
2016 COMMUNITY RESOURCE GUIDE

SCHOOL VIOLENCE PREVENTION



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Interim Superintendent of Schools

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www.HoustonISD.org/face

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EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2016 Community Resource Guide**. Its primary intended audiences are administrators and teachers in the HISD and the parents, guardians, families, and communities they serve.

Structure and Organization

In its third edition, the **2016 Community Resource Guide** now includes 41 topics and 735 profiles. The profiles encompass 350 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest and it is repeated across all entries and within all topics.

Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted Guidestar and organizations' IRS Form 990s for contact and communication information.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

Origins and Attributes

Under the leadership of Assistant Superintendent, Dr. Jorge Arredondo, an eight-person team contributed to developing the **2016 Community Resource Guide**: Dr. Elizabeth Cocina, Carmen Acevedo, Victoria Graham, Gabriella Hernandez, Walter Simpson, Rony Canales, Valeria Schillaci, and Jeffrey Smith. The **Guide** traces its lineage to such trailblazers as Harris County's Community Youth Services Program and the United Way of Greater Houston, but it also differs from them in significant ways: (1) The **Guide's** area of focus is on HISD and Houston, not on a broader geography; (2) information summary tables precede the profiles for each topic; (3) through the headings used in its service provider profiles, the **Guide** presents answers for a consistently defined set of questions; (4) wherever possible, it includes contact names, local bus and METRO rail transit routes, and the languages in which information and/or services are available; (5) the **Guide** identifies four ways to get information about community resources: phone, fax, email, and website; (6) the **Guide** also indicates whether services are available onsite at public schools and it briefly describes available services; and (7) the **Guide** is available in single-topic and comprehensive print versions and as a searchable online database.

Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to jsmith55@houstonisd.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of this **Guide**. We would welcome your feedback!

SCHOOL VIOLENCE PREVENTION

School Violence Prevention:

1. Anti-Defamation League Houston
2. Assistance League of Houston
3. Change Happens!
4. ChildBuilders
5. City of Houston – Keep Houston SAFE
6. City of Houston – Mayor’s Anti-Gang Office
7. Community Family Centers (CFC)
8. Crime Stoppers of Houston, Inc. – Safe School Program
9. Crisis Intervention of Houston, Inc.
10. DePelchin Children’s Center (DCC)
11. First and Goal, Inc.
12. Girls Incorporated of Greater Houston
13. Houston Achievement Place – Project CLASS
14. Houston Police Department (HPD)
15. Innovative Alternatives, Inc.
16. Montrose Center

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-627-3490	Grades K-12	Free	Yes	English
2	713-526-7983	Grades K-3	Free	Yes	English
3	713-374-1252 713-691-4191	Ages 12-19	Free	Yes	English, Spanish
4	713-481-6555	Grades PreK-12	Costs vary	Yes	English, Spanish
5	713-308-3200	All ages	Free	No	Arabic, Chinese, English, Korean, Spanish, Urdu, Vietnamese
6	832-393-0931 832-393-0891	Grades PreK-12	Free	Yes	Arabic, Chinese, English, Korean, Spanish, Urdu, Vietnamese
7	713-923-2316	Ages 6-17 and Adults ages 18+	Costs vary	Yes	English, Spanish
8	713-521-4600 832-849-1585	Grades PreK-12	Free	Yes	English, Spanish
9	713-533-4502 713-533-4508	All ages	Costs vary	Yes	English, Spanish
10	713-802-6324	Grades 5-8	Costs vary	Yes	English, Spanish
11	713-571-9121	Grades 4-12	Costs vary	Yes	English
12	713-802-2260	Grades 1-12	Costs vary	Yes	English, Spanish
13	713-868-1943	Ages 3-12	Costs vary	Yes	English, Spanish, Vietnamese
14	713-308-0200	All ages	Free	Yes	English, Spanish
15	713-222-2525	Grades 3-12	Costs vary	Yes	English, Spanish
16	713-529-0037 713-529-3211	Ages 13-17 and Adults ages 18+	Costs vary	Yes	English, Spanish, Vietnamese

Anti-Defamation League Houston

Address: 4635 Southwest Freeway, Suite 400, Houston, TX 77027

Area Served: Southern Texas

Days/Hours: Monday-Friday, 9am-5pm

Contact: Jodi Bernstein, Senior Associate Regional Director

Phone: 713-627-3490

Fax: 713-627-2011

Email: houston@adl.org or southwest@adl.org

Website: <http://houston.adl.org/noplaceforhate>

Local Bus Routes: 9, 33

Ages/Grades Served: Grades K-12

Eligibility: Requires schools to adopt specific guidelines for participation and to submit plans for activities consistent with those plans.

Costs: Free

Onsite at Schools: Yes. • The No Place for Hate Program is in place at 28 HISD schools.

Languages: English

Direct Services: Provides schools with resources to ensure that anti-bias and diversity education are integral parts of the curriculum. • Helps schools to create and sustain inclusive school environments where all students feel valued and have the opportunity to succeed. • Also helps schools to promote respect for individual difference and to challenge bigotry and prejudice.

Assistance League of Houston

Address: 1902 Commonwealth Street, Houston, TX 77006

Area Served: Houston

Days/Hours: Office: Monday-Friday, 8:30am-4pm. • Program: Tuesday-Friday, 10am-3pm.

Contact: Kathie Hilterman, President

Phone: 713-526-7983

Fax: 713-529-6632

Email: adminassist@assistanceleaguehou.org

Website: <http://www.assistanceleaguehou.org/projects.cfm>

Local Bus Routes: 40, 56

Ages/Grades Served: Grades K-3

Eligibility: Must be a public school within Houston ISD or Spring Branch ISD.

Costs: Free

Onsite at Schools: Yes. • Offers anti-bullying puppet shows and a safety curriculum to elementary schools.

Languages: English

Direct Services: Has a puppet troupe that presents The Kids on the Block anti-bullying shows and presents a school safety curriculum.

Change Happens!

Area Served: Harris County

Location	Address	Days/Hours	Phone	Bus Routes
Third Ward Youth Center	3353 Elgin Street, Houston, TX 77004	Monday-Thursday, 8am-6pm, and Friday, 8am-5pm	713-374-1252	900 (METRO rail), 29, 54
Acres Home Youth Center	6719 West Montgomery Road, Houston, TX 77091	Monday-Thursday, 8am-4:30pm	713-691-4191	30, 44

Contact: Stephen Smith, School-Based Prevention Programs Coordinator

Fax: 713-651-8045

Email: info@changehappenstx.org or ssmith@changehappenstx.org

Website: <http://www.changehappenstx.org>

Ages/Grades Served: Ages 12-19

Eligibility: Must meet age requirements.

Costs: Free

Onsite at Schools: Yes. • Delivers the Rescue Youth Program in schools and other settings.

Languages: English, Spanish

Direct Services: Offers mentoring, tutoring, character building discussions, and enrichment activities. • Teaches children life skills and how to handle problems constructively. • Helps in preventing youth involvement in drugs, alcohol, gangs, and other self-destructive activities. • Offers presentations in schools.

ChildBuilders

Address: 2425 Fountain View Drive, Suite 210, Houston, TX 77057

Area Served: Houston

Days/Hours: Monday-Friday, 9am-5pm

Contact: Trish King, Executive Director

Phone: 713-481-6555

Fax: 713-481-6548

Email: childbuilders@childbuilders.org

Website: <http://childbuilders.org>

Local Bus Routes: 32, 49, 82

Ages/Grades Served: Grades PreK-12

Eligibility: Requires affiliation with a school. • Requires pre-registration for training.

Costs: Costs vary. • Training costs are generally \$10 or \$20 per teacher, counselor, nurse, or volunteer to be trained. • Call to ask about specific costs.

Onsite at Schools: Yes

Languages: English, Spanish

Direct Services: Provides training in safety education for Grades PreK-6 and in relationship education for Grades 8-12. • In Grades PreK-2, curriculum explores issues such as child abuse, emotional abuse, bullying, and kidnapping with children; uses videos and puppets to present material. • In Grades 3-12, curriculum explores issues such as depression, sexual harassment, eating disorders, running away, domestic violence, and peer pressure; uses videos to facilitate discussions.

City of Houston – Keep Houston SAFE

Address: 1200 Travis Street, Suite 2100, Houston, TX 77002

Area Served: Houston

Days/Hours: Monday-Sunday, 24 hours/day

Contact: Not available

Phone: 713-308-3200

Fax: Not available

Email: Gang.Reduction@houstonpolice.org (to report gang activity)

Website: http://www.houstontx.gov/police/keep_houston_safe

Local Bus Routes: 700 (METRO rail), 85, 162

Ages/Grades Served: All ages

Eligibility: Keep Houston SAFE's online resources are available to the general public.

Costs: Free

Onsite at Schools: No

Languages: Arabic, Chinese, English, Korean, Spanish, Urdu, Vietnamese

Direct Services: Provides online materials about crime prevention (burglary, domestic violence, gangs, identity theft, robbery, sexual assault). • Provides materials about child safety, Internet safety, pedestrian safety, and personal safety. • Also provides information about citizen patrols and police volunteer programs.

City of Houston – Mayor's Anti-Gang Office

Address: 900 Bagby Street, 2nd Floor, Houston, TX 77002

Area Served: Houston

Days/Hours: Monday-Friday, 8am-6pm

Contact: Patricia Harrington, Division Manager

Phone: 832-393-0931 or 832-393-0891

Fax: Not available

Email: patricia.harrington@houstontx.gov

Website: <http://www.houstontx.gov/antigang/programs.html>

Local Bus Routes: 40, 85, 162, 219

Ages/Grades Served: Grades PreK-12

Eligibility: No area restrictions. • Provides an online form to request speakers.

Costs: Free

Onsite at Schools: Yes. • Anti-Gang Office staff members make presentations to students at both primary and secondary schools to educate them about the consequences and dangers of gang involvement.

Languages: Arabic, Chinese, English, Korean, Spanish, Urdu, Vietnamese

Direct Services: Handles requests for help with gang-involved youth and with youth at risk for gang involvement, and for information and/or referral to a youth service agency. • At middle schools, presents Gang Resistance Education Awareness Training (GREAT), which is a youth gang prevention program. • Also provides guest speakers on topics related to violence prevention and school safety.

Community Family Centers (CFC)

Address: 7524 Avenue E, Houston, TX 77012

Area Served: Houston: Greater East End

Days/Hours: Youth: Monday-Friday, 3pm-6pm. • Parents: Tuesday and Friday, 8:30am-11:30am, Thursday, 8:30am-11am.

Contact: Rosalba Castillo, Director of Youth Services

Phone: 713-923-2316

Fax: 713-923-4243

Email: rcastillo@communityfamilycenters.org

Website: <http://www.communityfamilycenters.org/index.php>

Local Bus Routes: 20, 50

Ages/Grades Served: Ages 6-17 and adults ages 18+

Eligibility: Requires program registration. • Focuses on the local Spanish-speaking community. • Accepts walk-ins.

Costs: Costs vary. • Charges a fee for field trips in some programs. • Call to ask about specific costs.

Onsite at Schools: Yes. • Youth programs are at two HISD high schools. • School-based services are at 18 HISD schools.

Languages: English, Spanish

Direct Services: Offers youth/summer programs and a sports and recreation center. • Offers classes in parent education, adult basic education (ABE), English as a Second Language (ESL), and General Educational Development (GED) preparation. • Also offers counseling, college readiness, and dropout prevention. • Provides emergency food assistance, health screenings, immunizations, translation, and referrals.

Crime Stoppers of Houston, Inc. – Safe School Program

Address: 3001 Main Street, Houston, TX 77002

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 9am-5pm. • Speakers: Any time pending speaker availability.

Contact: Michelle Sacks, Safe School Program Manager

Phone: 713-521-4600 (general questions) or 832-849-1585 (Safe School Program)

Fax: 713-521-0402

Email: info@crime-stoppers.org (general questions) or msacks@crime-stoppers.org (Safe School Program)

Website: <http://www.crime-stoppers.org/programming/safe-school-program>

Local Bus Routes: 700 (METRO rail), 54, 82, 85

Ages/Grades Served: Grades PreK-12

Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: Yes. • Offers the Safe School Program to all schools. • Offers speakers about child safety topics to present to parents and students at schools and other community organizations.

Languages: English, Spanish

Direct Services: Operates a program about public safety and campus security for middle school and high school campuses. • Also operates a program about citizenship, respect, and safety for school campuses that serves Grades PreK-6. • Offers 20- to 60-minute presentations to parents and students on child safety topics such as bullying, child abuse and neglect, domestic violence, drugs on campus, human trafficking, Internet safety, school violence, teenage dating safety, and underage drinking.

Crisis Intervention of Houston, Inc.

Address: 3701 Kirby Drive, Suite 540, Houston, TX 77098

Area Served: Houston

Days/Hours: Monday-Friday, 8:30am-5pm

Contact: Naomi Madrid, Executive Director, or Brenda Fitch, Director of Training

Phone: 713-533-4502 (general questions) or 713-533-4508 (training)

Fax: 713-527-0435

Email: info@crisishotline.org

Website: <https://crisishotline.org/services-and-programs>

Local Bus Routes: 9, 25, 27, 41

Ages/Grades Served: All ages

Eligibility: No area restrictions.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: Yes. • Speakers are available to present at schools.

Languages: English, Spanish

Direct Services: Offers a youth outreach program to prevent bullying and peer-harassment. • Provides education about suicide prevention and suicide intervention. • Promotes onsite crisis response teams. • Offers speakers about bullying, crisis intervention, conflict resolution, and self-esteem, and other topics related to violence prevention.

DePelchin Children's Center (DCC)

Address: 4950 Memorial Drive, Houston, TX 77007

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Lesly Goggans-Coleman, Program Coordinator

Phone: 713-802-6324

Fax: 713-802-3801

Email: info@depelchin.org or coleman@depelchin.org

Website: <http://www.depelchin.org/schoolbased-programs>

Local Bus Routes: 27, 71, 85

Ages/Grades Served: Grades 5-8

Eligibility: No area restrictions. • Must attend one of the grade levels served.

Costs: Costs vary. • School-based programs are free. • Parent education and developmental/behavioral services are \$25-\$150. • Call to ask about specific costs.

Onsite at Schools: Yes. • DCC offers the All Stars Program at HISD elementary and middle schools.

Languages: English, Spanish

Direct Services: Offers the All Stars Program to support positive youth development and to prevent substance abuse, bullying, and delinquency. • Helps students to evaluate consequences of behaviors that put their well-being at risk and to avoid behaviors that put their futures at risk. • Also offers counseling, psychiatry, psychological testing, and parent education programs.

First and Goal, Inc.

Address: PO Box 941176, Houston, TX 77094

Area Served: Houston

Days/Hours: Monday-Friday, 9am-5pm

Contact: Tyrone Smith, President

Phone: 713-571-9121

Fax: Not available

Email: info@teamfirstandgoal.org

Website: <http://www.teamfirstandgoal.org/Programs.htm>

Local Bus Routes: Not available

Ages/Grades Served: Grades 4-12

Eligibility: No area restrictions. • Provides an online speaker request form.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: Yes. • Speakers present at schools and other community locations.

Languages: English

Direct Services: Speakers present at school general assemblies on topics related to violence prevention, youth leadership, motivation, goal-setting, and decision making. • Offers staff development workshops on sensitivity, respect, and diversity in the curriculum.

Girls Incorporated of Greater Houston

Address: 1235 North Loop West, Suite 118, Houston, TX 77008

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Laura Welch, Director of Operations or Sarah Essaied, Assistant Program Director

Phone: 713-802-2260

Fax: 713-802-2907

Email: gi@girlsinc-houston.org or laura@girlsinc-houston.org or sarah@girlsinc-houston.org

Website: <http://www.girlsinc.org/resources/programs/girls-inc-friendly-peersuasion.html>

Local Bus Routes: 26

Ages/Grades Served: Grades 1-12

Eligibility: Must be a girl within the age group appropriate to a specific program. • Requires six sessions of 60-90 minutes per session.

Costs: Costs vary. • Partner school pays a flat fee of \$30 per hour plus mileage. • Fee includes programming for groups of 8-15 girls, materials/supplies, and a trained facilitator for the program's duration.

Onsite at Schools: Yes. • Girls Inc. offers programs at several HISD schools.

Languages: English, Spanish

Direct Services: Helps girls to stand up to relational aggression, a less overt form of bullying often called "mean girl" behavior. • Teaches girls how to identify relational aggression and how it affects their self-concept and interferes with their academic and physical development. • Teaches girls how to resolve conflict constructively. • Also offers programs for girls in economic literacy, media literacy, STEM, and other topics.

Houston Achievement Place – Project CLASS (Children Learning Appropriate Social Skills)

Address: 245 West 17th Street, Houston, TX 77008

Area Served: Houston

Days/Hours: Monday-Friday, 9am-5pm

Contact: Paul Gifford, Executive Director, or Katrina Chance, Program Director

Phone: 713-868-1943

Fax: 713-868-4823

Email: pgifford@hapkids.org or kchance@hapkids.org

Website: <http://projectclass.org/what-is-project-class/key-components-of-project-class>

Local Bus Routes: 26

Ages/Grades Served: Ages 3-12

Eligibility: Must be an eligible age.

Costs: Costs vary. • Charges a fee to schools that contract for services. • Call to ask about specific costs.

Onsite at Schools: Yes. • CLASS is available for elementary schools and early childhood centers. • Has materials for schools available in several languages.

Languages: English, Spanish, Vietnamese

Direct Services: Offers a comprehensive, school-wide intervention and training for elementary schools to teach fundamental social skills to children. • Provides ways to maintain social skills and to handle difficult situations with children. • Also teaches the basic social, emotional, and relationship skills for children ages 3-5 and for the adults who work with them.

Houston Police Department (HPD)

Address: 1200 Travis Street, Houston, TX 77002

Area Served: Houston

Days/Hours: Monday-Sunday, 24 hours/day

Contact: Not available

Phone: 713-308-0200

Fax: Not available

Email: crime.reduction@houstonpolice.org

Website: <http://www.stophoustongangs.org>

Local Bus Routes: 85, 161, 214, 219

Ages/Grades Served: All ages

Eligibility: Online gang prevention materials are available to the general public.

Costs: Free

Onsite at Schools: Yes

Languages: English, Spanish

Direct Services: Teaches residents about the threat of gangs, the criminal activities of gangs, ways to tell if someone is involved in a gang, ways to deter gang activity, and what to do if someone suspects gang activity. • Also teaches youth about the consequences and realities on gang life. • Provides a way to report gang activity.

Innovative Alternatives, Inc.

Address: 1335 Regents Park Drive, Suite 240, Houston, TX 77058

Area Served: Houston

Days/Hours: Monday-Thursday, 8am-8pm, Friday, 8am-5pm, and Saturday, 9am-5pm

Contact: Sharon Bayus, President and Chief Executive Officer

Phone: 713-222-2525

Fax: 281-480-4815

Email: IAI@innovativealternatives.org

Website: <http://www.innovativealternatives.org/Violence-Prevention-Programs-For-Schools.asp>

Local Bus Routes: 246, 249

Ages/Grades Served: Grades 3-12

Eligibility: No area restrictions.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: Yes. • Helps schools to create anti-bullying and peer mediation programs.

Languages: English, Spanish

Direct Services: Teaches students, faculty, and parents how to recognize inappropriate aggressive behaviors and equips them with strategies to intervene in bullying situations. • Offers programs for bullying prevention, conflict resolution, peer mediation, and anger management. • Focuses on positive social behaviors, intervention behaviors, and improved academic and social achievement.

Montrose Center

Address: 401 Branard Street, Room 101, Houston, TX 77006

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-7pm

Contact: Ann Robison, Executive Director

Phone: 713-529-0037 or 713-529-3211 (LGBT Switchboard 24-hour helpline)

Fax: 713-526-4367

Email: info@montrosecenter.org

Website: <http://montrosecenter.org/hub>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: Ages 13-17 and adults ages 18+

Eligibility: Must meet age requirements. • Requires proof of identity and proof of insurance. • Services are available to persons regardless of sexual orientation or gender identity. • Requires proof of identity, proof of residency, proof of income, proof of insurance (if any), and proof of HIV-positive status (if applicable). • Also requires an appointment, a detailed questionnaire, and an intake assessment.

Costs: Costs vary. • Charges fees on a sliding scale based on income level. • Accepts most insurance including the Children's Health Insurance Program (CHIP), Medicare, and Medicaid. • Intake and assessment fees are \$30-\$100. • Session fees are \$10-\$100 per person. • Call to ask about specific costs.

Onsite at Schools: Yes. • Provides services at some HISD high schools through Communities in Schools.

Languages: English, Spanish, Vietnamese

Direct Services: Offers outpatient behavioral health services to all HIV-positive persons. • Provides counseling, group therapy, support groups, integrated care, and case management. • Offers help with coming out, gender identity, gender transitions, homophobia, self-esteem, relationships, parenting, religious abuse, depression, suicidal thoughts, mood disorders, anxiety, stress, grief, chronic illness, and other concerns.

FACE PRODUCT EVALUATION FORM

Product Name: _____
Date: _____

User(s): _____
School/Location: _____

Directions: Please tell us a little about you by checking (✓) the circles that apply best to you.

- | | | | |
|--|---|--|--|
| <input type="radio"/> Student | <input type="radio"/> Principal | <input type="radio"/> Parent Educator | <input type="radio"/> Board of Education |
| <input type="radio"/> Parent or Guardian | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist | <input type="radio"/> Central Office Staff |
| <input type="radio"/> Community Member | <input type="radio"/> Classroom Teacher | <input type="radio"/> School Bus Driver | <input type="radio"/> FACE Staff |
| | <input type="radio"/> School Librarian | <input type="radio"/> School Custodian | |
| <input type="radio"/> Black or African American | | <input type="radio"/> Hispanic or Latino | |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian | | <input type="radio"/> White or Caucasian | |
| <input type="radio"/> Asian or Pacific Islander | | <input type="radio"/> Two or More Races or Ethnicities | |

Directions: Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied ☹	Unsatisfied	Neutral ☺	Satisfied	Very Satisfied ☺	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How long have you used this FACE product?	
<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

How often do you use this FACE product?	
<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

FACE PRODUCT EVALUATION FORM

Overall, how satisfied are you with this FACE product?

<input type="radio"/>	Very satisfied 😊
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied ☹️

Compared to other products of which you are aware, would you say that this FACE product is:

<input type="radio"/>	So good that it's in a class by itself 😊
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others 😐
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others ☹️
<input type="radio"/>	Never have used it

Will you use this FACE product again?

<input type="radio"/>	Definitely yes 😊
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no ☹️
<input type="radio"/>	Never have used it

How likely are you to recommend this FACE product to others?

<input type="radio"/>	Definitely will recommend it 😊
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it ☹️
<input type="radio"/>	Never have used it

Based upon your experience with this product, how likely are you to use other FACE products?

<input type="radio"/>	Very likely 😊
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely ☹️

Other comments about the product: _____

Please send this completed evaluation form to:

Jeff Smith, Business Operations Team Leader
 Family and Community Engagement Department (FACE)
 Houston Independent School District (HISD)
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