vaccine	Between 12 and 15 months of age, and between 4 and 6 years old
Chicken pox (varicella) vaccine	Between 12 and 15 months of age, and between 4 and 6 years old
Influenza vaccine	Every flu season, beginning at 6 months of age
Meningococcal vaccine	Adolescents 11 or 12 years of age, with a booster dose at 16 years old
Tetanus-diphtheria-pertussis (Tdap) vaccine	Adolescents 11 or 12 years of age. May be given as early as 7 years of age.
Human papillomavirus (HPV) vaccine	Adolescents 11 or 12 years of age. May be given beginning at 9 years of age. Also recommended for everyone through 26 years of age if not adequately vaccinated previously.
Anemia screening	Your health care team will help you decide when and how often screening is needed.
Lead screening risk assessment	Periodically — during well-child visits from 6 months through 6 years of age
Obesity screening and counseling	Children and adolescents 6 years of age and older

¹ Health Resources and Services Administration. Advisory Committee on Heritable Disorders in Newborns and Children. January 2022. Available at: [HRSA.gov/advisory-committees/heritable-disorders/index.html](https://www.hrsa.gov/advisory-committees/heritable-disorders/index.html). Accessed June 9, 2022.

Recommended preventive health screenings and vaccines for adults

Blood pressure screening	Annually — for adults 40 years of age and older who are at increased risk for high blood pressure
Body mass index (BMI) measurement	Periodically — adults 18 years of age and older
Cholesterol screening	Every 4 to 6 years for healthy adults. Talk to your health care team about your health history and how often you need to have your cholesterol checked.
Breast cancer screening (mammogram) ²	Adults 40–44 years of age. Talk with your doctor about when screening is right for you. Adults 45–54 years of age — yearly screening is recommended. Adults 55 years of age and older — your doctor may recommend yearly screening or switching to every 2 years. Annual mammography is also considered medically necessary for younger women who are at high risk for breast cancer.
Cervical cancer screening	Adults 21–29 years of age — Pap smear every 3 years. Adults 30–65 years of age — Pap smear every 3 years, or Pap smear and HPV testing every 5 years. Talk with your doctor about the method of screening that is right for you.
Gonorrhea screening	Routinely — sexually active women 24 years of age and younger and in older women who are at increased risk for infection
Osteoporosis screening (bone density test)	Routinely — women 65 years of age and older; women younger than 65 years at increased risk
Abdominal aortic aneurysm screening	Once — men 65–75 years of age who have ever smoked tobacco
Colorectal cancer screening	Adults 45 years of age and older. Talk with your doctor about the method of screening and how often is right for you.
Depression screening	Routinely — adults 18 years of age and older, including pregnant and postpartum women
Alcohol misuse screening	Adults 18 years of age and older, including pregnant women
Tobacco use screening and counseling	Routinely — adults 18 years of age and older, including pregnant women
Unhealthy drug use screening	Routinely — adults 18 years of age and older, including pregnant women
Intimate partner violence screening	Women of childbearing age
Tetanus-diphtheria-pertussis (Td/Tdap) vaccine	If Tdap was not given at or after 11 years of age — 1 dose Tdap, then Td or Tdap every 10 years 1 dose of Tdap is also recommended during each pregnancy
Influenza vaccine	Every flu season
Pneumococcal vaccine	One time — adults 65 years of age and older
Shingles vaccine	Adults 50 years of age and older

Continued on page 3.

² American Cancer Society. American Cancer Society recommendations for the early detection of breast cancer. January 14, 2022. Available at: [Cancer.org/cancer/breast-cancer/screening-tests-and-early-detection/american-cancer-society-recommendations-for-the-early-detection-of-breast-cancer.html](https://www.cancer.org/cancer/breast-cancer/screening-tests-and-early-detection/american-cancer-society-recommendations-for-the-early-detection-of-breast-cancer.html). Accessed June 9, 2022. Women at high risk for breast cancer are recommended to get a breast MRI and mammogram every year starting at age 30.

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Preventive health services

for you and your family

Recommended preventive health screenings and vaccines for adults (continued)

Human papillomavirus (HPV) screening	See cervical cancer screening section above.
Diabetes screening	Adults 40–70 years of age who are overweight or obese, and all pregnant women
Human papillomavirus (HPV) vaccine	Recommended for everyone through 26 years of age if not adequately vaccinated previously
Syphilis screening	Adults and adolescents at increased risk for syphilis infection, and all pregnant women
Rh incompatibility screening (blood typing and antibody testing)	All pregnant women during their first visit for pregnancy-related care
Bacteriuria screening	All pregnant women
Preeclampsia screening	All pregnant women should be screened throughout pregnancy with blood pressure checks at each prenatal visit
Anxiety screening	Adolescent females and adult women, including those who are pregnant or postpartum
Contraceptive education and counseling	Contraceptive methods that are FDA-approved for women
Tuberculosis infection screening	Everyone who is at increased risk
Breastfeeding counseling, support and supplies	Counseling and support when provided by a trained health care professional during pregnancy and/or in the postpartum period. Manual or standard electric breast pump during pregnancy or at any time following delivery for breastfeeding.
Hepatitis B screening	Pregnant women at their first prenatal visit. Nonpregnant adolescents and adults at high risk.
Hepatitis C screening	Once for adults 18 to 79 years of age without risk factors. Periodically for people with continued risk for hepatitis C infection.
Lung cancer screening	Current or former smokers 50 to 80 years of age with a 20 pack-years or more smoking history and, if a former smoker, has quit within the past 15 years
Obesity counseling	Adults with a body mass index (BMI) of 30 or higher

The preventive health screenings are based on the recommendations of the U.S. Preventive Services Task Force (USPTF). Available at: [USPreventiveServicesTaskForce.org/uspstf/](https://www.uspreventiveservicestaskforce.org/uspstf/). Accessed June 10, 2022.

The vaccine recommendations for people 18 and under are based on the Centers for Disease Control and Prevention (CDC), found online at [CDC.gov/vaccines/schedules](https://www.cdc.gov/vaccines/schedules) as of February 17, 2022. Recommendations change often. A full list of the most current recommendations may be accessed at these websites. Accessed June 10, 2022.

Before scheduling a visit for a suggested preventive care service, be sure to check your Summary Plan Description (SPD) to determine your share of the cost for these services.

[Aetna.com](https://www.aetna.com)

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885475-03-01 (1/22)



Supporting you on your path to better health

Your health — both physical and mental — is everything. Whether you're managing an acute issue or dealing with other complex health challenges, our nurses can help. A nurse can work with you to put together a plan, help you understand your benefits offerings and answer your health-related questions.



Personalized nurse support

Our clinical nurses can collaborate with service teams to help you achieve your health goals. Our nurses are supported with a multidisciplinary team that can help guide you to local resources. Whether you need support with an emotional issue, advanced illness or transgender need, we'll work with you and your family to provide guidance and support.



Local support

With CVS® HealthHUB™ and MinuteClinic® locations inside select CVS Pharmacy® and Target® stores, you have a broad range of services to keep you and your family healthy.



Tools, tips and support centers

Through your Aetna® member website, you'll be able to locate a doctor, review your benefits information and watch informational health videos. And for specific health needs, you can explore member resources like the Cancer Support Center, Maternity Support Center, Back and Joint Care Support Center and Transgender Support Center.



Access to information — whenever, wherever

Always on the go? No problem. Your member website is fully mobile. Remember, this is your one-stop shop for getting the help you need. And when you download the Aetna Health™ app, you can access it all from the palm of your hand.

Get started with these resources today.

Go to Aetna.com/Essentials to log in to your member website.

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This information is not intended to replace the advice of a doctor. Aetna is not responsible for the decisions you make based on this information. If you have specific health care needs or would like more complete health information, please see your doctor or other health care provider. Refer to Aetna.com for more information about Aetna plans.

Aetna.com

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885475-03-01 (1/22)



CHOOSE YOUR PLAN

KNOW YOUR OPTIONS

HISD provides a wide array of valuable benefits, from medical coverage to life insurance, and from dental plans to wellness programs. HISD also provides an excellent selection of voluntary benefits such as Accident, Cancer and Specified Diseases, Critical Illness, and Hospital Indemnity, as well as Disability and additional life insurance and legal plans. Many of these plans provide additional benefits, including cash payouts that are paid in addition to other benefits such as your medical plan benefits.

TAKE YOUR TIME. STUDY YOUR OPTIONS.

Everyone has different needs, health challenges, budgets, and goals. By choosing your options carefully, you and your family can get the coverage that fits your needs—and the support to use your benefits to your advantage.

ARE YOU READY TO GET HEALTHY OR MAINTAIN YOUR HEALTH?

Here are the steps you can take toward a healthy you (dependents covered under the medical plan can also take these steps).

1 REGISTER ON AETNA.COM

This will allow you to access all your benefits for medical, HRA, FSA, and claims. Most importantly, you can access your ID cards immediately.

2 SELECT A PRIMARY CARE PHYSICIAN (PCP)

If you don't have a regular doctor with whom you have established a relationship, now is the time to find one using aetna.com. Selecting a Primary Care Physician will help you build a relationship with your own selected medical professional who will gather and keep up with your medical history, as well as help coordinate your care. A PCP can be a doctor who practices general medicine, family medicine, internal medicine or a pediatrician for your children.

3 KNOW YOUR BENEFITS

Read your Explanation of Benefits (EOB) each time you visit a healthcare professional and they file a claim. Be sure you understand the terms and how claims are paid. This will help to ensure your benefits are administered correctly.



COMPLETE YOUR HEALTH RISK ASSESSMENT ON AETNA.COM

Just think of it as a confidential mini survey of your health history and habits with instant results and advice that you can take with you forever.

You can:

- Learn about your health risks and how to lower them
- Gain real-life tips for better well-being
- Share results with your doctor

IMPORTANT REMINDERS

ANNUAL ENROLLMENT IS OCTOBER 30 – NOVEMBER 10, 2023



Take advantage of the tools on HISDbenefits.org to get started.

OTHER ITEMS TO NOTE

WORKING COUPLES

If you and your spouse both work for HISD, each of you may have coverage, but only one of you can cover your eligible dependents. In addition, only one employee can enroll in life insurance for their spouse.

ELIGIBLE DEPENDENTS COVERAGE

Every year it is important to review your eligible dependents, as they are the only dependents who can be covered under your plans. It is your responsibility to change coverage levels if you have over-age dependents (life, accident, hospital indemnity, critical illness, cancer, etc.).

If you have a dependent who no longer qualifies as an eligible dependent, you must notify the Benefits Service Center at 877-780-4473 immediately. If you fail to do so, we will make an adjustment to remove the dependent when we discover the ineligible dependent while auditing our plans, and there will be no refund of premiums paid.

EMPLOYER-PROVIDED LIFE AND AD&D INSURANCE

HISD provides \$15,000 each of Life and Accidental Death and Dismemberment (AD&D) insurance coverage at no cost to all employees who are eligible for health benefits. You also may purchase supplemental life with a matching AD&D benefit for you, your spouse, and your dependent children.

CHOOSING BENEFITS PLAN

A STEP-BY-STEP GUIDE TO CHOOSING THE BENEFITS THAT WORK FOR YOU



Check plan networks for the doctors you use.

CHOOSE THE PLAN THAT'S THE RIGHT FIT

HISD offers several options for your medical plan. Be clear on what's important to you. **Verify which network your doctors are in with Aetna.** And this year, pay particular attention to your plan options to ensure you find the right fit for the things that are most important to you. **Once your plan starts you will not be able to make changes without a qualified life event.**

COMPARE YOUR COVERAGE OPTIONS

You can expect to pay more in premiums when you choose a medical plan with greater flexibility in the doctors you use - or one that requires you to pay less when you use your health care. It's a trade off that may not always be worth it. Think about how you use care, and gauge your comfort level to find the right balance.

CONSIDER YOUR VOLUNTARY OPTIONS

Add on the extras that make sense for you and your family.

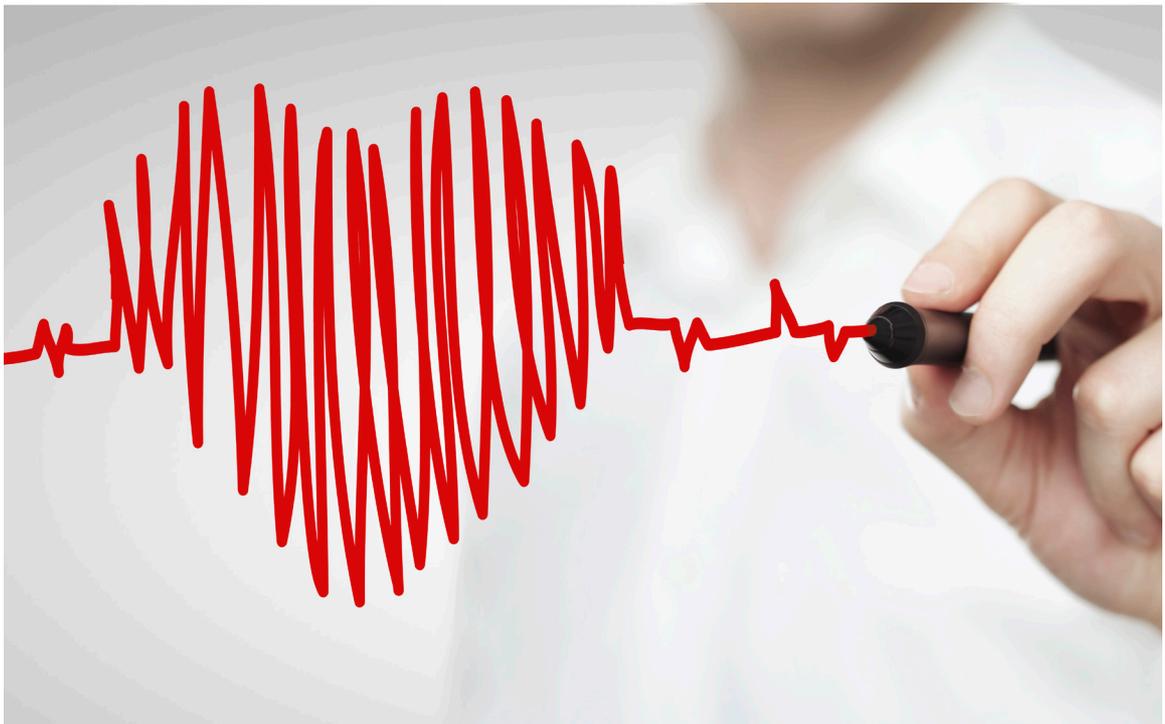
NOW YOU'RE READY TO ENROLL

Log onto myHISD to get started.

CHOOSING BENEFITS PLAN

Everyone has different needs, health challenges, budgets, and goals. By carefully considering your medical plan options, you can choose the plan that works best for you and your family. With options being offered for 2024, it's especially important to:

- Know how the plans work. This section has descriptions of your 2024 medical plan options. Be sure to read about each plan before you enroll for benefits during Annual Enrollment.
- Think about how you and your family use health care. Do you use mostly preventive services during the year? Are you anticipating a hospital stay? Do you live with a chronic medical condition? The more health care you use, the more coverage you may need.
- Consider your budget. Check the plan charts in this section to see what you will pay in contributions for each option. Compare contributions to see how much you pay for care versus how much the plan pays. The more you pay of your own healthcare costs, the less you will pay in contributions and vice versa.



If you choose a plan with a low deductible, the plan will start to pay sooner, but you will pay more in contributions. A plan with a higher deductible will cost less in contributions, but you will pay more of your own expenses before the plan starts to pay.

- Once you meet the deductible, the plan pays a percentage of covered services. You pay a percentage as well. This is called your coinsurance. For example, if the plan covers a service at 80%, your coinsurance is 20% once you've met the deductible. Plans that pay a higher percentage of your covered expenses cost more in contributions than those that pay a lower percentage.
- If there is money in your HRA, you may swipe your Payflex debit card to pay for eligible expenses. If not, and you elect a Health Care Flexible Spending Account (FSA) during Annual Enrollment, you can use your FSA to pay toward your out-of-pocket expenses.



All medical plan options pay benefits ONLY when you receive care from network providers. If you seek care outside the network, you will pay the full cost of care out of your own pocket unless you seek emergency medical services.

CareAccess Live-Memorial Hermann ACO and Texas Medical Neighborhood plan members

Instead of waiting for a doctor's appointment to get questions answered or wondering if you even need an appointment, use CareAccess Live to get answers to medical questions as soon as you have them. Doctors are licensed to practice across the U.S., answer within seconds and can even prescribe medication when necessary.

When to use CirrusMD for Virtual Mental Health

CirrusMD doctors help with psychiatric diagnosis and treatment of mental health conditions that can be safely managed through telemedicine.

CirrusMD can treat and provide longitudinal care - including starting or adjusting medications - for mental health conditions such as depression, anxiety, insomnia, and adjustment disorders. Patients can be followed until stable or until handoff to a primary long-term provider, can be arranged.

For conditions consistent with complex mood disorders or psychotic illness, CirrusMD works with the patient to get them connected to the right resources for care.

For substance use disorders, CirrusMD providers advise the patient on ways to stay safe, understand their willingness to engage in the treatment, and direct the patient to in-person care when clinically appropriate.

YOUR 2024 MEDICAL PLAN OPTIONS

- For some types of medical or prescription drug expenses, you may pay a flat fee or **copay**. If you elect a Health Care Flexible Spending Account during Annual Enrollment, you can use your healthcare FSA to pay copays.
- Once the total amount you pay in deductible and coinsurance reaches the annual **out-of-pocket maximum**, the plan pays covered expenses at 100% for the rest of the plan year.

You'll be able to view Explanation of Benefits (EOB) statements on your member website at [Aetna.com](https://www.aetna.com).



Each time your network doctor or other care provider files a claim with Aetna, an Explanation of Benefits (EOB) statement is generated. It shows the service provided, how the claim was processed, any amounts paid, and how much you may owe. It also shows your progress toward meeting the plan's deductible and out-of-pocket maximum.

The charts in this guide show each plan's deductible, coinsurance, copay, and out-of-pocket maximum amounts.



ARE YOUR DOCTORS IN THE NETWORK?

You can find out by...

- ⇒ Go to Aetna.com
- ⇒ Select Find a doctor
- ⇒ Under guests, select “Plan from an employer”
- ⇒ Under continue as guest, enter your zip code or city (you can also select number of miles to look within)
- ⇒ Click Search (this takes you to the networks)

THERE ARE THREE NETWORKS

Texas Medical Neighborhood

- ⇒ Go to the category State-Based Plans
- ⇒ Select TX Medical Neighborhood – Houston Aetna Select

KelseyCare ACO

- ⇒ Select (under State-Based Plans) TX KelseyCare – HMO

Memorial Hermann ACO

- ⇒ Go to Aetna Whole Health Plans (this is the very first group)
- ⇒ Select TX Aetna Whole Health – Memorial Hermann Accountable Care Network
Elect Choice/Aetna Select

*** If you have registered an out of area dependent refer to instructions you were provided at the time of enrollment.**

MEMORIAL HERMANN ACO PLANS

There are two Memorial Hermann plan options.

✓ THE BASIC PLAN

offers lower contributions than Plus options but has higher deductible and coinsurance amounts. This means you will pay more when you need health care. If you don't visit the doctor often and use the plan mostly for preventive care, the Basic option may be right for you.

+ THE PLUS PLAN

has higher contributions than the Basic plan, but the deductible and coinsurance amounts are lower. This means more of your expenses will be covered when you need care. If you think you will visit the doctor often and need more care, the Plus option may be right for you.

i Important: The Memorial Hermann ACO plan pays benefits **ONLY** when you receive care from the Memorial Hermann ACO network providers. If you seek care outside the network, you will pay the full cost of care out of your own pocket.

Both plan options include prescription drug benefits administered by Express Scripts. You meet a separate prescription drug deductible each year and then pay the appropriate copay for your prescriptions.

The Memorial Hermann ACO network is a healthcare system with:

- More than 900 primary care doctors
- More than 5,000 specialists
- 12 acute care hospitals
- 62 walk-in clinics
- 86 urgent care centers

The Memorial Hermann ACO network plans are designed to improve the quality of your care, provide a better experience for you and your family, and save you money. You will have access to an integrated network of primary care doctors, specialists, and hospitals focused on you. Led by a primary care doctor you choose (recommended but not required), your care team will work with you to:

- Help keep you healthy or improve your health, not just treat you when you're sick or injured
- Better coordinate your care and keep tabs on your prescriptions, lab results, health history, and more
- Spot problems and build personalized care plans to treat you
- Encourage you to play an active and informed role in your health and healthcare decisions

		Memorial Hermann Basic ACO	Memorial Hermann Plus ACO
RATES			
Based on 24 pay periods	Employee only	\$21.18	\$42.67
	Employee + spouse	\$119.03	\$160.68
	Employee + child(ren)	\$110.25	\$148.83
	Employee + family	\$203.94	\$275.31
PLAN LIMITS			
Annual deductible	Individual	\$2,500	\$1,750
	Family	\$5,000	\$3,500
Annual out-of-pocket max (includes all medical and pharmacy deductibles, copays, and coinsurance)	Individual	\$6,900	\$5,150
	Family	\$13,800	\$10,300
COST FOR COVERED SERVICES AFTER YOUR DEDUCTIBLE HAS BEEN MET			
Preventive care exams ⁶		Free	Free
Office visits	Primary care (PCP)	25%	20%
	Specialists	25%	20%
	HISD clinics ²	Free	Free
Inpatient—hospital ³		25%	20%
Outpatient—hospital ³		25%	20%
Outpatient—freestanding and surgical center ³		25%	20%
Emergency care		25% + \$300 copay (Copay waived if admitted)	20% + \$300 copay (Copay waived if admitted)
Virtual Health/Telemedicine CareAccess Live		Free	Free
		N/A	N/A
Urgent care facility		25%	20%
Lab, X-ray, diagnostic mammogram		25%	20%
Diagnostic scans (MRI, MRA, CAT, PET)		25%	20%
Maternity—delivery		25%	20%
Mental health and substance abuse—inpatient		25%	20%
Mental health and substance abuse—outpatient		25%	20%

1. Kelsey ACO PCP and specialist copays do not count toward the annual deductible but do apply toward the annual out-of-pocket maximum
2. Free if you are enrolled in an HISD medical plan
3. Pre-certification may be required
4. OBGYN Specialists are tiered.
5. Copay applies after pharmacy deductible has been met
6. Preventive services are not subject to the deductible
7. The copays in the Kelsey plans are not subject to the deductible

If footnote is not shown on this chart it does not apply to this plan option.

KELSEY-SEYBOLD ACO PLANS

There are three Kelsey-Seybold plan options.

✓ THE BASIC PLAN

offers lower contributions than Plus options but has higher deductible and coinsurance amounts. This means you will pay more when you need health care. If you don't visit the doctor often and use the plan mostly for preventive care, the Basic option may be right for you.

+ THE PLUS PLAN

has higher contributions than the Basic plan, and the deductible and coinsurance amounts are lower. This means more of your expenses will be covered when you need care. If you think you will visit the doctor often and need more care, the Plus option may be right for you.

THE KELSEY SELECT PLAN

has the lowest deductible and out-of-pocket maximum, but this option is only available to employees who make \$35,000 or less in annual base salary.

i THE KELSEY-SEYBOLD ACO NETWORK

The Kelsey-Seybold ACO network is a multispecialty provider group that includes:

- More than 730 doctors representing 65 medical specialties, including 300+ primary care doctors and 400+ specialists
- 37+ Kelsey-Seybold Clinic locations; there will be 60 Kelsey-Seybold locations across Houston by 2026
- No referrals are required – see any Kelsey-Seybold specialist at any Kelsey-Seybold location
- Same-day and next-day primary care appointments, including Virtual Care available Weekdays, Evenings, Weekends, and Holidays
- Schedule appointments online and by calling our 24/7 Contact Center at 713-442-0000
- Access to Kelsey-Seybold's nationally accredited Cancer Centers, outpatient Ambulatory Surgery Centers, accredited Sleep Center, and a vast network of affiliate specialists
- Multiple Hospital Partners, including Texas Children's Hospital, St. Luke's Health, Houston Methodist, Memorial Hermann, and HCA Houston Health Care.

If you need hospital care, you and your Kelsey-Seybold doctor will determine the most appropriate hospital for your care, and a Kelsey-Seybold Hospitalist will coordinate your care from admission to discharge.

Kelsey-Seybold has an onsite Kelsey Pharmacy at most locations. Kelsey-Seybold is also approved by Express Scripts as a Smart 90-day pharmacy, so you can get 90-day maintenance medications filled at a Kelsey Pharmacy.

		Kelsey Basic ACO	Kelsey Plus ACO
RATES			
Based on 24 pay periods	Employee only	\$19.25	\$38.79
	Employee + spouse	\$108.21	\$146.07
	Employee + child(ren)	\$100.22	\$135.30
	Employee + family	\$185.39	\$250.27
PLAN LIMITS			
Annual deductible	Individual	\$2,500	\$1,750
	Family	\$5,000	\$3,500
Annual out-of-pocket max (includes all medical and pharmacy deductibles, copays, and coinsurance)	Individual	\$6,900	\$5,150
	Family	\$13,800	\$10,300
COST FOR COVERED SERVICES AFTER YOUR DEDUCTIBLE HAS BEEN MET			
Preventive care exams ⁶		Free	Free
Office visits	Primary care (PCP)	\$30 copay ¹	\$30 copay ¹
	Specialists	\$65 copay ¹	\$65 copay ¹
	HISD clinics ²	Free	Free
Inpatient—hospital ³		25%	20%
Outpatient—hospital ³		25%	20%
Outpatient—freestanding and surgical center ³		25%	20%
Emergency care		25% + \$300 copay (Copay waived if admitted)	20% + \$300 copay (Copay waived if admitted)
Virtual Health/Telemedicine		N/A	N/A
	Kelsey Telemedicine	\$20 PCP/\$55 Specialist ¹	\$20 PCP/\$55 Specialist ¹
Urgent care facility		25%	20%
Lab, X-ray, diagnostic mammogram		25%	20%
Diagnostic scans (MRI, MRA, CAT, PET)		25%	20%
Maternity—delivery		25%	20%
Mental health and substance abuse—inpatient		25%	20%
Mental health and substance abuse—outpatient		\$65 Copay ¹	\$65 Copay ¹

1. Kelsey ACO PCP and specialist copays do not count toward the annual deductible but do apply toward the annual out-of-pocket maximum
2. Free if you are enrolled in an HISD medical plan
3. Pre-certification may be required
4. OBGYN Specialists are tiered.
5. Copay applies after pharmacy deductible has been met
6. Preventive services are not subject to the deductible
7. The copays in the Kelsey plans are not subject to the deductible

If footnote is not shown on this chart it does not apply to this plan option.

TEXAS MEDICAL NEIGHBORHOOD PLANS

There are two Texas Medical Neighborhood plan options.

✓ THE BASIC PLAN

offers lower contributions each month but has higher deductible and co-insurance amounts. This means you will pay more when you need health care. If you don't visit the doctor often and use the plan mostly for preventive care, the Basic option may be right for you.

+ THE PLUS PLAN

has higher contributions than the Basic plan, but the deductible and coinsurance amounts are lower. This means more of your expenses will be covered when you need care. If you think you will visit the doctor often and need more care, the Plus option may be right for you.

When you enroll in the plan, you are required to select a **Primary Care Physician from the Texas Medical Neighborhood Network**. If you do not select a Primary Care Physician, one will be assigned to you based on your zip code. Your primary care doctor will provide routine and preventive care, and help you find the right network specialists when you need one. However, specialist referrals are not necessary if you want to see a specialist.

i Important: The Texas Medical Neighborhood Network plan pays benefits ONLY when you receive care from network providers. If you seek care outside the network, you will pay the full cost of care out of your own pocket. Both plans include prescription drug benefits administered by Express Scripts. You must meet a separate prescription drug deductible each year and then pay the appropriate copay for your prescriptions.

THE TEXAS MEDICAL NEIGHBORHOOD NETWORK

For the Texas Medical Neighborhood plan participants, there are 20 specialties that are tiered. Tier 1 is Maximum Savings and Tier 2 is Standard Savings. When you see a physician in one of these specialties, you will save more if you select one where Maximum Savings are indicated. This is just a guide to help you save on your health care. As long as your physicians are in your network, benefits will pay in accordance with your plan. Maximum Savings will save you from paying more out of pocket than needed. The 20 specialties are:

- Allergy/Immunology
- Cardiology
- Cardiothoracic Surgery
- Dermatology
- Endocrinology
- Gastroenterology
- Infectious Disease
- Nephrology
- Neurology
- Neurosurgery
- Obstetrics/Gynecology
- Ophthalmology
- Orthopedics
- Otolaryngology
- Plastic Surgery
- Pulmonary/Critical Care
- Rheumatology
- Surgery
- Urology
- Vascular Surgery

		TX Medical Neighborhood Basic	TX Medical Neighborhood Plus
RATES			
Based on 24 pay periods	Employee only	\$33.59	\$67.63
	Employee + spouse	\$188.65	\$243.35
	Employee + child(ren)	\$174.77	\$226.17
	Employee + family	\$323.27	\$391.01
PLAN LIMITS			
Annual deductible	Individual	\$2,500	\$1,750
	Family	\$5,000	\$3,500
Annual out-of-pocket max (includes all medical and pharmacy deductibles, copays, and coinsurance)	Individual	\$6,900	\$5,150
	Family	\$13,800	\$10,300
COST FOR COVERED SERVICES AFTER YOUR DEDUCTIBLE HAS BEEN MET			
Preventive care exams ⁶		Free	Free
Office visits	Primary care (PCP)	25%	20%
	Specialists	25%/45%	20%/40%
	HISD clinics ²	Free	Free
Inpatient—hospital ³		25%	20%
Outpatient—hospital ³		25%	20%
Outpatient—freestanding and surgical center ³		25%	20%
Emergency care		25% + \$300 copay (Copay waived if admitted)	20% + \$300 copay (Copay waived if admitted)
Virtual Health/Telemedicine		Free	Free
CareAccess Live		N/A	N/A
Urgent care facility		25%	20%
Lab, X-ray, diagnostic mammogram		25%	20%
Diagnostic scans (MRI, MRA, CAT, PET)		25%	20%
Maternity—delivery		25%/45% ⁴	20%/40% ⁴
Mental health and substance abuse—inpatient		25%	20%
Mental health and substance abuse—outpatient		25%	20%

1. Kelsey ACO PCP and specialist copays do not count toward the annual deductible but do apply toward the annual out-of-pocket maximum
2. Free if you are enrolled in an HISD medical plan
3. Pre-certification may be required
4. OBGYN Specialists are tiered.
5. Copay applies after pharmacy deductible has been met
6. Preventive services are not subject to the deductible
7. The copays in the Kelsey plans are not subject to the deductible

If footnote is not shown on this chart it does not apply to this plan option.

YOUR PRESCRIPTION BENEFITS

All medical plan options include prescription drug benefits through Express Scripts available at any participating pharmacy and through mail order.

Here's how the plan works:

- You pay a separate prescription drug deductible each year before the plan starts to pay its share of your prescription drug costs.
- Once you have met your deductible, you pay a copay for your prescriptions.
- The money you pay out of pocket for drugs, either in copays or in meeting your deductible, is applied toward meeting your medical plan's annual out-of-pocket maximum, except for the specialty drug copays through the SaveonSP Manufacturer Copay Assistance Program.
- When your medical annual out-of-pocket maximum is met, your prescription drugs will be covered at no cost to you for the remainder of the plan year.

NO-COST PRESCRIPTIONS FOR HIGH BLOOD PRESSURE, HIGH CHOLESTEROL, AND DIABETES

Generic drugs for high blood pressure, high cholesterol, and diabetes (including injectable insulin) remain available at no cost to you, as long as you are enrolled in an HISD medical plan and purchase 90-day supplies through Express Scripts or at an Express Scripts retail Smart90 pharmacy partner.

HISD plans also cover women's generic contraceptives (as well as those that have no generic available) at 100%.

FILLING PRESCRIPTIONS AT RETAIL PHARMACIES

With Express Scripts, HISD's pharmacy benefits management company, you have a choice of participating pharmacies. If you need a short-term prescription like an antibiotic or pain medication, take the prescription and your Express Scripts member ID card to any of the participating pharmacies.

For long-term and maintenance medications, the **Smart90** Program allows you to receive a 90-day supply of your medication in two ways—either through the Express Scripts' Mail Service Pharmacy (online, by phone or through mail) or at a **Smart90** retail pharmacy near you. No matter which option you choose, your copay remains the same. You must obtain a 90-day prescription from your physician, and you can pick up your 90-day maintenance prescription locally at Costco, HEB, Kelsey-Seybold, Randall's, and Walmart or through mail order. Refer to www.Express-Scripts.com or call Express Scripts at **855-712-0331** for the most current network information.

For new long-term drug prescriptions, you can get two 30-day supplies of your medication at any network retail pharmacy for the retail copay, but after that you will need to use the Smart 90 Program described above or you will have to pay the mail copay to receive a 30-day supply at any network retail pharmacy. Ordering a 90-day supply through Express Scripts Mail Service Pharmacy or a Smart90 retail pharmacy (retail location or mail order) will result in substantial savings to you for long-term and maintenance medications.

FILLING PRESCRIPTIONS WITH THE MAIL ORDER SERVICE

The Express Scripts mail order service is a cost-effective and convenient choice for filling long-term prescriptions, including those for maintenance medications provided at no charge. To use the mail order service:

- Go to **HISDBenefits.org** and click on Resources then forms.
- Complete the mail order form and mail to the address indicated.
- Once you've placed your order, you can sign up for the Express Scripts automatic refill program. Express Scripts will even request a new prescription from your doctor when your refills are up or your prescription has expired.

IF YOU NEED SPECIALTY DRUGS

When you have chronic or complex medical conditions such as multiple sclerosis or rheumatoid arthritis, your doctor may prescribe specialty drugs. These drugs typically require special handling, administration or monitoring. You can order specialty drugs through Accredo, the Express Scripts specialty mail order pharmacy.

You also may be able to take advantage of the **Express Scripts SaveonSP (Specialty Pharmacy) Manufacturer Copay Assistance Program**. This program is designed to help you save money on certain specialty medications. If you participate, certain specialty medications will be free of charge (\$0). Your prescriptions will still be filled through Accredo, your existing specialty mail pharmacy.

Express Scripts will contact you if you are eligible to participate in the SaveonSP program. Enrollment in the program is voluntary. If you choose not to participate, you will be responsible for the applicable prescription copay. Keep in mind that the copay will not count toward your deductible or out-of-pocket maximums.

For more information about the SaveonSP Manufacturer Copay Assistance Program, please contact SaveonSP at **800-683-1074** Monday-Thursday 8:00 a.m.-8:00 p.m., and Friday 8:00 a.m.-6:00 p.m. Eastern Time.

YOUR PRESCRIPTION BENEFITS

THE EXPRESS SCRIPTS DISCOUNT RX PROGRAM

If you waive HISD-sponsored medical coverage, you may enroll in the Express Scripts Discount Rx program. Eligible employees can enroll by:

- Signing up via the HISD portal
- Calling the HISD Benefits Service Center from 7:00 a.m.- 7 p.m., Monday-Friday, at **877-780-HISD (4473)**.

You can enroll at initial eligibility, annual enrollment or during a qualifying life event change.

The program entitles you to a cash discount through Express Scripts participating pharmacies and mail service. The Discount Rx card is not insurance, and you do not have a copay amount. You are responsible for paying 100% of the discounted Express Scripts price and any dispensing fee. Express Scripts will provide you an ID card when you enroll.

THINGS TO CONSIDER ABOUT YOUR PHARMACY PLAN

Express Scripts prior authorization drives plan savings by monitoring the dispensing of high-cost medications and those with the potential for misuse.

The Step Therapy program applies edits to drugs in specific therapeutic classes at the point of sale. Coverage for back-up therapies (second/third step) is determined at the patient level based on the presence or absence of front-line drugs or other automated factors in the patient's claims history.

The Drug Quantity Management program manages prescription costs by ensuring that the quantity of units supplied for each copayment is consistent with clinical dosing guidelines. The program is designed to support safe, effective, and economic use of drugs while giving patients access to quality care.

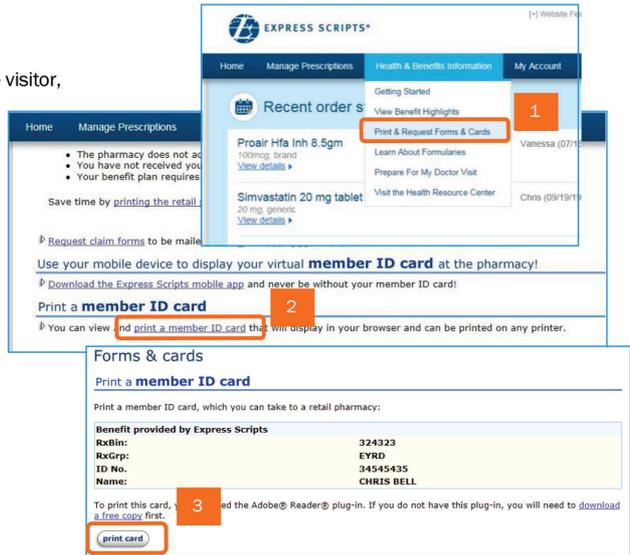
Print and Virtual Member ID Cards

You can print your member ID card from express-scripts.com or view your virtual member ID card on your smartphone using the [Express Scripts mobile app](#)

Print a member ID card

Log in to express-scripts.com. If you are a first-time visitor, take a moment to register using your member ID number or social security number (SSN).

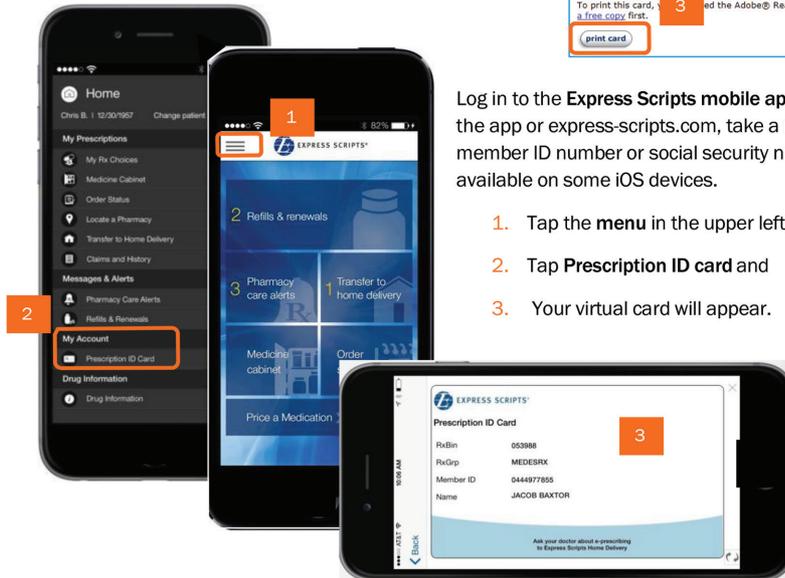
1. From the home page, select **Print & Request Forms & Cards** from the menu under **Health & Benefits Information**
2. Scroll to 'Print a member ID card' and click 'print a member ID card'
3. An image of your member ID card will appear. Click 'print card' and follow your printer's prompts, if needed.



The screenshot shows the Express Scripts website interface. In the top navigation bar, the 'Health & Benefits Information' tab is selected, and a red box labeled '1' highlights the 'Print & Request Forms & Cards' link in the dropdown menu. Below, the 'Print a member ID card' section is visible, with a red box labeled '2' around the 'Print a member ID card' link. A second screenshot below shows the 'Print a member ID card' page with a table of member information and a red box labeled '3' around the 'print card' button.

Benefit provided by Express Scripts	
RxBin:	324323
RxGrp:	EYRD
ID No.:	34545435
Name:	CHRIS BELL

View a virtual member ID card



The screenshots show the Express Scripts mobile app interface. The first screenshot shows the home screen with a red box labeled '1' around the menu icon in the top left corner. The second screenshot shows the app's main menu with a red box labeled '2' around the 'Prescription ID card' option. The third screenshot shows the virtual member ID card displayed on a smartphone screen, with a red box labeled '3' around the card content.

Log in to the **Express Scripts mobile app***. If you have never registered via the app or express-scripts.com, take a moment to register using your member ID number or social security number (SSN). Touch ID login available on some iOS devices.

1. Tap the **menu** in the upper left-hand corner.
2. Tap **Prescription ID card** and
3. Your virtual card will appear.

* The app is compatible with most iPhone®, iPad®, Android®, Windows Phone®, Amazon™ and BlackBerry® mobile devices. Search for "Express Scripts" in your app store and download the app for free.

COMPARE YOUR COVERAGE OPTIONS

2024

MEDICAL PLAN COMPARISON

		Kelsey Basic ACO	Memorial Hermann Basic ACO
RATES			
Based on 24 pay periods	Employee only	\$19.25	\$21.18
	Employee + spouse	\$108.21	\$119.03
	Employee + child(ren)	\$100.22	\$110.25
	Employee + family	\$185.39	\$203.94
PLAN LIMITS			
Annual deductible	Individual	\$2,500	\$2,500
	Family	\$5,000	\$5,000
Annual out-of-pocket max (includes all medical and pharmacy deductibles, copays, and coinsurance)	Individual	\$6,900	\$6,900
	Family	\$13,800	\$13,800
COST FOR COVERED SERVICES AFTER YOUR DEDUCTIBLE HAS BEEN MET			
Preventive care exams ⁶		Free	Free
Office visits	Primary care (PCP)	\$30 copay ^{1,7}	25%
	Specialists	\$65 copay ^{1,7}	25%
	HISD clinics ²	Free	Free
Inpatient—hospital ³		25%	25%
Outpatient—hospital ³		25%	25%
Outpatient—freestanding and surgical center ³		25%	25%
Emergency care		25% + \$300 copay (Copay waived if admitted)	25% + \$300 copay (Copay waived if admitted)
Virtual Health/Telemedicine	CareAccess Live	N/A	Free
	Kelsey Telemedicine	\$20 PCP/\$55 Specialist ¹	N/A
Urgent care facility		25%	25%
Lab, X-ray, diagnostic mammogram		25%	25%
Diagnostic scans (MRI, MRA, CAT, PET)		25%	25%
Maternity—delivery		25%	25%
Mental health and substance abuse—inpatient		25%	25%
Mental health and substance abuse—outpatient		\$65 Copay ¹	25%

1. Kelsey ACO PCP and specialist copays do not count toward the annual deductible but do apply toward the annual out-of-pocket maximum
2. Free if you are enrolled in an HISD medical plan
3. Pre-certification may be required

	TX Medical Neighborhood Basic	Kelsey Plus ACO	Memorial Hermann Plus ACO	TX Medical Neighborhood Plus
	\$33.59	\$38.79	\$42.67	\$67.63
	\$188.65	\$146.07	\$160.68	\$243.35
	\$174.77	\$135.30	\$148.83	\$226.17
	\$323.27	\$250.27	\$275.31	\$391.01
	\$2,500	\$1,750	\$1,750	\$1,750
	\$5,000	\$3,500	\$3,500	\$3,500
	\$6,900	\$5,150	\$5,150	\$5,150
	\$13,800	\$10,300	\$10,300	\$10,300
	Free	Free	Free	Free
	25%	\$30 copay ^{1,7}	20%	20%
	25%/45%	\$65 copay ^{1,7}	20%	20%/40%
	Free	Free	Free	Free
	25%	20%	20%	20%
	25%	20%	20%	20%
	25%	20%	20%	20%
ted)	25% + \$300 copay (Copay waived if admitted)	20% + \$300 copay (Copay waived if admitted)	20% + \$300 copay (Copay waived if admitted)	20% + \$300 copay (Copay waived if admitted)
	Free	N/A	Free	Free
	N/A	\$20 PCP/\$55 Specialist ¹	N/A	N/A
	25%	20%	20%	20%
	25%	20%	20%	20%
	25%	20%	20%	20%
	25%/45% ⁴	20%	20%	20%/40% ⁴
	25%	20%	20%	20%
	25%	\$65 Copay ¹	20%	20%

4. OBGYN Specialists are tiered.
5. Copay applies after pharmacy deductible has been met
6. Preventive services are not subject to the deductible
7. The copays in the Kelsey plans are not subject to the deductible

COMPARE YOUR COVERAGE OPTIONS

2024

PRESCRIPTION DRUG COMPARISON

**Kelsey
Basic ACO**

**Memorial Hermann
Basic ACO**

PRESCRIPTION			
Annual pharmacy deductible		\$50 per person	\$50 per person
Prescription drugs (30-day retail) ⁵	Generic	\$20	\$20
	Preferred brand	\$50	\$50
	Non-preferred brand generic	\$70	\$70
Prescription drugs (90-day mail or retail) ⁵	Generic	\$50	\$50
	Preferred brand	\$125	\$125
	Non-preferred brand generic	\$175	\$175
Specialty (30-day supply) ⁵		\$150	\$150

5. Copay applies after pharmacy deductible has been met

BE CAREFUL



If you or your physician request a brand-name drug when a generic drug is available, you pay the brand copay PLUS the difference in cost between the two drugs, along with any remaining prescription deductible.

	TX Medical Neighborhood Basic	Kelsey Plus ACO	Memorial Hermann Plus ACO	TX Medical Neighborhood Plus
	\$50 per person	\$50 per person	\$50 per person	\$50 per person
	\$20	\$15	\$15	\$15
	\$50	\$40	\$40	\$40
	\$70	\$60	\$60	\$60
	\$50	\$37.50	\$37.50	\$37.50
	\$125	\$100	\$100	\$100
	\$175	\$150	\$150	\$150
	\$150	\$100	\$100	\$100



CONSIDER YOUR VOLUNTARY OPTIONS

FLEXIBLE SPENDING ACCOUNTS (FSA)

Flexible spending accounts allow you to set aside money to pay for eligible health and dependent care expenses.

Your contributions are taken out of your paycheck before taxes, which means your money goes further because it's tax-free. That's why an FSA can be a smart choice for anyone who has regular predictable health or dependent care costs.

You decide the amount ahead of time based on your expected out-of-pocket expenses for the entire plan year. For more information, visit the IRS website at [IRS.Gov/Publications](https://www.irs.gov/publications) for a full list of eligible expenses.

PAYFLEX DEBIT CARD

If you already have your PayFlex debit card and decide to enroll in the Healthcare Flexible Spending Account (FSA) for 2024, you will be able to use the same card, which is already active and ready to go. Please retain this debit card for use as you continue to enroll each year in the healthcare flexible spending account. Take note of the expiration date – you will be issued a new debit card based on this date.

PLEASE NOTE

You have to enroll in your FSA each year. There's no automatic enrollment. If you join HISD after January 1, 2024, your deductions are allocated over the remaining pay periods for the plan year to reach your annual goal amount.



BE CAREFUL

Estimate the amount you expect to spend carefully. You lose any funds you don't use.

HEALTH CARE FSA

- You can set aside up to \$3,050.00 pre-tax to pay for eligible healthcare expenses that are not reimbursable from any other source.
- You can use your FSA for all eligible healthcare costs for you and your dependents, including vision and dental, even if your dependents are not covered under an HISD medical plan.
- 2024 FSA contribution limits will be posted after the IRS releases the information in late November 2023. The increase will be offered to employees as soon as we receive notification.
- The full amount you set aside is available to you on January 1, 2024, even though it is deducted from your paycheck over 24 pay periods.
- You have a 2½-month grace period (March 15) to incur additional claims and until May 15, to file for reimbursement generally.

DEPENDENT CARE FSA

- You and your spouse can set up a combined total of up to \$5,000 pre-tax to pay for childcare and eldercare expenses for a qualified person so you can work or look for work.
- Unlike the health care FSA, you can only be reimbursed funds that have already been withheld from your paycheck.
- Eligible expenses include daycare, nursery school, after-school care, summer day camp and elder day care.

You cannot use your dependent care FSA to pay for your dependent medical expenses.

PLEASE NOTE

You will receive a healthcare debit card from Payflex (an Aetna partner) with your available funds.



IMPORTANT

If you have money in a previous year's Health Reimbursement Account, you must use this money first to pay for eligible medical expenses before using your Healthcare FSA.

CONSIDER YOUR VOLUNTARY OPTIONS



CIGNA DENTAL HMO – CIGNA'S ACCESS PLUS NETWORK

- Coverage includes dental implants and teeth whitening.
- You must choose a Network General Dentist (NGD) and use only providers in this Cigna DHMO network. The cutoff for choosing or changing your NGD is the 15th of each month in order to be effective the first of the following month.
- You must be referred for specialty services through your NGD before specialty services can be rendered. For more information visit **HISDBenefits.org**.
- You pay the set copays when you receive covered services, but you don't pay deductibles or have to file claim forms. Visit hisdbenefits.org to review the copayment schedule.
- Services outside the network are covered only in emergencies and require prior approval from Cigna Dental.
- Orthodontia is included.
- No annual limits.
- Cigna's Oral Health Integration Program provides extra cleanings and services for specific chronic medical conditions.



You must use the DHMO fee schedule to determine covered expenses and copays.

CIGNA DENTAL PPO

- Coverage includes dental implants and adult orthodontia.
- You pay a deductible before the plan begins to pay its share of covered expenses.
- You may use any provider you choose, but keep in mind you generally save money by using an in-network provider. If you use an out-of-network provider, you are responsible for costs that may exceed the usual, customary, and reasonable guidelines; in this case, you must file a claim form.
- There is an annual maximum benefit of \$1,350 to \$1,650 per person in the PPO or \$2,000 for the buyup option.
- This plan includes a Wellness Plus feature. You and your covered dependents can increase your annual maximum by \$100 in the following year (up to a total maximum of \$1,650) by taking advantage of the plan's preventive care.
- The PPO buyup plan does not have a deductible for preventive.

Cigna Dental Benefit Summary

Houston ISD

Plan Renewal Date: 01/01/2024



Insured by: Cigna Health and Life Insurance Company

This material is for informational purposes only and is designed to highlight some of the benefits available under this plan. Consult the plan documents to determine specific terms of coverage relating to your plan. Terms include covered procedures, applicable waiting periods, exclusions and limitations. Receiving regular dental care can not only catch minor problems before they become major and expensive to treat - it may even help improve your overall health. Gum disease is increasingly being linked to complications for pre-term birth, heart disease, stroke, diabetes, osteoporosis and other health issues. That's why this dental plan includes **Cigna Dental WellnessPlusSM** features. When you or your family members receive any preventive care service in one plan year, the annual dollar maximum will increase in the following plan year. When you or your family members remain enrolled in the plan and continue to receive preventive care, the annual dollar maximum will increase in the following plan year, until it reaches the level specified below. Please refer to your plan materials for additional information on this plan feature. **Your plan allows you to see any licensed dentist, but using an in-network dentist may minimize your out-of-pocket expenses.**

Cigna Dental Choice Plan				
Network Options	In-Network: Total Cigna DPPO Network		Out-of-Network: See Non-Network Reimbursement	
Reimbursement Levels	Based on Contracted Fees		Maximum Reimbursable Charge	
WellnessPlusSM Progressive Maximum Benefit: When you or your family members receive any preventive care service during one plan year, the annual dollar maximum will increase in the following plan year; until it reaches the highest level specified below. Please refer to your plan materials for additional information on this plan feature.				
Calendar Year Benefits Maximum Applies to: Class I, II, III & IX expenses	Year 1: \$1,350 Year 2: \$1,450 Year 3: \$1,550 Year 4 & Beyond: \$1,650		Year 1: \$1,350 Year 2: \$1,450 Year 3: \$1,550 Year 4 & Beyond: \$1,650	
Calendar Year Deductible Individual Family	\$50 \$150		\$50 \$150	
Benefit Highlights	Plan Pays	You Pay	Plan Pays	You Pay
Class I: Diagnostic & Preventive Oral Evaluations Prophylaxis: routine cleanings X-rays: routine X-rays: non-routine Fluoride Application Sealants: per tooth Space Maintainers: non-orthodontic	100% After Deductible	0% After Deductible	100% After Deductible	0% After Deductible
Class II: Basic Restorative Restorative: fillings Endodontics: minor and major Periodontics: minor and major Oral Surgery: minor and major Anesthesia: general and IV sedation Emergency Care to Relieve Pain (Note: This service is administrated at the in network coinsurance level.)	80% After Deductible	20% After Deductible	80% After Deductible	20% After Deductible
Class III: Major Restorative Inlays and Onlays Prosthesis Over Implant Crowns: prefabricated stainless steel / resin Crowns: permanent cast and porcelain Bridges and Dentures Repairs: Bridges, Crowns and Inlays Repairs: Dentures Denture Relines, Rebases and Adjustments	50% After Deductible	50% After Deductible	50% After Deductible	50% After Deductible
Class IV: Orthodontia Coverage for Employee and All Dependents Lifetime Benefits Maximum: \$2,000	50% After Deductible	50% After Deductible	50% After Deductible	50% After Deductible
Class IX: Implants	50% After Deductible	50% After Deductible	50% After Deductible	50% After Deductible
Benefit Plan Provisions:				

<i>In-Network Reimbursement</i>	For services provided by a Cigna Dental PPO network dentist, Cigna Dental will reimburse the dentist according to a Fee Schedule or Discount Schedule.
<i>Non-Network Reimbursement</i>	For services provided by a non-network dentist, Cigna Dental will reimburse according to the Maximum Reimbursable Charge. The MRC is calculated at the 80th percentile of all provider submitted amounts in the geographic area. The dentist may balance bill up to their usual fees.
<i>Cross Accumulation</i>	All deductibles, plan maximums, and service specific maximums cross accumulate between in-network and out-of-network. Benefit frequency limitations are based on the date of service and cross accumulate between in and out of network.
<i>Calendar Year Benefits Maximum</i>	The plan will only pay for covered charges up to the yearly Benefits Maximum, when applicable. Benefit-specific Maximums may also apply.
<i>Calendar Year Deductible</i>	This is the amount you must pay before the plan begins to pay for covered charges, when applicable. Benefit-specific deductibles may also apply.
<i>Pretreatment Review</i>	Pretreatment review is available on a voluntary basis when dental work in excess of \$200 is proposed.
<i>Alternate Benefit Provision</i>	When more than one covered Dental Service could provide suitable treatment based on common dental standards, Cigna will determine the covered Dental Service on which payment will be based and the expenses that will be included as Covered Expenses.
<i>Oral Health Integration Program*</i>	The Cigna Dental Oral Health Integration Program offers enhanced dental coverage for customers we have identified as having certain medical conditions. There is no additional charge to participate in the program. Those who qualify can receive reimbursement of their coinsurance for eligible dental services. Eligible customers can also receive guidance on behavioral issues related to oral health. Reimbursements under this program are not subject to the annual deductible, but will be applied to the plan annual maximum. For more information on how to enroll in this program and a complete list of terms and eligible conditions, go to www.mycigna.com or call customer service 24/7 at 1-800-Cigna24.
<i>Timely Filing</i>	Out of network claims submitted to Cigna after 365 days from date of service will be denied.
<i>Benefit Limitations:</i>	
Missing Tooth Limitation	For teeth missing prior to coverage with Cigna, the amount payable is 50% of the amount otherwise payable until covered for 12 months; thereafter, considered a Class III expense.
Oral Evaluations/Exams	2 per calendar year.
X-rays (routine)	Bitewings: 2 per calendar year.
X-rays (non-routine)	Complete series of radiographic images and panoramic radiographic images: Limited to a combined total of 1 per 36 months.
Diagnostic Casts	Payable only in conjunction with orthodontic workup.
Cleanings	2 per calendar year, including periodontal maintenance procedures following active therapy.
Fluoride Application	2 per calendar year for children under age 19.
Sealants (per tooth)	Limited to posterior tooth. 1 treatment per tooth every 36 months for children under age 16.
Space Maintainers	Limited to non-orthodontic treatment for children under age 19.
Crowns, Bridges, Dentures and Partial	Replacement every 60 months if unserviceable and cannot be repaired. Benefits are based on the amount payable for non-precious metals. No porcelain or white/tooth-colored material on molar crowns or bridges.
Denture and Bridge Repairs	Reviewed if more than once.
Denture Relines, Rebases and Adjustments	Covered if more than 6 months after installation.
Prosthesis Over Implant	1 every 60 months if unserviceable and cannot be repaired. Benefits are based on the amount payable for non-precious metals. No porcelain or white/tooth colored material on molar crowns or bridges.
<i>Benefit Exclusions:</i>	
Covered Expenses will not include, and no payment will be made for the following:	
<ul style="list-style-type: none"> • Procedures and services not included in the list of covered dental expenses; • Diagnostic: cone beam imaging; • Preventive Services: instruction for plaque control, oral hygiene and diet; • Restorative: veneers of porcelain, ceramic, resin, or acrylic materials on crowns or pontics on or replacing the upper and or lower first, second and/or third molars; • Periodontics: bite registrations; splinting; • Prosthodontic: precision or semi-precision attachments; • Procedures, appliances or restorations, except full dentures, whose main purpose is to change vertical dimension, diagnose or treat conditions of dysfunction of the temporomandibular joint (TMJ), stabilize periodontally involved teeth or restore occlusion; • Athletic mouth guards; • Services performed primarily for cosmetic reasons; • Personalization or decoration of any dental device or dental work; • Replacement of an appliance per benefit guidelines; • Services that are deemed to be medical in nature; • Services and supplies received from a hospital; 	

- Drugs: prescription drugs;
- Charges in excess of the Maximum Reimbursable Charge.

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Product availability may vary by location and plan type and is subject to change. All group dental insurance policies and dental benefit plans contain exclusions and limitations. For costs and details of coverage, review your plan documents or contact a Cigna representative.

A copy of the NH Dental Outline of Coverage is available and can be downloaded at [Health Insurance & Medical Forms for Customers | Cigna under Dental Forms](#).

All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation, including Cigna Health and Life Insurance Company (CHLIC), Connecticut General Life Insurance Company, and Cigna Dental Health, Inc.

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Cigna Dental Benefit Summary
Houston ISD
Plan Renewal Date: 01/01/2024



Insured by: Cigna Health and Life Insurance Company

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Cigna Dental Choice Plan				
Network Options	In-Network: Total Cigna DPPO Network		Out-of-Network: See Non-Network Reimbursement	
Reimbursement Levels	Based on Contracted Fees		Maximum Reimbursable Charge	
Calendar Year Benefits Maximum Applies to: Class I, II, III & IX expenses	\$2,000		\$2,000	
Calendar Year Deductible				
Individual	\$50		\$50	
Family	\$150		\$150	
Benefit Highlights	Plan Pays	You Pay	Plan Pays	You Pay
Class I: Diagnostic & Preventive Oral Evaluations Prophylaxis: routine cleanings X-rays: routine X-rays: non-routine Fluoride Application Sealants: per tooth Space Maintainers: non-orthodontic Emergency Care to Relieve Pain (Note: This service is administrated at the in network coinsurance level.)	100% No Deductible	No Charge	100% No Deductible	No Charge
Class II: Basic Restorative Restorative: fillings Endodontics: minor and major Periodontics: minor and major Oral Surgery: minor and major Anesthesia: general and IV sedation Repairs: bridges, crowns and inlays Repairs: dentures Denture Relines, Rebases and Adjustments	80% After Deductible	20% After Deductible	80% After Deductible	20% After Deductible
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Pretreatment Review	Pretreatment review is available on a voluntary basis when dental work in excess of \$200 is proposed.			

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A Cigna Dental Health Connect® solution

Cigna Dental Oral Health Integration Program®

**Improved health
starts with the
mouth**

Are you making
the most of your
dental benefits?



Together, all the way.®



What is the Cigna Dental Oral Health Integration Program?

It's a program that reimburses out-of-pocket costs for preventive dental treatments to combat dental issues such as gum disease and tooth decay. The program is for people with certain medical conditions with a higher risk of oral health issues. There's no additional cost for the Oral Health Integration Program - if you qualify, you get reimbursed.*

Friendly customer support

Get guidance on everything from overcoming dental-related anxiety to understanding the impact of tobacco.

Who qualifies?

If you have a Cigna dental plan, you're eligible for the program. You do NOT have to be enrolled in a Cigna medical plan to be eligible for this program. You must be treated by a doctor for any of the following conditions:

- › Heart disease
- › Stroke
- › Diabetes
- › Maternity
- › Chronic kidney disease
- › Organ transplants
- › Radiation for head or neck cancers
- › Rheumatoid arthritis
- › Sjogren's syndrome
- › Lupus
- › Parkinson's disease
- › Amyotrophic lateral sclerosis (ALS)
- › Huntington's disease
- › Opioid misuse and addiction

How to enroll?

To get reimbursed, you first have to enroll in the Cigna Dental Oral Health Integration Program by either:

- › Going to **myCigna.com**, selecting Coverage > Dental and filling out the registration form online
- › Calling the number on the back of your Cigna ID card and asking for a mailed registration form

What is the reimbursement process?

1. Go to your dentist and pay the copay or coinsurance for the covered treatment.
2. If your dentist is in the Cigna network, they'll send us a claim for reimbursement. If your dentist isn't in the Cigna network, you might need to submit the claim.**
3. We'll review the claim and mail reimbursements for eligible dental services in about 30 days.

What dental services are covered under the Cigna Dental Oral Health Integration Program?:¹

Condition	Heart disease	Stroke	Diabetes	Maternity	Chronic kidney disease	Organ transplants	Radiation for head or neck cancers	Rheumatoid arthritis	Sjogren's syndrome	Lupus	Parkinson's disease	ALS	Huntington's disease	Opioid misuse and addiction
Gum treatment ^{2,3} D4341 D4342 D4910	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Gum evaluation ^{2,3} D0180				✓										
Oral evaluation ^{2,3} D0120 D0140 D0150				✓										✓
Cleaning ⁴ D1110				✓										
Deep cleaning and plaque removal ⁴ D4346				✓										
Emergency pain relief treatment ⁵ D9110				✓										
Fluoride and fluoride varnish ⁶ D1206					✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Fluoride (no varnish) ⁶ D1208					✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Sealants ⁶ D1351					✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Sealant repair ⁶ D1353					✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Interim caries arresting medicament application D1354					✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Caries preventive medicament application D1355					✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

1. Eligibility, reimbursement and coverage for eligible services are subject to plan year maximums. 2. Two additional treatments per year than the plan covers. 3. One additional evaluation. 4. One additional cleaning. 5. Unlimited visits. 6. Open to all ages, but plan limits apply.



Questions?
Reach out to us 24/7 at
800.Cigna24 (800.244.6224).

CIGNA DISCOUNT DENTAL

- This is not insurance.
- Website: www.CignaPlusSavings.com
- Customer service: 1-877-521-0244
- You pay set fees for selected services and receive a discount for other services.
- You agree to use Cigna network providers for your care.
- You don't pay deductibles, file claim forms or have restrictions for pre-existing conditions or number of visits.



VISION

- You may choose between Basic and Plus options.
- Both options have a retail frame allowance of \$150.
- With both, you receive a 40 percent discount off a second pair of glasses at most participating in-network providers.
- Both give you access to online ordering tools, including Glasses.com and ContactsDirect.com.
- Both options offer in- and out-of-network benefits.
- There's a copay, but both options offer added coverage for progressive lenses and lens options, including UV coating, tint, basic polycarbonate, and standard anti-reflective lenses.
- Both cover an annual in-network eye exam for a \$10 copay.
- Both cover eyeglass lenses or contacts every 12 months after a set materials copay of \$20 for Basic and \$10 for Plus.
- Vision Basic covers new frames every 24 months; Vision Plus covers new frames every 12 months.

EYE MED BASIC OPTION

Vision Care Services	Member Cost In-Network	Out-of-Network Reimbursement*
Exam with Dilation as Necessary	\$10 Copay	\$40
Retinal Imaging Benefit	Up to \$39	N/A
Exam Options: Standard Contact Lens Fit and Follow-Up: Premium Contact Lens Fit and Follow-Up:	Up to \$40 10% off Retail Price	N/A N/A
Frames: Any available frame at provider location	\$0 Copay; \$150 Allowance, 20% off balance over \$150	\$45
Standard Plastic Lenses Single Vision Bifocal Trifocal Lenticular Standard Progressive Lens Premium Progressive Lens	\$20 Copay \$20 Copay \$20 Copay \$20 Copay \$85 Copay See attached Fixed Premium Progressive price list	\$40 \$60 \$80 \$80 \$60 \$60
Lens Options: UV Treatment Tint (Solid and Gradient) Standard Plastic Scratch Coating Standard Polycarbonate - Adults Standard Polycarbonate - Kids under 19 Standard Anti-Reflective Coating Polarized Photochromatic / Transitions Plastic Premium Anti-Reflective Other Add-Ons	\$15 \$15 \$0 Copay \$40 \$40 \$45 20% off Retail Price \$75 See attached Fixed Premium Anti-Reflective Coating list 20% off Retail Price	N/A N/A \$8 N/A N/A N/A N/A N/A N/A N/A
Contact Lenses (Contact lens allowance includes materials only) Conventional Disposable Medically Necessary	\$0 Copay; \$125 allowance, 15% off balance over \$125 \$0 Copay; \$125 allowance, plus balance over \$125 \$0 Copay, Paid-in-Full	\$125 \$125 \$210
Laser Vision Correction Lasik or PRK from U.S. Laser Network	15% off Retail Price or 5% off promotional price	N/A
Amplifon Hearing Health Care	Hearing Health Care from Amplifon Hearing Health Care Network Members receive a 40% discount off hearing exams and a low price guarantee on discounted hearing aids.	N/A
Additional Pairs Benefit:	Members also receive a 40% discount off complete pair eyeglass purchases and a 15% discount off conventional contact lenses once the funded benefit has been used.	N/A
Frequency: Examination Lenses or Contact Lenses Frame	Once every 12 months Once every 12 months Once every 24 months	

Progressive Price List*	Member Cost In-Network (Includes Lens Copay)
Standard Progressive	\$85 Copay
Premium Progressives as Follows:	
Tier 1	\$105 Copay
Tier 2	\$115 Copay
Tier 3	\$130 Copay
Tier 4	\$85 Copay, 80% of charge less \$120 allowance
Anti-Reflective Coating Price List*	Member Cost In-Network
Standard Anti-Reflective Coating	\$45
Premium Anti-Reflective Coatings as Follows:	
Tier 1	\$57
Tier 2	\$68
Tier 3	80% of charge
Other Add-ons Price List	Member Cost In-Network
Photochromic (Plastic)	\$75
Polarized	80% of charge
EyeMed Vision Care reserves the right to make changes to the products on each tier and the member out-of-pocket costs.	

EYE MED PLUS OPTION

Vision Care Services	Member Cost In-Network	Out-of-Network Reimbursement*
Exam with Dilatation as Necessary	\$10 Copay	\$40
Retinal Imaging Benefit	Up to \$39	N/A
Exam Options: Standard Contact Lens Fit and Follow-Up: Premium Contact Lens Fit and Follow-Up:	Up to \$40 10% off Retail Price	N/A N/A
Frames: Any available frame at provider location	\$0 Copay; \$150 Allowance, 20% off balance over \$150	\$45
Standard Plastic Lenses Single Vision Bifocal Trifocal Lenticular Standard Progressive Lens Premium Progressive Lens	\$10 Copay \$10 Copay \$10 Copay \$10 Copay \$75 Copay See attached Fixed Premium Progressive price list	\$40 \$60 \$80 \$80 \$60 \$60
Lens Options: UV Treatment Tint (Solid and Gradient) Standard Plastic Scratch Coating Standard Polycarbonate - Adults Standard Polycarbonate - Kids under 19 Standard Anti-Reflective Coating Polarized Photocromatic / Transitions Plastic Premium Anti-Reflective Other Add-Ons	\$15 \$15 \$0 Copay \$40 \$40 \$45 20% off Retail Price \$75 See attached Fixed Premium Anti-Reflective Coating list 20% off Retail Price	N/A N/A \$8 N/A N/A N/A N/A N/A N/A N/A
Contact Lenses (Contact lens allowance includes materials only) Conventional Disposable Medically Necessary Laser Vision Correction Lasik or PRK from U.S. Laser Network	\$0 Copay; \$125 allowance, 15% off balance over \$125 \$0 Copay; \$125 allowance, plus balance over \$125 \$0 Copay, Paid-in-Full 15% off Retail Price or 5% off promotional price	\$125 \$125 \$210 N/A
Amplifon Hearing Health Care	Hearing Health Care from Amplifon Hearing Health Care Network Members receive a 40% discount off hearing exams and a low price guarantee on discounted hearing aids.	N/A
Additional Pairs Benefit:	Members also receive a 40% discount off complete pair eyeglass purchases and a 15% discount off conventional contact lenses once the funded benefit has been used.	N/A
Frequency: Examination Lenses or Contact Lenses Frame	Once every 12 months Once every 12 months Once every 12 months	

Progressive Price List*	Member Cost In-Network (Includes Lens Copay)
Standard Progressive	\$75 Copay
Premium Progressives as Follows:	
Tier 1	\$95 Copay
Tier 2	\$105 Copay
Tier 3	\$120 Copay
Tier 4	\$75 Copay, 80% of charge less \$120 allowance
Anti-Reflective Coating Price List*	Member Cost In-Network
Standard Anti-Reflective Coating	\$45
Premium Anti-Reflective Coatings as Follows:	
Tier 1	\$57
Tier 2	\$68
Tier 3	80% of charge
Other Add-ons Price List	Member Cost In-Network
Photochromic (Plastic)	\$75
Polarized	80% of charge

EyeMed Vision Care reserves the right to make changes to the products on each tier and the member out-of-pocket costs.

CONSIDER YOUR VOLUNTARY OPTIONS



LIFE AND ACCIDENTAL DEATH AND DISMEMBERMENT (AD&D)

HISD provides \$15,000 each of life and AD&D coverage at no cost to all employees who are eligible for benefits. You may purchase supplemental life and a matching AD&D benefit for yourself. If you do, you may also add supplemental coverage for your spouse and/or dependent child(ren).



During annual enrollment, employees are eligible for an enhancement to their life insurance program if they are already enrolled in at least 1x salary. Employees can increase their life insurance benefit one times their annual salary with no evidence of insurability up to five times their annual salary or \$600,000, whichever comes first.

SUPPLEMENTAL LIFE AND MATCHING AD&D FOR YOURSELF

Coverage is available for up to eight times your annual base salary, up to a maximum of \$1,000,000. Guaranteed issue (no EOI required) up to five times your annual salary or \$600,000, whichever is less.*

*Try Benefits Scout, which offers suggestions on how much life insurance you may need.

Visit HISDbenefits.org to access.

SUPPLEMENTAL LIFE AND MATCHING AD&D FOR YOUR SPOUSE

- Coverage is available at one to three times your salary, equal to your total supplemental life coverage amount or \$250,000, whichever is less. Guaranteed issue (no EOI required) is \$100,000.



CONSIDER YOUR VOLUNTARY OPTIONS

Child life and matching AD&D with options available at \$5,000, \$10,000, \$15,000 or \$20,000

A child may not be covered by more than one employee. You must designate or update your beneficiary online, and the actively at-work provision applies to all.

For elections under the guaranteed issue*, no EOI is required:

- If you or your spouse or your child enroll as a new employee or within 31 days of becoming eligible.
- When you increase existing coverage by one multiple of your salary (i.e., 1x to 2x or 2x to 3x) during annual enrollment, if already enrolled
- When you elect or increase coverage by one multiple of your salary within 31 days of a qualified status change (i.e., 1x to 2x or 2x to 3x).

PLAN MAXIMUMS

Employee	1x, 2x, 3x, 4x, 5x, 6x, 7x, 8x annual base salary up to \$1 million
Spouse	1x, 2x, 3x your annual base salary up to amount of employee supplemental life or \$250,000, whichever is less
Child(ren)	\$5,000, \$10,000, \$15,000 or \$20,000 According to the policy, all children are eligible from live birth to the attainment of age 26. Grandchildren are eligible up to age 25.*

** Must meet eligibility requirements*



DISABILITY

This plan pays up to a maximum monthly benefit up to \$8,000 after a set elimination period if you are disabled and unable to work due to an injury, illness or pregnancy.

- You have a choice of elimination periods (30, 60, 90 or 180 days) before benefits begin, and you select the percentage of annual base salary (40%, 50% or 66.67%) that you want to replace each month.
- No evidence of insurability is required to enroll or increase coverage.
- 3/12 pre-existing condition and actively at-work provisions apply.
- This benefit is offset by any other sources of income.



IMPORTANT VOLUNTARY PLAN EXCLUSIONS

3/12 pre-existing condition

Disability coverage only

New or increased disability coverage is subject to a 3/12 pre-existing condition exclusion. This means that if you have a condition that was treated or medically advised in the three months before your coverage effective date, you are not covered for that condition for the first 12 months.

12-month pre-existing condition

Cancer and specified diseases coverage only

The plan doesn't cover pre-existing conditions. A pre-existing condition is any sickness or loss for which medical advice or treatment was received or recommended within 12 months prior to the effective date of coverage.

Actively at work

(Life and AD&D, disability, cancer and specified diseases, critical illness, hospital indemnity, and accident coverage)

If you are not actively at work when coverage is scheduled to become effective, your coverage does not take effect until you complete your first day at work.



PERSONAL LEGAL PLAN

This plan provides personal legal guidance on a variety of issues and services such as will preparation, traffic ticket defense, and consumer matters. Issues related to your employment are excluded.

Plan Features and Rates*

Our Legal Plan Plus Parents plan helps your employees and their parents navigate life's twists and turns.

All services listed are available to employees, spouses and eligible dependents through the legal plan. Services in **bold** are available to parents through Plus Parents.

Money Matters	<ul style="list-style-type: none"> Debt Collection Defense Financial Education Workshops¹ Identity Management Services² 	<ul style="list-style-type: none"> Identity Theft Defense Negotiations with Creditors Personal Bankruptcy 	<ul style="list-style-type: none"> Promissory Notes Tax Audit Representation Tax Collection Defense
Home & Real Estate	<ul style="list-style-type: none"> Deeds Eviction Defense Foreclosure 	<ul style="list-style-type: none"> Mortgages Security Deposit Assistance 	<ul style="list-style-type: none"> Tenant Negotiations Zoning Applications
Estate Planning	<ul style="list-style-type: none"> Codicils Complex Wills Healthcare Proxies Living Wills 	<ul style="list-style-type: none"> Powers of Attorney (Healthcare, Financial, Childcare, Immigration) 	<ul style="list-style-type: none"> Revocable & Irrevocable Trusts Simple Wills
Family & Personal	<ul style="list-style-type: none"> Adoption Affidavits Conservatorship Demand Letters Divorce (20 hours) Garnishment Defense Guardianship 	<ul style="list-style-type: none"> Immigration Assistance Juvenile Court Defense, Including Criminal Matters Name Change Parental Responsibility Matters Personal Property Issues 	<ul style="list-style-type: none"> Prenuptial Agreement Protection from Domestic Violence Review of ANY Personal Legal Document School Hearings
Civil Lawsuits	<ul style="list-style-type: none"> Administrative Hearings Civil Litigation Defense 	<ul style="list-style-type: none"> Disputes Over Consumer Goods & Services Incompetency Defense 	<ul style="list-style-type: none"> Pet Liabilities Small Claims Assistance
Elder-Care Issues	<ul style="list-style-type: none"> Consultation & Document Review for Issues Related to Your Parents: <ul style="list-style-type: none"> Deeds Leases 	<ul style="list-style-type: none"> Medicaid Medicare Notes Nursing Home Agreements 	<ul style="list-style-type: none"> Powers of Attorney Prescription Plans Wills
Traffic & Criminal Matters	<ul style="list-style-type: none"> Defense of Traffic Tickets³ Driving Privileges Restoration Driving Under the Influence Defense 	<ul style="list-style-type: none"> Felony Defense Habeas Corpus License Suspension Due to DUI 	<ul style="list-style-type: none"> Misdemeanor Defense Repossession

*Exclusions apply. Please see page 13 for more details.

Additional Features: Telephone advice and office consultations on an unlimited number of personal legal matters. Trials for covered matters are covered from beginning to end, regardless of length, when using a network attorney. Access to a digital estate planning solution for wills, living wills, power of attorney and living trusts.

Reduced Fees: For personal injury, probate & estate administration matters, provided by network attorneys.

E-services: Attorney locator; Law Firm E-Panel[®]; Self-Help Documents.

As a part of our legal plan, we also offer:

Rate guarantees: Five years.

Usage reports: Usage reports, and analysis and evaluation of the reports.

Portability: Offers additional ease of use and flexibility for employees.

1. MetLife administers PlanSmart's Retirewise program, but has arranged for specially-trained third party financial professionals to offer financial education and, upon request, provide personal guidance to employees and former employees of companies providing PlanSmart's Retirewise through MetLife.

2. This benefit provides the Participant with access to LifeStages Identity Management Services provided by CyberScout, LLC. CyberScout is not a corporate affiliate of MetLife Legal Plans.

3. Does not cover DUI.

4. Rate is standard and subject to change.

Benefit Definitions & Reimbursements

We enhanced your legal plan offering even further and have added the new coverages listed below to the Houston ISD plan design. The full list of benefit definitions and reimbursements can be found on the pages that follow.

New Coverages	In-Network	Out-of-Network
<p>Guardianship or Conservatorship: This service covers establishing a guardianship or conservatorship over a person and his or her estate when the plan member or spouse is being appointed as guardian or conservator. It includes obtaining a permanent and/or temporary guardianship or conservatorship, gathering any necessary medical evidence, preparing the paperwork, attending the hearing and preparing the initial accounting. This service does not include representation of the person over whom guardianship or conservatorship is sought, any annual accountings after the initial accounting, or terminating the guardianship or conservatorship once it has been established.</p>		
<ul style="list-style-type: none"> • Uncontested 	Fully Covered	\$650
<ul style="list-style-type: none"> • Contested 	Fully Covered	\$1,500
<ul style="list-style-type: none"> • Plus Trial Supplement for Out-of-Network Service* 		\$100,000
<p>Prenuptial Agreement: This service covers representation of the participant and includes the negotiation, preparation, review and execution of a prenuptial agreement between the participant and his or her fiancé/partner prior to their marriage or legal union (where allowed by law). It does not include subsequent litigation arising out of a prenuptial agreement. The fiancé/partner must either have separate counsel or waive his/her right to representation.</p>	Fully Covered	\$750
<p>Tax Audit Representation: This service covers reviewing tax returns and answering questions the IRS or a state or local taxing authority has concerning the Participant's tax return, negotiating with the agency, advising the participant on necessary documentation, and attending an IRS or a state or local taxing authority audit. This service does not include prosecuting a claim for the return of overpaid taxes, costs of hiring an accountant, or the preparation of any tax returns.</p>		
<ul style="list-style-type: none"> • Negotiation and Settlement 	Fully Covered	\$500

Advice and Consultation	In-Network	Out-of-Network
<p>Office Consultation: This service provides the opportunity to discuss with an attorney any personal legal problems that are not specifically excluded. The plan attorney will explain the participant's rights, point out his or her options and recommend a course of action. The plan attorney will identify any further coverage available under the plan, and will undertake representation if the participant so requests. If representation is covered by the plan, the participant will not be charged for the plan attorney's services. If representation is recommended, but is not covered by the plan, the plan attorney will provide a written fee statement in advance. The participant may choose whether to retain the plan attorney at his or her own expense, seek outside counsel, or do nothing. There are no restrictions on the number of times per year a participant may use this service, although it is not intended to provide the participant with continuing access to a plan attorney in order to undertake his or her own representation.</p>	Fully Covered	\$70
<p>Telephone Advice (see Office Consultation definition)</p>	Fully Covered	\$70
Consumer Protection Matters	In-Network	Out-of-Network
<p>Consumer Protection Matters: This service covers the participant as plaintiff for representation, including trial, in disputes over consumer goods and services where the amount being contested exceeds the small claims court limit in that jurisdiction and is documented in writing. This service does not include disputes over real estate, construction, insurance or collection activities after a judgment.</p>		
<ul style="list-style-type: none"> • Correspondence and Negotiation 	Fully Covered	\$500
<ul style="list-style-type: none"> • Filing of Suit, Ending in Settlement or Judgment 	Fully Covered	\$2,000
<ul style="list-style-type: none"> • Plus Trial Supplement for Out-of-Network Service* 		\$100,000

Benefit Definitions & Reimbursements (Continued)

Consumer Protection Matters (continued)	In-Network	Out-of-Network
<p>Personal Property Protection: This service covers counseling the participant over the phone or in the office on any personal property issue such as consumer credit reports, contracts for the purchase of personal property, consumer credit agreements or installment sales agreements. Counseling on pursuing or defending small claims actions is also included. The service also includes reviewing any personal legal documents and preparing promissory notes, affidavits and demand letters.</p>	Fully Covered	\$125
<p>Small Claims Assistance: This service covers counseling the participant on prosecuting a small claims action; helping the participant prepare documents; advising the participant on evidence, documentation and witnesses; and preparing the participant for trial. The service does not include the plan attorney's attendance or representation at the small claims trial, collection activities after a judgment or any services relating to post-judgment actions.</p>	Fully Covered	\$200
Defense of Civil Lawsuits	In-Network	Out-of-Network
<p>Administrative Hearing Representation: This service covers participants in defense of civil proceedings before a municipal, county, state or federal administrative board, agency or commission. It includes the hearing before an administrative board or agency over an adverse government action. It does not apply where services are available or are being provided by virtue of a homeowner or vehicle insurance policy. It does not include family law matters, post judgment matters or litigation of a job-related incident.</p>		
<ul style="list-style-type: none"> • Negotiation and Settlement 	Fully Covered	\$500
<ul style="list-style-type: none"> • Contested Hearings Ending in Settlement or Judgment 	Fully Covered	\$1,800
<ul style="list-style-type: none"> • Plus Trial Supplement for Out-of-Network Service* 		\$100,000
<p>Civil Litigation Defense: This service covers the participant in defense of an arbitration proceeding or civil proceeding before a municipal, county, state or federal administrative board, agency or commission, or in a trial court of general jurisdiction. It does not apply where services are available or are being provided by virtue of an insurance policy. It does not include family law matters, post judgment matters, matters with criminal penalties or litigation of a job-related incident. Services do not include bringing counter, third party or cross claims.</p>		
<ul style="list-style-type: none"> • Negotiation and Settlement 	Fully Covered	\$650
<ul style="list-style-type: none"> • Filing Answer, Litigation Ending in Settlement or Judgment 	Fully Covered	\$2,000
<ul style="list-style-type: none"> • Plus Trial Supplement for Out-of-Network Service* 		\$100,000
<p>Incompetency Defense: This service covers the participant in the defense of any incompetency action, including court hearings when there is a proceeding to find the participant incompetent.</p>		
<ul style="list-style-type: none"> • Negotiation and Settlement 	Fully Covered	\$500
<ul style="list-style-type: none"> • Trial 	Fully Covered	\$1,800
<ul style="list-style-type: none"> • Plus Trial Supplement for Out-of-Network Service* 		\$100,000
Document Preparation and Review	In-Network	Out-of-Network
<p>Affidavits: This service covers preparation of any affidavit in which the participant is the person making the statement.</p>	Fully Covered	\$75
<p>Deeds: This service covers the preparation of any deed for which the participant is either the grantor or grantee.</p>	Fully Covered	\$100
<p>Demand Letters: This service covers the preparation of letters that demand money, property or some other property interest of the participant, except an interest that is an excluded service. It also covers mailing them to the addressee, and forwarding and explaining any response to the participant.</p>	Fully Covered	\$75
<p>Document Review: This service covers the review of any personal legal document of the participant, such as letters, leases or purchase agreements.</p>	Fully Covered	\$100

Elder Law Matters: This service covers counseling the participant over the phone or in the office on any personal issues relating to the participant's parents as they affect the participant. The service includes reviewing documents of the parents to advise the participant on the effect on the participant. The documents include Medicare or Medicaid materials, prescription plans, leases, nursing home agreements, powers of attorney, living wills and wills. The service also includes preparing deeds involving the parents when the participant is either the grantor or grantee, and preparing promissory notes involving the parents when the participant is the payor or payee.	Fully Covered	\$140
Mortgages: This service covers the preparation of any mortgage or deed of trust for which the participant is the mortgagor.	Fully Covered	\$70
Promissory Notes: This service covers the preparation of any promissory note for which the participant is the payor or payee.	Fully Covered	\$70

Benefit Definitions & Reimbursements (Continued)

Estate Planning Documents	In-Network	Out-of-Network
Living Wills: This service covers the preparation of a living will for the participant.		
• Individual	Fully Covered	\$75
• Member and Spouse	Fully Covered	\$80
Powers of Attorney: This service covers the preparation of any power of attorney when the participant is granting the power.		
• Individual	Fully Covered	\$65
• Member and Spouse	Fully Covered	\$75
Trusts: This service covers the preparation of revocable and irrevocable living trusts for the participant. It does not include tax planning or services associated with funding the trust after it is created.		
• Individual	Fully Covered	\$325
• Member and Spouse	Fully Covered	\$450
Wills and Codicils (Including Simple Support Trust for Minor Children): This service covers the preparation of a simple or complex will for the participant. The creation of any testamentary trust is covered. The benefit includes the preparation of codicils and will amendments. It does not include tax planning.		
• Individual	Fully Covered	\$150
• Member and Spouse	Fully Covered	\$200
Family Law	In-Network	Out-of-Network
Adoption and Legitimization: This service covers all legal services and court work in a state or federal court for an adoption for the plan member and spouse. Legitimization of a child for the plan member and spouse, including reformation of a birth certificate, is also covered.		
• Uncontested	Fully Covered	\$650
• Contested	Fully Covered	\$1,500
• Plus Trial Supplement for Out-of-Network Service*		\$100,000
Divorce, Dissolution, and Annulment (Contested & Uncontested) - Twenty Hour Maximum: This service is available to the Plan Member only, not to a spouse or dependents, for the first twenty hours of service. This service includes preparing and filing all necessary pleadings, motions and affidavits, drafting settlement agreements, and representation at the hearing or trial, whether the Plan Member is a plaintiff or a defendant. This service does not include disputes that arise after a decree is issued. It is the Plan Member's responsibility to pay fees beyond the first twenty hours.		
• Uncontested	Fully Covered	\$1,800
• Contested	Fully Covered	\$1,800
Guardianship or Conservatorship: This service covers establishing a guardianship or conservatorship over a person and his or her estate when the plan member or spouse is being appointed as guardian or conservator. It includes obtaining a permanent and/or temporary guardianship or conservatorship, gathering any necessary medical evidence, preparing the paperwork, attending the hearing and preparing the initial accounting. This service does not include representation of the person over whom guardianship or conservatorship is sought, any annual accountings after the initial accounting, or terminating the guardianship or conservatorship once it has been established.		
• Uncontested	Fully Covered	\$650
• Contested	Fully Covered	\$1,500
• Plus Trial Supplement for Out-of-Network Service*		\$100,000

Benefit Definitions & Reimbursements (Continued)

Family Law (continued)	In-Network	Out-of-Network
Name Change: This service covers the participant for all necessary pleadings and court hearings for a legal name change.	Fully Covered	\$400
Prenuptial Agreement: This service covers representation of the participant and includes the negotiation, preparation, review and execution of a prenuptial agreement between the participant and his or her fiancé/partner prior to their marriage or legal union (where allowed by law). It does not include subsequent litigation arising out of a prenuptial agreement. The fiancé/partner must either have separate counsel or waive his/her right to representation.	Fully Covered	\$750
Protection from Domestic Violence: This service covers the participant only, not the spouse or dependents, as the victim of domestic violence. It provides the participant with representation to obtain a protective order, including all required paperwork and attendance at all court appearances. The service does not include representation in suits for damages, defense of any action or representation for the offender.	Fully Covered	\$425
Financial Matters	In-Network	Out-of-Network
Debt Collection Defense: This benefit provides participants with an attorney's services for negotiation with creditors for a repayment schedule and to limit creditor harassment, and representation in defense of any action for personal debt collection, tax agency debt collection, foreclosure, repossession or garnishment, up to and including trial if necessary. It includes a motion to vacate a default judgment. It does not include counter, cross or third party claims, bankruptcy, any action arising out of family law matters including support and post decree issues or any matter where the creditor is affiliated with the sponsor or employer.		
Debt Collection Defense (Consumer Debts)		
• Negotiation and Settlement	Fully Covered	\$350
• Negotiation and Settlement after Complaint and Answer Filed	Fully Covered	\$600
• Trial	Fully Covered	\$1,050
• Plus Trial Supplement for Out-of-Network Service*		\$100,000
Debt Collection Defense (Foreclosures)		
• Negotiation	Fully Covered	\$500
• Complaint and Answer Filed, Settlement Negotiations	Fully Covered	\$850
• Trial	Fully Covered	\$1,500
• Plus Trial Supplement for Out-of-Network Service*		\$100,000
Identity Theft Defense: This service provides the Participant with consultations with an attorney regarding potential creditor actions resulting from identity theft and attorney services as needed to contact creditors, credit bureaus and financial institutions. It also provides defense services for specific creditor actions over disputed accounts. The defense services include limiting creditor harassment and representation in defense of any action that arises out of the identity theft such as foreclosure, repossession or garnishment, up to and including trial if necessary. The service also provides the Participant with online help and information about identity theft and prevention. It does not include counter, cross or third party claims, bankruptcy, any action arising out of family law matters, including support and post-decree matters or any matter where the creditor is affiliated with the sponsor or employer.	Fully Covered	\$250
LifeStages Identity Management Services: This benefit provides the Participant with access to LifeStages Identity Management Services provided by CyberScout. It includes both Proactive Services when the Participant believes their personal data has been compromised as well as Resolution Services to assist the Participant in recovering from account takeover or identity theft with unlimited assistance to fix issues, handle notifications, and provide victims with credit and fraud monitoring. Theft Support, Fraud Support, Recovery, and Replacement services are covered by this benefit.	Fully Covered	
Personal Bankruptcy or Wage Earner Plan: This service covers the Participant and spouse in pre-bankruptcy planning, the preparation and filing of a personal bankruptcy or wage earner petition, and representation at all court hearings and trials. This service is not available if a creditor is affiliated with the sponsor or employer, even if the Participant or spouse chooses to reaffirm that specific debt.		
• Chapter 7 Individual or Member/Spouse	Fully Covered	\$850
• Chapter 13 Individual or Member/Spouse	Fully Covered	\$1,400

Benefit Definitions & Reimbursements (Continued)

Financial Matters (continued)	In-Network	Out-of-Network
<p>Tax Audit Representation: This service covers reviewing tax returns and answering questions the IRS or a state or local taxing authority has concerning the Participant's tax return, negotiating with the agency, advising the participant on necessary documentation, and attending an IRS or a state or local taxing authority audit. This service does not include prosecuting a claim for the return of overpaid taxes, costs of hiring an accountant, or the preparation of any tax returns.</p>		
• Negotiation and Settlement	Fully Covered	\$500
• Audit Hearing	Fully Covered	\$1,200
Immigration	In-Network	Out-of-Network
<p>Immigration Assistance: This service covers advice and consultation, preparation of affidavits and powers of attorney, review of any immigration documents and helping the participant prepare for hearings.</p>	Fully Covered	\$500
Juvenile Matters	In-Network	Out-of-Network
<p>Juvenile Court Defense: This service covers the defense of a Participant and a Participant's dependent child in any juvenile court matter, provided there is no conflict of interest between the Participants and the dependent child. In that event, this service provides an attorney for the plan member only, including services for parental responsibility.</p>		
• Negotiation and Settlement	Fully Covered	\$500
• Trial	Fully Covered	\$1,200
• Plus Trial Supplement for Out-of-Network Service*		\$100,000
Personal Injury	In-Network	Out-of-Network
<p>Personal Injury (25% Network Maximum): Subject to applicable law and court rules, plan attorneys will handle personal injury matters (where the participant is the plaintiff) at a maximum fee of 25% of the gross award. It is the participant's responsibility to pay this fee and all costs.</p>		
Probate	In-Network	Out-of-Network
<p>Probate (10% Network Reduced Fee): Subject to applicable law and court rules, plan attorneys will handle probate matters at a fee of 10% less than the plan attorney's normal fee. It is the participant's responsibility to pay this reduced fee and all costs.</p>		
Real Estate Matters	In-Network	Out-of-Network
<p>Eviction and Tenant Problems: This service covers the Participant as a tenant for matters involving leases, security deposits or disputes with a residential landlord. The service includes eviction defense, up to and including trial. It does not include representation in disputes with other tenants or as a plaintiff in a lawsuit against the landlord, including an action for return of a security deposit.</p>		
• Correspondence and Negotiations	Fully Covered	\$280
• Eviction Trial Defense	Fully Covered	\$840
• Plus Trial Supplement for Out-of-Network Service*		\$100,000
<p>Security Deposit Assistance: This service covers counseling the Participant in recovering a security deposit from the Participant's residential landlord; reviewing the lease and other relevant documents; and preparing a demand letter to the landlord for the return of the deposit. It also covers assisting the Participant in prosecuting a small claims action; helping prepare documents; advising on evidence, documentation and witness; and preparing the Participant for the small claims trial. The service does not include the plan attorney's attendance or representation at the small claims trial, collection activities after a judgment or any services relating to post-judgment actions.</p>		
• Demand Letter/Negotiations	Fully Covered	\$250
• Counseling on Preparing Small Claims Complaint and Trial Preparation	Fully Covered	\$150
<p>Zoning Applications: This service provides the Participant with the services of a lawyer to help get a zoning change or variance for the Participant's residence. Services include reviewing the law, reviewing the surveys, advising the Participant, preparing applications, and preparing for and attending the hearing to change zoning.</p>		
• Preparation of Documentation	Fully Covered	\$250
• Documentation/Attending Hearing	Fully Covered	\$500

Benefit Definitions & Reimbursements (Continued)

Traffic & Criminal Matters	In-Network	Out-of-Network
Driving Under the Influence Defense: This service covers representation of the Participant in defense of any driving under the influence or driving while intoxicated charge, including court hearings, negotiation with the prosecutor and trial. It does not cover vehicular homicide. This service does not include any post-sentencing proceeding, probation violation hearing or appeals by either party.		
• Negotiation and Settlement	Fully Covered	\$500
• File Request for Hearing with Attendance at Hearing	Fully Covered	\$1,000
• Plus Trial Supplement for Out-of-Network Service*		\$100,000
Felony Defense: This service covers representation for Participants in defense of any criminal felony charge. Representation includes court hearings, negotiation with the prosecutor and trial. This service does not cover any post-sentencing proceeding, probation violation hearing or appeals by either party.		
• Negotiation and Settlement	Fully Covered	\$650
• File Request for Hearing with Attendance at Hearing	Fully Covered	\$1,750
• Plus Trial Supplement for Out-of-Network Service*		\$100,000
Habeas Corpus: This service covers the Participant for the preparation of all paperwork needed, and attendance at the hearing to pursue a habeas corpus proceeding to obtain the release of a Participant who is being unlawfully imprisoned.		
• Negotiation and Settlement	Fully Covered	\$420
Misdemeanor Defense: This service covers representation for Participants in defense of any criminal misdemeanor charge except those relating to traffic or driving under influence charges. Representation includes court hearings, negotiation with the prosecutor and trial. It does not include representation of a felony charge that is subsequently reduced to a misdemeanor. This service also does not cover any post-sentencing proceeding, probation violation hearing or appeals by either party.		
• Negotiation and Settlement	Fully Covered	\$500
• File Request for Hearing with Attendance at Hearing	Fully Covered	\$1,250
• Plus Trial Supplement for Out-of-Network Service*		\$100,000

* Trial Supplement — In addition to fees indicated, we will pay the attorney's fees for representation in trial beyond the third day of trial up to a maximum of \$800 per day up to \$100,000 total trial supplement maximum.

Exclusions: No service, including advice and consultations, will be provided for 1) employment-related matters, including company or statutory benefits; 2) matters involving the employer, MetLife® and affiliates, and plan attorneys; 3) matters in which there is a conflict of interest between the employee and spouse or dependents in which case services are excluded for the spouse and dependents; 4) appeals and class actions; 5) farm and business matters, including rental issues when the participant is the landlord; 6) patent, trademark and copyright matters; 7) costs and fines; 8) frivolous or unethical matters; 9) matters for which an attorney-client relationship exists prior to the participant becoming eligible for plan benefits. For all other personal legal matters, an advice and consultation benefit is provided. Additional representation is also included for certain matters listed above.

Today's benefits environment is filled with significant challenges due to rising health care costs. These challenges, coupled with meeting the benefits needs of an increasingly diverse, multi-generational workforce are driving employers to re-evaluate their benefits strategy and investment.

Voluntary benefits can effectively help address today's challenges because they provide a cost effective solution that can help optimize an overall benefits program. Additionally, they provide employees the access and choice they need to fill financial gaps and meet individual protection needs.

With MetLife's broad product suite, flexible coverage options and proven expertise, you have the advantage you need to build benefits solutions in a simple, cost-effective and hassle-free way.

Get expert guidance for confident decisions
Contact your MetLife representative today.

COVID-19 AND YOUR AFLAC BENEFITS

PLEASE REVIEW THE FAQs BELOW FOR ANSWERS TO YOUR QUESTIONS CONCERNING YOUR AFLAC BENEFITS AND COVID-19.

Q: I was diagnosed with COVID-19. Will Aflac pay benefits for the period of time I am unable to work? Will I have to pay premiums during that time?

A: You will need to look to your Disability coverage for help during this time period. Aflac's plans offered at HISD do not specifically address time off from work.

Q: I am in the hospital with COVID-19. Will Aflac cover that?

A: Aflac will pay benefits under those circumstances if you have Aflac's Hospital indemnity insurance .

Q: I have tested positive for COVID-19. My local hospital is at full capacity. They have created an alternative care site, and that is where I'm receiving my treatment. Will Aflac cover that?

A: Alternative care sites are occurring in many states, and we treat them like standard hospitals if they provide hospital-level care and care in a hospital was not available.

Q: I need to be tested for COVID-19. Will Aflac cover that?

A: Your test would be covered under the wellness /screening benefit provided by the Accident, Hospital, Cancer, and Critical Illness plans.

Q: What if I am unable to see a doctor in person, so I use telemedicine? Will Aflac still cover me?

A: Aflac considers a telemedicine visit the same as an in-person visit to the doctor.

Q: I haven't tested positive for COVID-19. However, I possibly have been exposed to the virus. My doctor thinks it is best that I remain in self-isolation or the government has put me under quarantine. Will Aflac pay benefits while I'm staying home?

A: Not under these specific plans.

Accident, Cancer and Specified Diseases, Critical Illness, and Hospital Indemnity Insurance are underwritten by Continental American Insurance Company (CAIC), a proud member of the Aflac family. CAIC is not licensed to solicit business in New York, Guam, Puerto Rico, or the Virgin Islands.

This is a brief description of coverage and is not a contract. Read your certificate carefully for exact terms and conditions. In Texas, Policy Forms HCP3000TX, HCP8500TX 09, CAI7700TX THCP, and C21100TX.

AFLAC GROUP INSURANCE PLANS

CANCER AND SPECIFIED DISEASES • HOSPITAL INDEMNITY • CRITICAL ILLNESS • ACCIDENT

Even a small trip to the hospital can have a major impact on your finances. Here's a way to help make your visit a little more affordable.

AFLAC GROUP CANCER PLAN

<p>HOSPITAL CONFINEMENT (first continuous 30 days)</p> <p>We will pay the amount shown for Hospital Confinement for the first continuous 30 days of hospital confinement due to Internal Cancer. Benefit: Per Day / No Lifetime Limit</p>	\$200	\$300
<p>HOSPITAL CONFINEMENT (31st day and thereafter)</p> <p>We will pay the amount shown after the 31st day for hospital confinement due to Internal Cancer. Benefit: Per Day / No Lifetime Limit</p>	\$400	\$600
<p>SURGICAL BENEFIT</p> <p>We will pay the amount shown in the Surgical Schedule section of the plan for surgery performed on an insured for a diagnosed cancer. Benefits are payable for in or out of hospital surgery in accordance with the Surgical Schedule. Benefit: Per Procedure / No Lifetime Limit on Number of Operations</p>	\$95 – \$3,000	\$100 – \$5,000
<p>SECOND SURGICAL OPINION</p> <p>We will pay up to the amount shown for a second surgical opinion by a licensed physician, not a relative, concerning cancer surgery for each positively diagnosed cancer. This benefit is payable once for each malignant condition. Not payable for reconstructive surgery or skin cancer. Benefit: Per Malignant Condition / No Lifetime Limit</p>	\$200	\$250
<p>FIRST OCCURRENCE BENEFIT</p> <p>We will pay this benefit the first time the insured is diagnosed as having internal (not skin) cancer. This benefit is payable only once for each insured and will be paid in addition to any other benefit in the plan. Internal cancer includes melanomas classified as Clark's Level III and higher. In addition to the pathological or clinical diagnosis required by the plan, we may require additional information from the attending physician and hospital.</p>	\$1,500	\$5,000
<p>CANCER SCREENING/WELLNESS BENEFIT</p> <p>For each insured, we will pay the actual incurred charges up to the amount shown for: - Bone Marrow Testing - Biopsy - Breast Ultrasound - CA 125 (blood test for ovarian cancer) - CA 15-3 (blood test for breast cancer) - CEA (blood test for colon cancer) - Chest X-Ray - Colonoscopy - Flexible Sigmoidoscopy - Hemocult Stool Analysis - Mammography - Pap Smear - PSA (blood test for prostate cancer) - Serum Protein Electrophoresis (blood test for myeloma) - Thermography</p> <p>No Lifetime Limit</p>	\$50	\$100
<p>RADIATION AND CHEMOTHERAPY</p> <p>We will pay up to the amount shown for each day the insured receives radioactive or chemical treatments prescribed by a doctor for the destruction of abnormal tissue during the treatment of Cancer. For oral chemotherapy not requiring the administration by medical personnel, we will pay the amount shown for each prescription not to exceed \$800 a month for Option I and \$1,200 a month for Options II and III. Benefit: Per Day / No Lifetime Limit</p>	\$200	\$300
<p>EXPERIMENTAL TREATMENT</p> <p>We will pay the charges incurred, up to the amount shown, per day for an insured who receives experimental cancer treatment for the purpose of modification or destruction of abnormal tissue. The treatments must be consistent with one or more National Cancer Institute sponsored protocols. This benefit does not pay for laboratory tests, diagnostic X-rays, immunoglobulins, immunotherapy, colony-stimulating factors, and therapeutic devices or other procedures related to these therapy treatments. Benefit: Per Day / No Lifetime Limit</p>	\$200	\$300
<p>SKIN CANCER SURGERY</p> <p>We will pay the amount shown in the Surgical Schedule section of the Plan for surgery performed on an insured for a diagnosed cancer. Benefits are payable for in or out of hospital surgery in accordance with the Surgical Schedule. Benefit: Per Malignant Condition / No Lifetime Limit</p>	\$100	\$600
<p>IN-HOSPITAL BLOOD AND PLASMA</p> <p>We will pay the amount shown for each day an insured receives blood or plasma during a covered hospital confinement. Benefit: Per Day / No Lifetime Limit</p>	\$50	\$100

<p>OUTPATIENT BLOOD AND PLASMA</p> <p>We will pay up to the amount shown for each day an insured receives blood or plasma as an outpatient in a doctor's office, clinic, hospital, or ambulatory surgical center due to cancer.</p> <p>Benefit: Per Day / No Lifetime Limit</p>	\$200	\$250
<p>PROSTHESIS/ARTIFICIAL LIMB</p> <p>We will pay the amount shown for each prosthetic device or artificial limb surgically implanted which is prescribed as a result of surgery for cancer treatment. Lifetime limit is benefit shown for each option per insured.</p> <p>We will pay up to \$200 for the charges incurred for prosthetic devices prescribed as a direct result of cancer treatment that does not require surgical implantation. Lifetime limit \$200 per insured.</p> <p>Benefit: Per Device</p>	Incurred charges up to: \$2,500	Incurred charges up to: \$3,000
<p>TRANSPORTATION BENEFIT</p> <p>We will pay the amount shown for the insured's transportation to and from a hospital located outside a 100 mile radius of their legal residence.</p> <p>The insured must require special treatment for internal cancer which has been prescribed by the local attending physician and which cannot be obtained locally.</p> <p>This benefit will be paid only for the insured person for whom this special treatment is prescribed, unless the treatment is for a dependent child, then the child's parent or legal guardian who travels with the dependent child will also receive this benefit (only one person will be paid to travel with such dependent child).</p> <p>No Lifetime Limit</p>	Automobile: \$0.40 per mile up to \$1,200 Airfare or other commercial travel: up to \$1,200 round trip	Automobile: \$0.50 per mile up to \$1,500 Airfare or other commercial travel: up to \$1,500 round trip
<p>FAMILY MEMBER LODGING BENEFIT</p> <p>We will pay the amount shown per day for each night's lodging in a motel/hotel room for the insured or any one family member when an insured person is confined to a hospital for internal cancer treatment. The hospital and motel/hotel room must be more than 100 miles from the insured's residence. The special cancer treatment must be prescribed by a local physician.</p> <p>Benefit: Per Day / Lifetime limit 60 days per covered person</p>	\$50	\$60
BOTH PLANS		
<p>NATIONAL CANCER CONSULTATION</p> <p>We will pay up to the amount shown when consultation at an NCI-sponsored cancer center as a result of receiving a prior diagnosis of internal cancer. The purpose of the evaluation/consultation must be to determine the appropriate course of cancer treatment. We will pay \$250 for the transportation and lodging of the covered person receiving the evaluation/consultation. The NCI-sponsored cancer center must be more than 100 miles from the covered person's residence for the transportation and lodging portion of this benefit to be payable. This benefit is payable once per insured.</p> <p>No Lifetime Limit</p>	\$500	
<p>ANESTHESIA</p> <p>We will pay 25% of the amount shown in the Surgical Schedule opposite the appropriate surgical procedure if the insured receives anesthesia administered by an anesthesiologist or anesthesiologist during a surgical procedure which is performed for the treatment of cancer. This benefit is not payable for reconstructive surgery.</p> <p>Benefit: Per Procedure / No Lifetime Limit</p>	25% of surgery	
<p>ANTI-NAUSEA MEDICATION</p> <p>We will pay up to the amount shown for anti-nausea medication as a result of radiation/chemotherapy treatments and as prescribed by a Physician. We will pay this benefit for no more than the number of days the insured receives treatment for radiation/chemotherapy.</p> <p>Benefit: Per Month / No Lifetime Limit</p>	\$100	
<p>NURSING SERVICES</p> <p>We will pay the amount shown per day for full-time nursing services (not performed by a relative) while hospitalized. Benefit: Per Day / No Lifetime Limit</p>	\$100	
<p>HOME HEALTH CARE</p> <p>We will pay charges incurred up to \$50.00 per day for visits by a home health care agency. This benefit is limited to 30 visits per calendar year.</p>	Incurred charges up to \$50 per day	

AFLAC GROUP INSURANCE PLANS

BOTH PLANS	
<p>HOSPICE CARE</p> <p>We will pay the amount shown for care provided by a hospice. The insured must be diagnosed with cancer and therapeutic intervention directed toward the cure of the disease is medically determined to be no longer appropriate, and if medical prognosis indicates a life expectancy of six months or less as a direct result of cancer.</p> <p>Benefit: Per Day / Lifetime limit of \$12,000 per insured</p>	\$100 per day/first 60 days \$50 per day thereafter
<p>EXTENDED CARE FACILITY</p> <p>We will pay \$100 per day when the insured person is confined to a section of the hospital used as an Extended Care Facility, a Skilled Nurses Facility, or any bed designated as a swing bed. Confinement must follow hospitalization and the insured must be receiving benefit under the Hospital Confinement Benefit. Limited to the same number of days the insured received Hospital Confinement Benefits.</p> <p>Benefit: Per Day / Lifetime limit of 365 days per insured</p>	\$100

AMBULANCE

We will pay the amount shown if an insured requires transportation to a hospital, within 100 miles of the insured person's residence, for overnight confinement for cancer treatment. This benefit is limited to two (2) trips per confinement. This ambulance service must be performed by a licensed professional ambulance company.

Benefit: Per Trip / No Lifetime Limit

Incurred Charges

BONE MARROW TRANSPLANT

We will pay the charges incurred up to \$10,000 for the harvesting and reinfusion of bone marrow if the insured requires a bone marrow transplantation during a covered hospital confinement.

We will pay the charges incurred up to \$5,000 for the harvesting and reinfusion of bone marrow performed on an outpatient basis.

We will pay an indemnity of \$1,000 to the bone marrow donor for his or her expenses incurred as a result of the transplantation procedure.

Benefit: Per Procedure / No Lifetime Limit

Incurred charges up to:
\$10,000 in-hospital
\$5,000 outpatient
\$1,000 donor indemnity

STEM CELL TRANSPLANTATION

We will pay the charges incurred up to \$2,500 if an insured receives a peripheral stem cell transplantation for the treatment of cancer. This benefit is payable once per insured. This benefit is not payable in conjunction with the payment of the Bone Marrow Transplantation Benefit.

Lifetime Maximum of \$2,500 per insured

Incurred charges up to: \$2,500

WAIVER OF PREMIUM

If the insured, due to having internal cancer, is completely unable to do all of the usual and customary duties of your occupation for a period of 90 continuous days, we will waive, from month to month, any premiums falling due during your continued inability. For premiums to be waived, we will require an employer's statement (if applicable) and a physician's statement of the insured's inability to perform said duties or activities, and may each month thereafter require a physician's statement that total inability continues.

SPECIFIED DISEASE BENEFIT

We will pay \$200 per day for the first 30 days and \$500 per day thereafter for hospital confinement when such confinement is due to the treatment of a specified disease if: 1. the insured receives treatment for a specified disease beginning while the Certificate is in force; and 2. it is not excluded by name or specific description.

Benefits will be paid from the first day of hospital confinement due to a specified disease. We will pay the daily amount regardless of whether the insured is charged by the hospital for such confinement. If more than one specified disease is diagnosed at the same time then we will only pay the amount shown for one disease but not both.

Covered Diseases Include: Addison's disease, Amyotrophic Lateral Sclerosis (ALS), Cerebral palsy, Cerebrospinal Meningitis, Cystic fibrosis, Diphtheria, Encephalitis, Huntington's chorea, Legionnaires' disease, Malaria, Meningitis (bacterial), Multiple sclerosis, Muscular dystrophy, Myasthenia gravis, Necrotizing fasciitis, Osteomyelitis, Polio, Rabies, Scleroderma, Sickle cell anemia, Systemic lupus, Tetanus, Tuberculosis.

The lifetime maximum benefit payable under this benefit is \$100,000 per insured.

OPTIONAL INTENSIVE CARE BENEFIT / \$600 A DAY IN HOSPITAL Benefits will be paid if the insured is confined in a Hospital Intensive Care Unit (ICU). This benefit is limited to 30 days per period of confinement.

AFLAC GROUP HOSPITAL INDEMNITY INSURANCE

HOSPITAL ADMISSION BENEFIT (once per confinement)

This benefit is paid when you are admitted to a hospital and confined as a resident bed patient because of injuries received in a covered accident or because of a covered sickness. We will pay this benefit once for each covered accident or covered sickness. Confinement must be within 6 months of a covered accident.

\$500 per confinement

\$300 per confinement

HOSPITAL CONFINEMENT BENEFIT (up to 365 days per confinement)

The amount indicated is paid for overnight hospital confinement. This benefit begins with the first day of confinement and lasts up to 365 days. Confinement must be within 6 months of a covered accident.

\$150 per day

\$75 per day

HOSPITAL INTENSIVE CARE BENEFIT (365-day maximum for any one period of confinement)

The amount indicated is paid for overnight hospital intensive care unit confinement. The benefit begins the first day of confinement and lasts up to 365 days. *Total daily benefit if confined to an Intensive Care Unit.

\$300 per day

\$150 per day

WELLNESS BENEFIT

We will pay the amount shown when a covered person visits a doctor and the covered person is neither injured nor sick. This benefit is payable once per calendar year per covered person.

\$100 per calendar year

\$50 per calendar year

GROUP PREMIUM

Once enrolled in the program premiums will not increase because of age.

WAIVER OF PREMIUM

We will waive an insured's premium after he or she is continuously confined to a hospital for 14 days. We will waive premium until he or she is discharged from the hospital or for 12 months, whichever comes first. This benefit applies only to the insured employee, not spouse or children.

The plan has limitations and exclusions that may affect benefits payable. This brochure is for illustrative purposes only. Refer to the plan for complete details, definitions, limitations, and exclusions.

AFLAC GROUP CRITICAL ILLNESS INSURANCE

CANCER (Internal or Invasive)	100%
HEART ATTACK (Myocardial Infarction)	100%
STROKE (Ischemic or Hemorrhagic)	100%
KIDNEY FAILURE (End-Stage Renal Failure)	100%
BONE MARROW TRANSPLANT (Stem Cell Transplant)	100%
SUDDEN CARDIAC ARREST	100%
MAJOR ORGAN TRANSPLANT (25% of this benefit is payable for insureds placed on a transplant list for a major organ transplant)	100%
NON-INVASIVE CANCER	25%
CORONARY ARTERY BYPASS SURGERY	25%

INITIAL DIAGNOSIS

We will pay a lump sum benefit upon initial diagnosis of a covered critical illness when such diagnosis is caused by or solely attributed to an underlying disease. Cancer diagnoses are subject to the cancer diagnosis limitation. Benefits will be based on the face amount in effect on the critical illness date of diagnosis.

ADDITIONAL DIAGNOSIS

We will pay benefits for each different critical illness after the first when the two dates of diagnoses are separated by at least 6 consecutive months. Cancer diagnoses are subject to the cancer diagnosis limitation.

REOCCURRENCE

We will pay benefits for the same critical illness after the first when the two dates of diagnoses are separated by at least 6 consecutive months. Cancer diagnoses are subject to the cancer diagnosis limitation.

CHILD COVERAGE AT NO ADDITIONAL COST

Each dependent child is covered at 50 percent of the primary insured's benefit amount at no additional charge. Children-only coverage is not available.

SKIN CANCER BENEFIT

We will pay \$250 for the diagnosis of skin cancer. We will pay this benefit once per calendar year.

WAIVER OF PREMIUM

If you become totally disabled due to a covered critical illness prior to age 65, after 90 continuous days of total disability, we will waive premiums for you and any of your covered dependents. As long as you remain totally disabled, premiums will be waived up to 24 months, subject to the terms of the plan.

SUCCESSOR INSURED BENEFIT

If spouse coverage is in force at the time of the primary insured's death, the surviving spouse may elect to continue coverage. Coverage would continue at the existing spouse face amount and would also include any dependent child coverage in force at the time.

HEALTH SCREENING BENEFIT

You may receive a maximum of \$100 High Option or \$50 Low Option for health screening tests performed while an insured's coverage is in force. We will pay this benefit once per calendar year.

This benefit is only payable for health screening tests performed as the result of preventive care, including tests and diagnostic procedures ordered in connection with routine examinations. This benefit is payable for the covered employee, spouse and dependent children.

OPTIONAL BENEFITS RIDER

Percentage of Face Amount

BENIGN BRAIN TUMOR	100%
ADVANCED ALZHEIMER'S DISEASE	25%
ADVANCED PARKINSON'S DISEASE	25%
These benefits will be paid based on the face amount in effect on the critical illness date of diagnosis. We will pay the optional benefit if the insured is diagnosed with one of the conditions listed in the rider schedule if the date of diagnosis is while the rider is in force.	

PROGRESSIVE DISEASES RIDER

AMYOTROPHIC LATERAL SCLEROSIS (ALS or Lou Gehrig's Disease)	25%
SUSTAINED MULTIPLE SCLEROSIS	25%
This benefit is paid based on your selected Progressive Disease Benefit amount. We will pay the benefit shown upon diagnosis of one of the covered diseases if the date of diagnosis is while the rider is in force.	

SPECIFIED DISEASES RIDER

<p>HUMAN CORONAVIRUS SPECIFIED DISEASE BENEFIT</p> <p>We will pay the benefit if an insured is diagnosed with Human Coronavirus and if the date of diagnosis is while the rider is in force.</p> <p>In order to receive a benefit for Human Coronavirus, the insured must be confined to a Hospital or confined to a Hospital Intensive Care Unit for the minimum number of days shown. Only the highest eligible benefit amount shown will be payable under these benefits. In the event a lower benefit amount was previously paid under these benefits for any period of Hospital Confinement and that confinement is extended or the insured is moved to an Intensive Care Unit triggering a higher payment, the difference between the previous paid benefit amount and the new benefit amount will be provided.</p> <p>Payment of all benefits contained in the rider is subject to the Critical Illness Benefit provisions. The benefits contained in the rider are considered to be Critical Illnesses.</p>	<p>Hospitalization: 4 or more days 10%</p> <p>Hospitalization: 10 or more days 25%</p> <p>Hospitalization: ICU 40%</p>
<p>ADDITIONAL SPECIFIED DISEASES BENEFITS</p> <p>We will pay the benefit an insured is diagnosed with one of the diseases listed if the date of diagnosis is while the rider is in force.</p> <p>Payment of benefits contained in the rider is subject to the Critical Illness benefit provisions. The benefits contained in the rider are considered to be Critical Illnesses.</p> <p>Addison's Disease, Cerebrospinal Meningitis, Cerebral Palsy, Cystic Fibrosis, Encephalitis, Diphtheria, Huntington's Chorea, Legionnaire's Disease, Malaria, Muscular Dystrophy, Myasthenia Gravis, Necrotizing Fasciitis, Osteomyelitis, Poliomyelitis (Polio), Rabies, Sickle Cell Anemia, Systemic Lupus, Systemic Sclerosis (Scleroderma), Tetanus, Tuberculosis</p>	<p>25%</p>

AFLAC GROUP ACCIDENT ADVANTAGE PLUS INSURANCE
GROUP ACCIDENTAL INJURY INSURANCE - 24-HOUR PLAN

- 24 hour coverage.
- No limit on number of claims.
- Supplements and pays regardless of any other insurance programs.
- Benefits available for spouse and/or dependent children.
- Benefits for both inpatient and outpatient treatment of covered accidents.
- Guaranteed Issue - no underwriting required to qualify for coverage.
- Waiver of Premium.

<p>HOSPITAL ADMISSION</p> <p>We will pay this benefit when you are admitted to a hospital and confined as a resident bed patient because of injuries received in a covered accident within six months of the date of the accident. We will pay this benefit once per calendar year. We will not pay this benefit for confinement to an observation unit, or for emergency room treatment or outpatient treatment.</p>	\$1,500	\$750
<p>HOSPITAL CONFINEMENT (per day)</p> <p>We will provide this benefit on the first day of hospital confinement for up to 365 days when you are confined to a hospital due to a covered accident. Hospital confinement must begin within 90 days from the date of the accident.</p>	\$300	\$150
<p>HOSPITAL INTENSIVE CARE (per day)</p> <p>We will pay this benefit for up to 30 days if you are injured in a covered accident and the injury causes you to be confined to a hospital intensive care unit. This benefit is payable in addition to the Hospital Confinement Benefit.</p>	\$600	\$300

<p>HOSPITAL CONFINEMENT (per day)</p> <p>We will provide this benefit on the first day of hospital confinement for up to 365 days when you are confined to a hospital due to a covered accident. Hospital confinement must begin within 90 days from the date of the accident.</p>	\$300	\$150
<p>HOSPITAL INTENSIVE CARE (per day)</p> <p>We will pay this benefit for up to 30 days if you are injured in a covered accident and the injury causes you to be confined to a hospital intensive care unit. This benefit is payable in addition to the Hospital Confinement Benefit.</p>	\$600	\$300
<p>MEDICAL FEES (for each accident)</p> <p>If you are injured in a covered accident and receive treatment within one year after the accident, we will pay up to the maximum benefit amount for physician charges, emergency room services, supplies, and X-rays. Initial treatment must be received within 60 days after the accident.</p>	\$250 for employee/ spouse \$125 children	\$125 for employee/ spouse \$62.50 children
<p>PARALYSIS (lasting 90 days or more and diagnosed by a physician within 90 days)</p> <p>Quadriplegia Paraplegia</p> <p>Paralysis means the permanent loss of movement of two or more limbs. If you are injured in a covered accident and the injury causes paralysis which lasts more than 90 days and is diagnosed by a physician within 90 days after the accident, we will pay the appropriate amount shown. The amount paid will be based on the number of limbs paralyzed.</p> <p>If this benefit is paid and you later die as a result of the same covered accident, we will pay the appropriate Death Benefit, less any amounts paid under the Paralysis Benefit.</p>	\$10,000 \$5,000	\$5,000 \$2,500

ACCIDENTAL DEATH AND DISMEMBERMENT

	HIGH	LOW
Accidental Common Carrier Death (Plane, Train, Boat or Ship)	\$100,000 EMPLOYEE \$100,000 SPOUSE \$50,000 CHILD	\$50,000 EMPLOYEE \$50,000 SPOUSE \$10,000 CHILD
Accidental Death	\$50,000 EMPLOYEE \$50,000 SPOUSE \$10,000 CHILD	\$25,000 EMPLOYEE \$25,000 SPOUSE \$5,000 CHILD
Loss of hand, foot, or sight-single loss	\$6,250 EMPLOYEE \$6,250 SPOUSE \$1,250 CHILD	\$3,125 EMPLOYEE \$3,125 SPOUSE \$625 CHILD
Loss of hand, foot, or sight-double loss	\$25,000 EMPLOYEE \$25,000 SPOUSE \$5,000 CHILD	\$12,500 EMPLOYEE \$12,500 SPOUSE \$2,500 CHILD
Loss of one or more fingers or toes	\$1,250 EMPLOYEE \$1,250 SPOUSE \$250 CHILD	\$625 EMPLOYEE \$625 SPOUSE \$125 CHILD
Partial Amputation of finger(s) or toe(s) including at least one joint	\$100	\$100

Dismemberment - If you are injured in a covered accident and the injury causes loss of a hand, foot or sight within 90 days after the accident, we will pay the amount shown.

If a covered accident causes you to lose one hand, foot or the sight of one eye, we will pay the single loss dismemberment benefit shown. If you lose both hands, feet, the sight of both eyes, or a combination of any two, we will pay the Double Dismemberment Benefit shown.

If you lose one or more fingers or toes in a covered accident, we will pay the finger/toe benefit shown.

Dismemberment means loss of a hand: the hand is cut off at or above the wrist joint; or loss of a foot: the foot is cut off at or above the ankle; or loss of sight: at least 80% of the vision in one eye is lost. Such loss of sight must be permanent and irrecoverable or loss of a finger/toe: the finger or toe is cut off at or above the joint where it is attached to the hand or foot.

If you do not qualify for the Dismemberment Benefit but lose at least one joint of a finger or toe, we will pay the Partial Dismemberment Benefit.

If this benefit is paid and you later die as a result of the same covered accident, we will pay the appropriate Accidental-Death Benefit less any amounts paid under this benefit.

* If you are injured in a covered accident and the injury causes death within 90 days after the accident, we will pay the Accidental-Death Benefit shown. If the Accidental-Death Benefit is paid, we will not pay the Accidental Common Carrier Death Benefit.

If you are injured in a covered accident as a result of traveling as a fare-paying passenger on a common carrier and the injury causes death days after the accident, we will pay the Accidental Common Carrier Death Benefit in the amount shown.

Common carrier means an airline carrier which is licensed by the United States Federal Aviation Administration and operated by a licensed pilot on a regular schedule between established airports; or a railroad train which is licensed and operated for passenger service only; or a boat or ship which is licensed for passenger service and operated on a regular schedule between established ports.

If the Accidental Common Carrier Death Benefit is paid, we will not pay the Accidental-Death Benefit.

Accidental injury means bodily injury caused solely by or as the result of a covered accident.

Covered accident means an accident that occurs on or after the effective date, while the certificate is in force, and that is not specifically excluded.

Common carrier means an airline carrier which is licensed by the United States Federal Aviation Administration and operated by a licensed pilot on a regular schedule between established airports; or a railroad train which is licensed and operated for passenger service only; or a boat or ship which is licensed for passenger service and operated on a regular schedule between established ports.

If the Accidental Common Carrier Death Benefit is paid, we will not pay the Accidental-Death Benefit.

Accidental injury means bodily injury caused solely by or as the result of a covered accident.

Covered accident means an accident that occurs on or after the effective date, while the certificate is in force, and that is not specifically excluded.

MAJOR INJURIES / FRACTURES / OPEN REDUCTION		HIGH	LOW
Hip/Thigh		\$6,750	\$3,750
Vertebrae (except processes)		\$6,075	\$3,375
Pelvis		\$5,400	\$3,000
Skull (depressed)		\$5,063	\$2,813
Leg		\$4,050	\$2,250
Forearm / Hand / Wrist / Foot / Ankle / Knee cap		\$3,375	\$1,875
Shoulder blade / Collar bone / Lower Jaw (Mandible)		\$2,700	\$1,500
Skull (Simple) / Upper Arm / Upper Jaw		\$2,363	\$1,313
Facial bones (except teeth)		\$2,050	\$1,125
Vertebral Processes		\$1,350	\$750
Coccyx/Rib/Finger/Toe		\$540	\$300

- A fracture is a break in the bone which can be seen by X-ray. If you fracture a bone in a covered accident, and it is diagnosed and treated by a doctor, we will pay the appropriate amount shown.
- Dislocation means a completely separated joint. If you dislocate a joint in a covered accident, and it is diagnosed and treated by a doctor within 90 days after the accident, we will pay the amount shown.
- We will pay no more than 150% of the benefit amount for the bone fracture or dislocated joint which has the higher dollar value. If you fracture a bone and dislocate a joint, we will pay for both, but no more than 150% of the benefit amount for the bone fractured or joint dislocated that has the higher dollar value.

MAJOR INJURIES / DISLOCATIONS / OPEN REDUCTION		HIGH	LOW
Hip		\$4,050	\$2,025
Knee (not knee cap)		\$2,925	\$1,462.50
Shoulder		\$2,250	\$1,125
Foot/Ankle		\$1,800	\$900
Hand		\$1,575	\$787.50
Lower Jaw		\$1,350	\$675
Wrist		\$1,125	\$562.50
Elbow		\$900	\$450
Finger/Toe		\$360	\$180

- Open reduction is paid at 150% of closed reduction. Fracture and Dislocation benefits amounts are for open reduction. See certificate schedule for closed reduction amounts.
- A chip fracture is a piece of bone which is completely broken off near a joint. Chip fractures are paid at 10% of the benefit shown.
- Partial dislocations are paid at 25% of the dislocation benefit.

RUPTURED DISC (treatment within 60 days; surgical repair within one year)			
Injury occurring during first certificate year		\$100	\$100
Injury occurring after first certificate year		\$400	\$400

TENDONS/LIGAMENTS (within 60 days; surgical repair within 90 days)			
If you tear, sever, or rupture a tendon or ligament in a covered accident, receive treatment from a doctor within 60 days, and have surgical repair within 90 days after the accident, we will pay the appropriate amount shown. The amount paid will be based on the number (single or multiple) of tendons or ligaments repaired.		\$600	\$600
	(Multiple)	(Multiple)	(Multiple)
If you fracture a bone or dislocate a joint in addition to tearing, severing, or rupturing a tendon or ligament, we will only pay one benefit. We will pay the largest of the fracture, dislocation, tendon, or ligament benefits.		\$400	\$400
	(Single)	(Single)	(Single)

TORN KNEE CARTILAGE (treatment within 60 days; surgical repair within one year)			
Injury occurring during first certificate year		\$100	\$250
Injury occurring after first certificate year		\$400	\$400

EYE INJURIES			
Treatment and surgical repair within 90 days		\$250	\$125
Removal of foreign body, with or without anesthesia		\$50	\$25

CONCUSSION (a head injury resulting in electroencephalogram abnormality)			
		\$400	\$200

COMA (a state of profound unconsciousness lasting more than 30 days)			
		\$10,000	\$5,000

EMERGENCY DENTAL (injury to sound natural teeth)			
Repaired with crown		\$150	\$100
Resulting in extraction		\$50	\$25

BURNS (treatment within 72 hours and based on percent of body surface burned / First-degree burns are not covered.)			
Second-Degree Burns			
Less than 10%		\$180	\$180
At least 10%, but less than 25%		\$360	\$360
At least 25%, but less than 35%		\$900	\$900
35% or more		\$1,800	\$1,800

LACERATIONS (treatment and repair within 72 hours)		
2" to 5" long	\$200	\$100
Lacerations not requiring stitches	\$25	\$25
Multiple Lacerations: We will pay for the largest single laceration requiring stitches.		
WELLNESS BENEFIT (per 12-month period) While coverage is in force, we will pay this benefit for preventive testing once each 12-month period. Benefits include and are payable for annual physical exams, mammograms, Pap smears, eye examinations, immunizations, flexible sigmoidoscopies, PSA tests, ultrasounds, and blood screenings.	\$100	\$50
AMBULANCE AIR AMBULANCE If you require transportation to a hospital by a professional ambulance or air ambulance service within 90 days after a covered accident, we will pay the amount shown.	\$500 \$1,500	\$250 \$750
BLOOD/PLASMA If you receive blood or plasma within 90 days following a covered accident, we will pay the amount shown.	\$400	\$200
APPLIANCES We will pay this benefit when you are advised by a physician to use a medical appliance due to injuries received in a covered accident. Benefits are payable for crutches, wheelchairs, leg braces, back braces, and walkers.	\$100	\$50
INTERNAL INJURIES We will pay this benefit if you have internal injuries as the result of a covered accident which results in open abdominal or thoracic surgery.	\$1,200	\$750
ACCIDENT FOLLOW-UP TREATMENT (maximum 6 visits) We will pay this benefit for up to six treatments per covered accident, per insured for follow-up treatment. The insured must have received initial treatment within 72 hours of the accident, and the follow-up treatment must begin within 30 days of the covered accident or discharge from the hospital. This benefit is not payable for the same visit that the Physical Therapy Benefit is paid.	\$50	\$35
EXPLORATORY SURGERY (e.g., arthroscopy) We will pay the amount shown in if a covered accident causes you to have exploratory surgery (without repair). The exploratory surgery must be required as the result of an injury.	\$400	\$200
PROSTHESIS If you require the use of a prosthetic device due to injuries received in a covered accident, we will pay this benefit. Hearing aids, wigs, or dental aids, including but not limited to false teeth, are not covered.	\$1,000	\$500
PHYSICAL THERAPY (maximum 6 visits) We will pay this benefit for up to six treatments per covered accident, per insured for treatment from a physical therapist. The insured must have received initial treatment within 72 hours of the accident, and physical therapy must begin within 30 days of the covered accident or discharge from the hospital. Treatment must take place within six months after the accident. This benefit is not payable for the same visit that the Accident Follow-Up Treatment Benefit is paid.	\$75	\$50
TRANSPORTATION If hospital treatment or diagnostic study is recommended by your physician and is not available in your city of residence, we will pay the amount shown. Transportation must begin within 90 days from the date of the covered accident. The distance to the hospital must be greater than 50 miles from your residence.	\$300 (train/plane) \$300 (bus)	\$150 (train/plane) \$150 (bus)
FAMILY LODGING BENEFIT (per night) If you are required to travel more than 100 miles from your home for inpatient treatment of injuries received in a covered accident, we will pay this benefit for an immediate adult family member's lodging. Benefits are payable up to 30 days per accident and only while you are confined to the hospital. The treatment must be prescribed by your local physician.	\$100	\$50
MAJOR DIAGNOSTIC TESTING If a covered person requires one of the following exams for Injuries sustained in a covered accident and a charge is incurred, we will pay the amount shown for the following exams: CT (computerized tomography) scan; MRI (magnetic resonance imaging); or EEG (electroencephalogram). These exams must be performed in a Hospital, a Physician's office, or an Ambulatory Surgical Center. The Insured must incur a charge for the exam. This benefit is limited to one payment per calendar year, per covered person. No lifetime maximum.	\$400	\$200
REHABILITATION UNIT We will pay this benefit when a covered person is confined in a Hospital and is transferred to a bed in a Rehabilitation Unit of a Hospital for a covered Injury for each day you are charged for a room. This benefit is limited to 30 days for each Insured per Period of Confinement and is limited to a calendar year maximum of 60 days. No lifetime maximum. Limitation - The Hospital Confinement benefit and the Rehabilitation Unit benefit will not be paid on the same day; only the highest eligible benefit will be paid.	\$150 per day	\$75 per day

ENROLL FOR COVERAGE

GO ONLINE AND MAKE IT OFFICIAL

ONLINE ENROLLMENT MADE EASY

Once you've studied your options and made your selections, it's time to let us know about them.

HERE'S HOW YOU GET THERE.

1. Log into myHISD.
2. Click the Benefits heart icon. This takes you to HISDBenefits.org.
3. Click Enrollment at the top of the page.
4. Click Enroll Now on the left-hand side and then follow the instructions.



REMINDER

ANNUAL ENROLLMENT DATES

October 30 – November 10, 2023

Don't miss the deadline. Online enrollment ends at 12:00 p.m. CT and phone enrollment ends at 7:00 p.m. CT on November 10, 2023.

FOR NEW EMPLOYEES

If you're a new employee, look for your benefits enrollment email from the HISD Benefits Office following the date that you are entered in the HISD HR system. You must enroll within 30 days of your hire date or you will need to wait until the next Annual Enrollment period or until you experience a qualifying life event. After you successfully enroll, you will receive a confirmation notice.

If you are a new hire in September and October, you will need to enroll for Benefits as new hire and then also participate in annual enrollment and enroll again to ensure that you have the benefits you want for the new year whether you want to change anything or not. This is required since you will have two concurrent events happening at the same time.

DEPENDENT VERIFICATION

It's important you understand who can and can't be considered a dependent on your plan.

Documentation is required to support the eligibility status of each of your dependents. If you don't provide it, your dependents will not be covered, regardless of their eligibility, and you won't be able to add them until the next enrollment period or in the case of a life event. For more information about dependent eligibility, see [HISDBenefits.org](https://www.hisdbenefits.org).

WHEN DO BENEFITS BEGIN?

If you are a new employee, a rehire outside of 31 days or newly eligible, your benefits coverage begins on your benefits effective date, which is the first of the month following 30 days after your new employee date of hire or transfer date for the newly eligible, as long as you select benefits before your benefits effective date or the date you become eligible for benefits. For example, if you start work or become benefits eligible on February 12, your benefits begin April 1, as long as you select your benefits before April 1. For benefits selected during the annual enrollment period, coverage begins January 1 of the following year. For benefits requiring evidence of insurability, coverage begins the beginning of the month following carrier approval of your application. If you are in an Affordable CareAct stability period, your benefits effective date could start sooner.

WELLNESS RESOURCES

Your HISD medical plan includes benefits, programs, and services that can help you and your family live healthier lives and save money. Get to know what's available and take advantage of them to reach your wellness goals.

PREVENTIVE CARE COVERED AT 100%

Routine preventive care is one of the keys to good health. Even if you are in the best shape of your life, a serious condition with no symptoms could put your health at risk. By getting preventive care, you and your doctor can discover problems early.

HISD follows the American Medical Association's guidelines for preventive care. They define preventive care as services provided when you do not have any symptoms and have not been diagnosed with a health issue connected with a preventive service. Examples are screening mammograms, prostate exams, and colonoscopies. Preventive care that meets the AMA's guidelines is covered at 100%.

If your doctor determines that you have a health issue, any additional screenings and tests after your diagnosis are not considered preventive. These services are covered at the appropriate coinsurance once you have met the deductible.



SEE HOW HISD HELPS KEEP CARE ACCESSIBLE & AFFORDABLE

1 FREE MEDICAL CARE AT HISD EMPLOYEE HEALTH & WELLNESS CENTERS

If you are enrolled in a HISD medical plan, you and your covered dependents ages 5 and up pay nothing for your medical care at the HISD Employee Health & Wellness Centers. If you are eligible for benefits but not enrolled in an HISD medical plan, you can still use the centers for \$65 per visit plus any applicable lab fees.

With two onsite locations, the centers provide a great alternative to high-cost emergency centers or urgent care facilities for low-cost, non-emergency services, including:

- ⇒ Preventive care, chronic conditions, and primary care
- ⇒ Limited immunizations (for example; Flu, Tetanus)
- ⇒ Acute and urgent care for infections, minor burns, and more

Please note: The centers do not have x-ray services. X-rays are available at the 16 Next Level Urgent Care centers.

In addition to these onsite clinics, medical plan members and their covered dependents can visit one of the 16 Next Level Urgent Care centers under contract with HISD for a flat fee of \$20. Kelsey Select ACO Plan members and covered dependents can access these centers at no cost.

2 SAVINGS ON LAB WORK WITH QUEST AND LABCORP

You can save big on lab services with Quest Diagnostics and LabCorp, Aetna's preferred national labs. Here's how:

- ⇒ If your doctor is collecting your sample in the office, ask that it be sent to a Quest or LabCorp lab.
- ⇒ If your doctor is sending you to a lab for the testing, ask for a lab requisition for Quest or LabCorp lab.
- ⇒ Please remember, if you are in the Kelsey- Seybold plans, you cannot use Quest Labs; you must use the lab facility in the Kelsey clinics (LabCorp)

It's easy to find a lab near you. Just log in to [Aetna.com](https://www.aetna.com) and click "Find Care & Pricing" on the home page. Register first if you have not already. Or you can call Aetna Member Services at **877-224-6857**. You can save on wait time and schedule an appointment ahead of time by visiting [QuestDiagnostics.com](https://www.questdiagnostics.com) or [LabCorp.com](https://www.labcorp.com).

HISD Employee HEALTH & WELLNESS CENTERS by nextlevel

HISD Health and Wellness Centers operated by Next Level Urgent Care.

These convenient clinics make it easy for benefits-eligible employees and covered dependents to receive urgent care close to where they work. Walk-in patients are welcome, but we recommend booking an appointment on the Next Level app or by calling 281-869-3630.

CONVENIENT MEDICAL CARE FOR EMPLOYEES AND COVERED DEPENDENTS

- URGENT CARE
- SPORTS PHYSICALS
- HEADACHES
- RASHES
- SPRAINS & STRAINS
- LACERATIONS
- URINARY TRACT INFECTIONS
- LABS
- FLU SHOTS
- WELLNESS PHYSICALS
- INTERIM CARE

PERSONAL, HIGH-QUALITY MEDICAL CARE

HISD Employee Health & Wellness Centers are here for most of your day-to-day healthcare and wellness exams. Even better, if you are enrolled in an HISD medical plan, you can use these services at no cost to you. That also includes care for your covered dependents, age 5 and older.

If you're eligible for HISD healthcare benefits but not enrolled in the HISD medical plan, you can still use the centers for just \$65-\$125 per visit, plus any additional lab fees.

NOTE: THE CENTERS DO NOT TREAT WORKERS' COMPENSATION INJURIES.

TO MAKE AN APPOINTMENT ONLINE:

WWW.NEXTLEVELURGENTCARE.COM/ONSITE-CLINIC

CLICK THE LINK WHERE IT SAYS "ONSITE MEMBER? CLICK HERE."

THIS WILL BRING YOU TO THE NEXT LEVEL CLIENT LOGIN PAGE.

LOG IN USING THE FOLLOWING:

USERNAME: HISD

PASSWORD: Nextlevel

GET THE NEXT LEVEL APP

CLICK THE MENU IN UPPER LEFT CORNER

CLICK "SCHEDULE APPOINTMENT"

SELECT HISD CLINIC AND FOLLOW INSTRUCTIONS



■ HATTIE MAE WHITE EDUCATIONAL SUPPORT CENTER

4400 West 18th Street, Houston, Texas 77092
281-869-3630

Monday-Friday: 9:00 a.m. to 4:30 p.m.
Saturday: 8:00 a.m. to 1:00 p.m.

■ ATTUCKS MIDDLE SCHOOL

4330 Bellfort Street, Houston, Texas 77051
(located off Ferdinand —SW side of campus)
281-869-3630

Monday-Friday: 9:00 a.m. to 4:30 p.m.

BOTH CENTERS ARE OPEN DURING THE MIDDAY LUNCH HOUR

WWW.NEXTLEVELURGENTCARE.COM/ONSITE-CLINIC

 HISDBENEFITS  HISDBENEFITS  HOUSTONISDBENEFITS

HISD URGENT CARE SERVICES

16 LOCATIONS TO SERVE YOU

OPEN UNTIL 9 P.M. | 7 DAYS A WEEK!

**NO COST TO SELECT
PLAN MEMBERS**

**\$20 FOR MEMBERS
ENROLLED IN AN
HISD MEDICAL PLAN**

COMMON CONDITIONS WE TREAT

EAR INFECTIONS • COLD/FLU
COUGH/SORE THROAT • MINOR BURNS
LACERATIONS • RASH/SKIN INFECTIONS
SPRAINS • BROKEN BONES
DEHYDRATION • STDS



3 WAYS TO GET IN LINE

CALL 281-783-8162

FOR A LIST OF LOCATIONS OR TO GET IN LINE ONLINE: NEXTLEVELURGENTCARE.COM
TEXT "NLUCAPP" TO 313131 TO DOWNLOAD THE APP

WE ALSO TAKE WALK-INS!

HISD

next level
URGENT CARE

WELLNESS RESOURCES

YOUR SECURE MEMBER WEBSITE AT AETNA.COM

Your secure member website is your one stop for benefits and health information, tools, and wellness resources. Log in to check on a claim payment, find network providers, get started with your member discounts, and much more. You can also take a Health Assessment to learn more about your current state of health, any risk factors, and steps you can take to avoid health problems and live well.

If you are already registered with Aetna.com, you can use your current login. If you are not registered with the site or you are new to Aetna, you can register and create your login once you're an enrolled member. Just visit [Aetna.com](https://www.aetna.com) and click [Individuals>Login> Don't Have an Account?>Register](#).

You can also get the Aetna Health app to use the best features of the site wherever you go. Look for network providers, find an urgent care center, make a doctor's appointment, get cost estimates, and more. You can download the app at the App Store or Google Play.

HEALTH AND WELLNESS PROGRAMS AND SERVICES

Your 2024 medical plan also includes these no-cost programs and services:

Try the Aetna Maternity Program for a healthier pregnancy and healthy baby. This program provides personal support from a trained OB/GYN nurse to help you make choices for a healthy pregnancy, lower your risk for early labor, cope with postpartum depression, and even stop smoking.

The Aetna Compassionate Care (SM) program

If you or a covered family member is facing the advanced stages of an illness, you can also rely on us. Available through the Case Management program, we can provide thoughtful guidance and easy access to helpful services that will help with the physical and emotional challenges ahead. Case managers are available by phone to offer support and information to you and your family. They are skilled in talking about any concerns that you or your loved one may have.

If you are an Aetna medical member and would like more information about the Aetna Compassionate Care program, please call the member services number on your ID card.



Baby love

Aetna Maternity Program

Everything for a healthy pregnancy

Exciting changes are coming your way. And with the Aetna Maternity Program, you can count on us to help you have a healthy pregnancy. The program is included in your Aetna® plan. So rest assured, you're getting support and resources at no extra cost to you.

Getting started is easy

All you have to do is sign up at [aetna.com](https://www.aetna.com) and answer a few questions. This helps us get to know you a little better. To learn more and sign up, you can:

- Call us at **1-800-272-3531 (TTY: 711)** weekdays from 8 a.m. to 7 p.m. ET.
- Log in to your member website at [aetna.com](https://www.aetna.com) and look under "Stay Healthy."

You'll learn about what to expect before and after delivery, early labor symptoms, newborn care and more.

We can also help you:

- Make choices for a healthy pregnancy
- Lower your risk for early labor
- Cope with postpartum depression
- Stop smoking

Enroll early and receive a reward when you sign up by the 16th week of pregnancy.

Extra help for at-risk pregnancies

Personalized nurse support

If you have a health condition or other risk that could affect your pregnancy, we can help. Our nurse case managers will work with you to manage or maybe even lower those risks.

Helping you deliver at the right time

In most cases, full-term babies have fewer health problems than preterm babies. So if you're at risk for early labor, we'll explain the signs and symptoms and help you lower those risks. We'll also talk about treatment options.



Visit the Maternity Support Center

This no-cost resource is available through your member website and offers information about the maternity journey. Whether you are planning for baby, already pregnant or postdelivery, it is personalized for you. It's where you can find:



Prepregnancy checklists



Coverage details, like ultrasound costs



Breastfeeding and postpartum support



Baby-care tips

Ready to get started?

Log in to your member website at [aetna.com](https://www.aetna.com) today.

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company and its affiliates (Aetna).

This information is not intended to replace the advice of a doctor. Aetna is not responsible for the decisions you make based on this information. If you have specific health care needs or would like more complete health information, please see your doctor or other health care provider. For more information about Aetna® plans, refer to [aetna.com](https://www.aetna.com).

The Informed Health® Line is a 24/7 service that puts you in touch with a nurse who can answer questions and provide information on a wide variety of health-related topics. Learn more about a medical diagnosis. Ask about the latest tests and treatments. Get help with a non-emergency problem until you can see a doctor.



Aetna® Behavioral Health AbleTo support Here for you when you need it

Manage life's changes

Some life events can be overwhelming. Like having a baby. Or finding out you have diabetes or heart disease.

You may also feel emotions like:

- Worry
- Depression
- Confusion
- Anger

All of these feelings are normal. But they can make it harder for you to take control and make healthy changes. And it's important to feel you can control the health condition or life change, instead of it controlling you.

In Idaho, health benefits and health insurance plans are offered and/or underwritten by Aetna Health of Utah Inc. and Aetna Life Insurance Company. For all other states, health benefits and health insurance plans are offered and/or underwritten by Aetna Health Inc., Aetna Health of California Inc., Aetna Health Insurance Company of New York, Aetna HealthAssurance Pennsylvania Inc., Aetna Health Insurance Company and/or Aetna Life Insurance Company (Aetna). In Florida, by Aetna Health Inc. and/or Aetna Life Insurance Company. In Utah and Wyoming, by Aetna Health of Utah Inc. and/or Aetna Life Insurance Company. In Maryland, by Aetna Health Inc., 151 Farmington Avenue, Hartford, CT 06156. Each insurer has sole financial responsibility for its own products.

Able To is a confidential program that lets you talk by phone with a therapist twice a week. The program is designed to provide help with issues such as grief and loss, depression and anxiety, caregiver stress, dealing with a new or continuing health condition, cancer recovery, and more.

Real help that fits your schedule

The AbleTo program can help you:

- Work through these normal emotions
- Understand and stick with your treatment plan
- Know the types of changes you need to make
- Feel like you are in control of your health and your life

AbleTo is part of your Aetna membership. But it's not like traditional programs. It makes it easy to get the help you need.

Support when and where you need it

We've teamed up with AbleTo, a leading behavioral health care provider, to offer this convenient program.

The goal is to make it easy for you to complete the program. And to help you see that you are in control and can make healthy changes.

Real help that works

Meet face-to-face with a therapist and behavior coach using online video. Or you can simply talk on the phone, if you prefer.

This removes the time and hassle of driving to appointments.

Plus, you choose the times that work best for you. During the day, in the evening or on weekends.

You'll work with two AbleTo specialists for eight weeks



Once a week with a therapist to address emotional challenges like depression, stress and anxiety that can come with a medical diagnosis



Once a week with a behavior coach to identify health goals and develop an action plan

That's two sessions a week, including a final meeting with your therapist. And it's all part of your Aetna membership.



Consider AbleTo support if you have experienced one of these health conditions or life changes:

- Infertility
- Breast or prostate cancer recovery
- Heart issues
- Diabetes

- Digestive health issues
- Pain management
- Breathing problems
- Alcohol or substance use disorder
- Depression, anxiety or panic

- Postpartum depression
- Caregiving stress (child, elder or autism)
- Grief and loss
- Military transitions



Convenient eight-week program
with counseling and coaching by video or phone.
Just call AbleTo at **1-844-330-3648**.

It's easy to get started

If your claims data shows you would benefit from this program, an Aetna or AbleTo representative will call you to explain how it works and how it can help you. In most cases, there is no cost to you.*

You'll be asked to confirm some information for privacy purposes.

Or you can let us know you're interested in participating by calling AbleTo at **1-844-330-3648**, Monday–Friday from 9 AM–8 PM ET. You can ask questions, and an AbleTo staff member will ask you some screening questions.

You can also tell your Aetna case manager that you'd like to participate.

95%

95% of AbleTo graduates recommend the program to others.¹

Choose AbleTo support and get real help that fits your schedule. Just call **1-844-330-3648** or contact your Aetna case manager.

Member discounts save you and your family money on health-related products and services. As an Aetna member, you will be able to take advantage of special rates on vision and hearing care, fitness memberships and equipment, health coaching, natural products and services, oral health products, and more.



Fitness discounts

A little help reaching your best health

No stopping you

Every time you take the stairs, eat a healthy snack or kick a bad habit, your body gets stronger. Now here's some motivation to keep up the good work: good savings.

With your Aetna® plan, you get discounts on gym memberships, health coaching and much more through LifeMart®.



Built-in plan discounts with no referrals, claims or limits. Your family can use them, too.

Healthy lifestyle discounts

Save on gym memberships, health coaching, fitness gear and nutrition products that support a healthy lifestyle.

You also save on:

- Wearables
- Yoga, meditation and wellness programs
- Group fitness on demand

Even more savings

If you'd like to work toward your fitness goals at home, you'll love these savings.

One-on-one health coaching

Get support to lose weight, ease stress and more.

Online group fitness sessions

Try a class on your schedule, in private, with online, on-demand fitness sessions.

At-home weight-loss programs

Get weight-loss tips and menus and track progress from the privacy of your home.



How to get started

Log in to [aetna.com](https://www.aetna.com) and look for the "Stay Healthy" tab.

You'll find discounts on fitness and much more.

Through our partnership with LifeMart, you can also save on thousands of products and services including health and wellness products, tickets, car rentals and coupons.

LifeMart is a registered trademark of LifeCare, Inc.

THIS IS NOT INSURANCE. THIS IS A DISCOUNT PROGRAM ONLY.

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This material is for information only. Discount offers are available to people who have health benefits plans that are issued, administered or serviced by Aetna or our affiliates. Discount offers provide access to discounted services and are not part of an insured plan or policy. Discount offers are rate-access offers and may be in addition to any plan benefits. Check any insurance benefits you have before using these discount offers, as those benefits may result in lower costs to you than using these discounts. Discount offers are not guaranteed and may be discontinued at any time. Aetna makes no payment to the discount vendor. You are responsible for the full cost of the discounted services. Aetna does not endorse any vendor, product or service associated with these discount offers. Vendors are independent of Aetna, not agents or employees. Programs, products and services may not be available at all times. Certain offers may not be available in some states. Products may be subject to a warranty from the manufacturer. Aetna makes no representations or warranties, and disclaims all product warranties. Aetna has no liability for providing or guaranteeing service and assumes no liability for the quality of service rendered. Aetna may receive a percentage of the fee paid to a discount vendor. Information is believed to be accurate as of the production date; however, it is subject to change.

EMPLOYEE ASSISTANCE PROGRAM

You and your household members have access to free benefits available through our Employee Assistance Program (EAP). Our EAP provider is ComPsych, and their GuidanceResources® program is a network of services that can help you improve your emotional, mental, physical and financial health, achieve more at work and home, and handle many personal or professional challenges you face. The program is an award-winning, comprehensive, interactive service that provides unique tools to assist you in every aspect of your life.

The EAP is provided free of charge and offer someone to talk to when you need them, as well as resources to consult for a variety of expert content. These services are strictly confidential, and they are available to you and your household members 24 hours a day, seven days a week, either by phone or online.

Take advantage of these valuable resources, which include:

- Confidential emotional support with eight (8) free counseling sessions per member, per issue, per year
- Financial resources
- Legal guidance
- Unlimited work-life solutions
- Well-being coaching
- Online support and digital self care tools

The EAP's GuidanceConnect feature allows you to schedule an appointment with a network therapist through the online portal. Log on to guidanceresources.com (new users can register using company web ID, HISD). At the top of the page, click on the "Find a Therapist" menu. After answering a few simple questions, you will be matched to a pool of therapists who meet your clinical needs and preferences. Whether you're looking for in-person, telephone, video or chat counseling, you can select your preferred therapist right in the portal.

Chat Counseling is available through the EAP. Real-time, scheduled chat counseling sessions are provided by licensed counselors and available through a secure portal. Have a quick question or want to share your progress? Participants can always text their counselors directly on a 24/7 basis once enrolled in the chat feature.

During the intake process, the GuidanceConsultant (GC) administers a comprehensive assessment and determines the level of risk or presenting issue. If the GC determines that digital/chat counseling may be appropriate based on the presenting issue, the GC will gauge the member's comfort level with that technology and provide a referral.

To learn more about how your EAP benefits can help you and your household with many of life's challenges, call ComPsych Guidance Resources EAP at 1-833-812-5181 or log on to www.guidanceresources.com and sign in. For members who have not yet registered for the online site, you will need to register using HISD as the Organization Web ID and create an online account.



GET IT TOGETHER

It can be hard to figure out how all the pieces of your life fit together. Your GuidanceResources program can help. The program is provided free of charge and offers someone to talk to and resources to consult whenever and wherever you need them. Call us anytime, 24 hours a day, seven days a week, for confidential help.

WE HAVE THE SOLUTIONS YOU NEED.

Call: 833.812.5181

TTY: 800.697.0353

Online: guidanceresources.com

App: GuidanceNowSM

Web ID: HISD

AVAILABLE 24/7



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RETIREMENT

RETIREMENT STOREFRONT

TEACHER RETIREMENT SYSTEM OF TEXAS



403(B) 457 PLAN



TRRS is a governmental, tax-exempt benefit retirement plan. This pension trust fund provides service and disability retirement, as well as death and survivor benefits, to eligible Texas public education employees and their beneficiaries

Eligible HISD employees are automatically enrolled

Mandatory Contribution: from each paycheck
Before Tax: 8.25% is applied to your membership account (tax deferred; refundable upon resignation)
After Tax: 0.65% is applied to a general insurance fund (non-refundable)

Manage your
TRRS account
online at
TRS.Texas.gov

Your Responsibilities as a TRRS Member

1. Keep your mailing address current: Annual statement of account, newsletters, election ballots, information brochures, and other important communications are mailed.
2. Notify TRRS of name changes: Written notification is required.
3. Keep your Beneficiary Designation current: Your beneficiary designation instructs TRRS on how to distribute your benefits upon your death. Review your beneficiary designation when significant life events occur such as marriage, divorce, birth of a child, death of a spouse or designated beneficiary, or if the beneficiary becomes eligible for Medicaid or other "needs-based" assistance programs.

IT IS NEVER TOO LATE TO START SAVING!

Some retirement savings is better than no retirement savings. Choose a provider and open an account today.

HAVE QUESTIONS?

Attend the Retirement Storefront Choice Session to learn more.
Contact HISD Benefits Support
Ph: 713-695-5561
Fax: 713-695-5723

VOLUNTARY RETIREMENT SAVINGS PLANS: 403(B) AND 457

VISIT THE HISD RETIREMENT STOREFRONT WEBSITE

For a list of providers, enrollment details, and voluntary retirement plan information.

How to visit the website

1. Log into myHISD
2. Scroll down to Employee Resources
3. Click on the “403(b)/457 Plan administration” link

What is a 403(b) or 457 retirement plan?

All active HISD employees are eligible to voluntarily participate in the 403(b) and 457 retirement plans sponsored by the district, which are like a 401(k). Both plans allow for tax deferred growth, meaning more money can accumulate without paying taxes on the interest or growth each year.

How does a 403(b) and 457 Plan work?

HISD employees voluntarily elect to set aside pre-tax money from their paychecks to save for retirement. HISD sends the money directly to the employee's chosen financial institution. Each employee chooses the account type that's right for them, including interest bearing or equity (stock market) accounts. The money grows without paying taxes (tax deferred) until withdrawal, preferably after retirement.

Who may contribute to the 403(b) and 457 Plan?

You may choose to contribute to the 403(b) or 457 plan or both. Voluntary retirement plans are funded by employee contributions only. No contributions are made by the district.

How do I choose a provider?

Each provider and each product is different so it's important to understand how the 403(b)/457 contract works. Know the costs to get 'in and out' of the contract. Ask questions to understand multiple options (not just the one sold by the representative). You should receive clear answers to your questions and know what's happening with your money.

WHICH IS BETTER – A 403(B) OR A 457 PLAN?

Speak with your provider(s) for details on which plan best suits your personal financial goals and circumstances. Plan features provided here may not be offered by all provider contracts.

RETIREMENT

HISD VOLUNTARY RETIREMENT PLAN COMPARISON TABLE 2022

	403(b)	457
Plan Eligibility	All Employees	All Employees
Number of Providers	33	3
Pre-Tax Contribution	Yes	Yes
Tax Deferred Interest and Earnings	Yes	Yes
After-Tax Roth Contributions*	Yes	No
Minimum Contribution Requirement	No	No
Contribution Limit: Under Age 50	\$22,500	\$22,500
Contribution Limit: Age 50 and Over	\$29,500	\$29,500
Loan Availability	Yes	Yes
In-Service Hardship Distribution Availability**	<ol style="list-style-type: none"> 1. Funeral/Burial Expenses 2. Post-Secondary Education 3. Prevent Eviction or Foreclosure 4. Purchase Principal Residence 5. Uninsured Home Repairs Due to Peril 6. Unreimbursed Medical 	Unforeseeable emergency causing severe financial hardship
IRS 10% Excise Tax (Early Withdrawal Penalty) ***	Yes	No
Unrestricted In-Service Distribution Age (For withdrawal by active employees)	59 ½	70 ½

*The after-tax Roth feature is offered in the HISD 403(b) but not in the 457. Contributions to a Roth 403(b) are after-tax, and the interest & investment returns are tax free upon withdrawal when two conditions are met:

- Participant is at least age 59 ½
- Roth 403(b) has been open at least 5 years

**If employed at HISD and under age 59 ½, withdrawals are called “hardship distributions”.

***Withdrawals from the 403(b) by separated employees under age 59 ½ may be subject to an IRS 10% early withdrawal penalty. Please contact a financial advisor for more information or visit the HISD Benefits portal.

How do I access my 403(b) or 457 retirement money?

Active employees under age 59 ½ have limited access to 403(b)/457 plan money. Taking a retirement plan loan is usually the first option to access the funds. Many providers offer loans, some do not.

Active employees may not withdraw funds from a 457 plan until age 70 ½. Instead, active employees may access funds through loans and unforeseeable emergency withdrawals based on IRS rules.

Penalty-free distributions from a 403(b) may occur under certain circumstances. Please see a financial advisor or visit the HISD Benefits portal.

COVERAGE COSTS

MEDICAL PLANS	Kelsey Basic ACO	Memorial Hermann Basic ACO	TX Medical Neighborhood Basic	Kelsey Plus ACO	Memorial Hermann Plus ACO	TX Medical Neighborhood Plus
Employee only	\$19.25	\$21.18	\$33.59	\$38.79	\$42.67	\$67.63
Employee + spouse	\$108.21	\$119.03	\$188.65	\$146.07	\$160.68	\$243.35
Employee + child(ren)	\$100.22	\$110.25	\$174.77	\$135.30	\$148.83	\$226.17
Employee + family	\$185.39	\$203.94	\$323.27	\$250.27	\$275.31	\$391.01

DENTAL PLANS	HMO Plus	PPO	PPO BUYUP	Discount Dental
Employee only	\$7.61	\$20.60	\$22.83	\$2.50
Employee + spouse	\$14.47	\$40.80	\$45.23	\$5.00
Employee + child(ren)	\$14.47	\$40.71	\$45.12	\$5.00
Employee + family	\$18.60	\$63.67	\$70.58	\$5.00

VISION PLANS	Basic	Plus
Employee only	\$1.83	\$2.86
Employee + spouse	\$3.46	\$5.67
Employee + child(ren)	\$3.62	\$5.95
Employee + family	\$6.76	\$9.12

*Rates shown are per paycheck based on 24 pay periods.

COVERAGE COSTS

SUPPLEMENTAL LIFE AND AD&D

Your age (January 1 of plan year)	Rate
< 30	\$0.024
30 – 34	\$0.024
35 – 39	\$0.024
40 – 44	\$0.038
45 – 49	\$0.062
50 – 54	\$0.091
55 – 59	\$0.153
60 – 64	\$0.181
65 – 69	\$0.310
70+	\$0.467

AD&D rate is included in employee rates. If your spouse also works for the district, you may each have employee supplemental life and AD&D and the other have spouse life and AD&D, but not both.

SPOUSE LIFE AND AD&D

Your age (January 1 of plan year)	Rate
< 30	\$0.0395
30 – 34	\$0.0495
35 – 39	\$0.0545
40 – 44	\$0.0745
45 – 49	\$0.1295
50 – 54	\$0.1995
55 – 59	\$0.3295
60 – 64	\$0.3845
65 – 69	\$0.6695
70+	\$1.0395

AD&D rate is included in spouse rates. The benefit is based on your benefit level and salary, up to the maximum benefit—the lesser of employee supplemental life and AD&D coverage or \$250,000.

DEPENDENT LIFE AND AD&D

Benefit level	\$5,000	\$10,000	\$15,000	\$20,000
Rate	\$0.28	\$0.55	\$0.82	\$1.09

***Rates shown are per paycheck based on 24 pay periods.**

DISABILITY

Elimination period	Option	Cost
30 days	40%	\$0.186 x annual salary ÷ 1200
	50%	\$0.239 x annual salary ÷ 1200
	67.67%	\$0.642 x annual salary ÷ 1200
60 days	40%	\$0.138 x annual salary ÷ 1200
	50%	\$0.206 x annual salary ÷ 1200
	66.67%	\$0.404 x annual salary ÷ 1200
90 days	40%	\$0.125 x annual salary ÷ 1200
	50%	\$0.170 x annual salary ÷ 1200
	67.67%	\$0.327 x annual salary ÷ 1200
180 days	40%	\$0.065 x annual salary ÷ 1200
	50%	\$0.081 x annual salary ÷ 1200
	67.67%	\$0.190 x annual salary ÷ 1200

PERSONAL LEGAL	Basic	Plus Incl. Parents
Employee only	\$4.77	\$7.77
Employee + family	\$6.72	\$9.72

*Rates shown are per paycheck based on 24 pay periods.

COVERAGE COSTS

CRITICAL ILLNESS: **LOW**

Your age (January 1 of plan year)	Employee only	Employee + spouse	Employee + child(ren)	Employee + family
18 – 24	\$1.21	\$2.10	\$1.21	\$2.10
25 – 29	\$1.57	\$2.64	\$1.57	\$2.64
30 – 34	\$1.73	\$2.88	\$1.73	\$2.88
35 – 39	\$2.53	\$4.08	\$2.53	\$4.08
40 – 44	\$3.41	\$5.40	\$3.41	\$5.40
45 – 49	\$4.93	\$7.68	\$4.93	\$7.68
50 – 54	\$5.41	\$8.40	\$5.41	\$8.40
55 – 59	\$10.21	\$15.60	\$10.21	\$15.60
60+	\$20.01	\$30.30	\$20.01	\$30.30

CRITICAL ILLNESS: **HIGH**

Your age (January 1 of plan year)	Employee only	Employee + spouse	Employee + child(ren)	Employee + family
18 – 24	\$2.17	\$3.54	\$2.17	\$3.54
25 – 29	\$3.07	\$4.89	\$3.07	\$4.89
30 – 34	\$3.47	\$5.49	\$3.47	\$5.49
35 – 39	\$5.47	\$8.49	\$5.47	\$8.49
40 – 44	\$7.67	\$11.79	\$7.67	\$11.79
45 – 49	\$11.47	\$17.49	\$11.47	\$17.49
50 – 54	\$12.67	\$19.29	\$12.67	\$19.29
55 – 59	\$24.67	\$37.29	\$24.67	\$37.29
60+	\$49.17	\$74.04	\$49.17	\$74.04

*Rates shown are per paycheck based on 24 pay periods.

ACCIDENT	Low	High
Employee only	\$3.08	\$5.33
Employee + spouse	\$4.95	\$8.45
Employee + child(ren)	\$5.99	\$10.10
Employee + family	\$7.86	\$13.22

HOSPITAL INDEMNITY	Low	High
Employee only	\$2.36	\$4.48
Employee + spouse	\$4.42	\$8.40
Employee + child(ren)	\$4.17	\$7.79
Employee + family	\$6.23	\$11.71

CANCER AND SPECIFIED DISEASES	Low	Low + ICU	High	High + ICU
Employee only	\$5.18	\$8.18	\$9.42	\$12.42
Employee + spouse	\$8.64	\$14.81	\$17.10	\$23.28
Employee + child(ren)	\$6.63	\$12.82	\$12.48	\$18.66
Employee + family	\$8.64	\$14.81	\$17.10	\$23.28

*Rates shown are per paycheck based on 24 pay periods.



Benefits Service Center: 877-780-4473

24/7 Nurse Line

877-780-HISD (4473)

Affordable Care Act/ Health Reform Information

Healthcare.gov

Aetna Medical Plan

Aetna.com
877-224-6857

Care Access Live

careaccesslive.com

Cancer and Specified Diseases, Critical Illness, Hospital Indemnity, Accident plans

Aflac

Aflacgroupinsurance.com
800-433-3036

Dental HMO/PPO

Cigna Dental

Cigna.com
800-244-6224

Discount Dental

Cigna Dental

CignaPlusSavings.com
877-521-0244

Disability

Unum

Unum.com
800-858-6843

Employee Assistance Program (EAP)

ComPsych

guidanceresources.com
To access website:
Click Register
Organization Web ID-HISD
833-812-5181

Flexible Spending Accounts

Healthcare FSA

Dependent day-care FSA

payflex.com
888-678-8242

HISD Employee Health & Wellness Centers

Hattie Mae White

Educational Support Center

4400 West 18th Street
Houston, Texas 77092
281-869-3630

Attucks Middle School

4330 Bellfort Street
Houston, Texas 77051
281-869-3630

IRS

IRS.Gov/publications/index.html
800-TAX-FORM (829-3676)

Kelsey-Seybold

Kelsey-seybold.com
713-442-0000

Life and Accidental Death and Dismemberment

Securian Financial

Securian.com
Medical underwriting: 800-872-2214
Claims: 888-658-0193

Personal Legal

MetLifeLegal

legalplans.com
800-821-6400

Passwords for login:

3720010 (family coverage)
3730010 (single coverage)

Prescription Drug Benefits

Express Scripts

Express-Scripts.com
855-712-0331

Accredo Specialty Pharmacy

Accredo.com
877-222-7336

Vision

EyeMed

EyeMed.com
844-409-3402

KNOW YOUR NUMBERS

Here is a way to keep track of the results of some annual physicals.

Blood Pressure: _____ Date: _____
Glucose: _____ Date: _____
Annual Physical: _____
Annual Well Woman: _____
Annual Well Male: _____

Cholesterol: _____ Date: _____
A1C: _____ Date: _____
Weight: _____ Date: _____
Mammogram: _____
PSA: _____

Blood Pressure: _____ Date: _____
Glucose: _____ Date: _____
Annual Physical: _____
Annual Well Woman: _____
Annual Well Male: _____

Cholesterol: _____ Date: _____
A1C: _____ Date: _____
Weight: _____ Date: _____
Mammogram: _____
PSA: _____

Blood Pressure: _____ Date: _____
Glucose: _____ Date: _____
Annual Physical: _____
Annual Well Woman: _____
Annual Well Male: _____

Cholesterol: _____ Date: _____
A1C: _____ Date: _____
Weight: _____ Date: _____
Mammogram: _____
PSA: _____

Blood Pressure: _____ Date: _____
Glucose: _____ Date: _____
Annual Physical: _____
Annual Well Woman: _____
Annual Well Male: _____

Cholesterol: _____ Date: _____
A1C: _____ Date: _____
Weight: _____ Date: _____
Mammogram: _____
PSA: _____

Blood Pressure: _____ Date: _____
Glucose: _____ Date: _____
Annual Physical: _____
Annual Well Woman: _____
Annual Well Male: _____

Cholesterol: _____ Date: _____
A1C: _____ Date: _____
Weight: _____ Date: _____
Mammogram: _____
PSA: _____

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HISD | Benefits Office
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