

Academic Success Center (FAQs)



What services does the Academic Success Center provide?

The Academic Success Center provides tutoring in English/writing, math, science and many more subjects offered by Houston Community College.

No computer; no problem. Every Academic Success Center has computers, WiFi, webcams, and other technology, so students can receive assistance with any assignment requiring web access as well as access their online courses through Eagle Online.

What does it cost to use the services at the Academic Success Center?

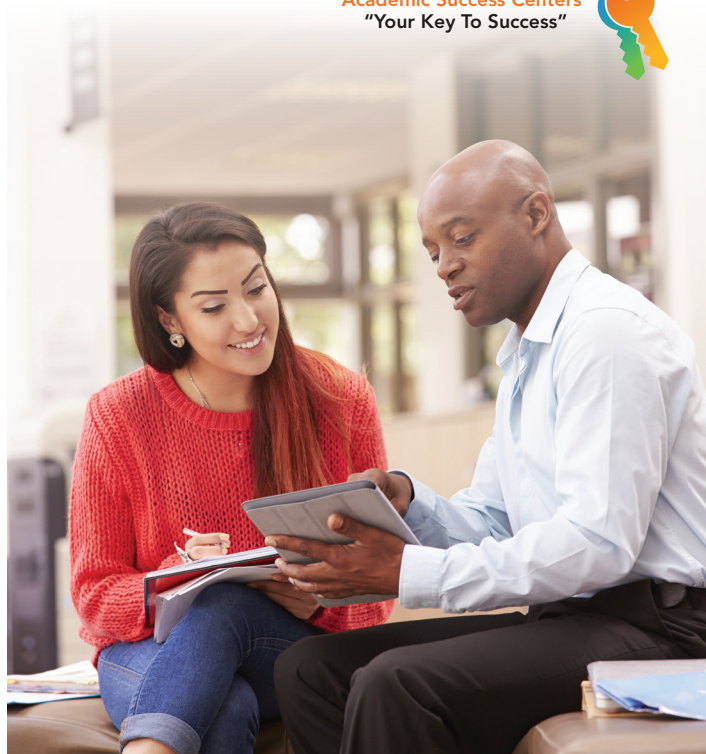
Nothing! The Academic Success Center provides **FREE** tutoring for students who are currently attending HCC.

What can I expect when I visit the Academic Success Center?

The Academic Success Center is a drop-in tutoring facility where students can study independently, with a tutor or in small groups. Students also have the option to schedule an appointment by calling 713.718.8184.

Tutors are available to assist students with any questions that they might have. Tutors will share knowledge and learning strategies with students. Since a tutor's job is to supplement instruction, students can expect tutors to explain concepts pertaining to problems, ask questions, and make suggestions. Tutors are held to a high standard of academic integrity; therefore, are not permitted to complete a student's work.

If the student is coming into the Academic Success Center for self-study, they will sign themselves in at the front desk by using their "W" number for the Accutrack system station to record the date and time of their visit. If the student is dropping in or coming for a previously



scheduled appointment with a tutor, the front desk receptionist will assist them with the sign-in process so that the student can find the right help for their needs.

How does drop-in tutoring work?

- Students should bring work, assignments, notes, and textbook as well as any questions they may have.
- If appropriate, we encourage students to try to sit with others from their class so they can work together with the tutor.
- The tutor will come to each student. We ask students to have work to do while they wait for assistance.

How long do tutoring sessions last?

Tutors typically work with students in 20-30 minute increments; however, sessions may vary depending on the number of students waiting to see a tutor. You can visit our centers as often as you would like.

FOR TUTORING SCHEDULES

hccs.edu/findatutor

FOR 24/7/365 TUTORING HELP, LOG INTO hccs.upswing.io

HCC does not discriminate on the basis of race, color, religion, sex, gender identity and gender expression, national origin, age, disability, sexual orientation, or Veteran status. The following person has been designated to handle inquiries regarding the nondiscrimination policies: David Cross, Director, EEO, 504, & Title IX Coordinator, 3100 Main Street, Houston, TX 77002, 713.718.8271 or Institutional.Equity@hccs.edu



What are the tutors allowed to do?

- Tutors can explain concepts pertaining to exercises or problems.
- Tutors can discuss students work on a problem to see if they understand the basic process for problem solving.
- Tutors can model problem-solving skills.
- Tutors can assist in locating resources to assist students with math, writing, science and other subjects.

What are tutors not allowed to do?

- Tutors cannot do the student's homework.
- Tutors cannot introduce new material.
- Tutors cannot help with take-home quizzes or tests.
- Tutors do not write or edit students papers or tell the students what to write about. Tutors will make suggestions and recommendations to help students' improve their writing skills.

How can students get the most out of tutoring sessions?

- We encourage students to visit the Academic Success Center as soon as they realize they are having difficulty.
- Students should prepare for their tutoring sessions by reading their text and attempting their homework prior to the session. We encourage students to write out their questions, so the tutor can most effectively help.
- Students should bring their textbooks, syllabus, notes, and handouts. We also encourage students to bring their current assignments, work, and/or requirements.
- Remember some days and times are very busy. Plan visits and please do not wait until the last minute to see a tutor before class or a test.
- Use the Academic Success Center often and locate the tutoring schedules.
- Students may come for one appointment per tutor, per subject, per day and are welcome to schedule appointments up to 3 days in advance.

ACADEMIC SUCCESS CENTER LOCATIONS

HCC Alief Hayes Campus

Rooms: Main Building, B.137 & B139
(All Subjects)
2811 Hayes Rd.
Houston, TX 77082
713.718.6929

HCC Coleman College for Health Sciences

Room: 113 (Tower)
1919 Pressler St.
Houston, TX 77030
713.718.2056

HCC Central Campus

San Jacinto Memorial Building
Room: 384 (All Subjects)
1300 Holman St.
Houston, TX 77004
713.718.6451 or 713.718.6127

HCC Eastside Campus

Angela Morales Building
Room: 210 (All Subjects)
6815 Rustic Dr.
Houston, TX 77087
713.718.2391

HCC Felix Fraga Campus

STEM Building
Room: 126
301 N Drennan St.
Houston, TX 77003
713.718.8876

HCC Katy Campus

Room: Inside Learning Commons, 102.5
22910 Colonial Parkway
Katy, TX 77493
713.718.2924

HCC Northeast Campus

Learning Hub
Room: 301 (All Subjects)
555 Community College Dr.
Houston, TX 77013
713.718.2283

HCC North Forest Campus

Inside Library
6010 Little York Rd.
Houston, TX 77016
713.718.2988

HCC Northline Campus

Room: 423 (All Subjects)
8001 Fulton St.
Houston, TX 77022
713.718.2674

HCC Missouri City Campus

Room: 211
1600 Texas Pkwy
Missouri City, TX 77489
713.718.2913

HCC Online College

Virtual through TEAMs
713.718.8184

HCC South Campus

Workforce Center
Room: 101
1990 Airport Blvd.
Houston, TX 77051
713.718.6451

HCC Spring Branch Campus

Rooms: Writing Center 703 &
Math/Science Tutoring - Library (RC11)
1010 West Sam Houston Pkwy
Houston, TX 77043
713.718.5889 (Writing Center)
713.718.2121 (Tutoring)

HCC Stafford Campus

Scarcella Building
Room: E107 (All Subjects)
10041 Cash Rd.
Stafford, TX 77477
713.718.7810

HCC West Loop Campus

Room: 137 (All Subjects)
5601 West Loop South
Houston, TX 77081
713.718.8791