
2016 COMMUNITY RESOURCE GUIDE

HOME SAFETY



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EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2016 Community Resource Guide**. Its primary intended audiences are administrators and teachers in the HISD and the parents, guardians, families, and communities they serve.

Structure and Organization

In its third edition, the **2016 Community Resource Guide** now includes 41 topics and 735 profiles. The profiles encompass 350 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest and it is repeated across all entries and within all topics.

Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted Guidestar and organizations' IRS Form 990s for contact and communication information.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

Origins and Attributes

Under the leadership of Assistant Superintendent, Dr. Jorge Arredondo, an eight-person team contributed to developing the **2016 Community Resource Guide**: Dr. Elizabeth Cocina, Carmen Acevedo, Victoria Graham, Gabriella Hernandez, Walter Simpson, Rony Canales, Valeria Schillaci, and Jeffrey Smith. The **Guide** traces its lineage to such trailblazers as Harris County's Community Youth Services Program and the United Way of Greater Houston, but it also differs from them in significant ways: (1) The **Guide's** area of focus is on HISD and Houston, not on a broader geography; (2) information summary tables precede the profiles for each topic; (3) through the headings used in its service provider profiles, the **Guide** presents answers for a consistently defined set of questions; (4) wherever possible, it includes contact names, local bus and METRO rail transit routes, and the languages in which information and/or services are available; (5) the **Guide** identifies four ways to get information about community resources: phone, fax, email, and website; (6) the **Guide** also indicates whether services are available onsite at public schools and it briefly describes available services; and (7) the **Guide** is available in single-topic and comprehensive print versions and as a searchable online database.

Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to jsmith55@houstonisd.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of this **Guide**. We would welcome your feedback!

HOME SAFETY

Home Safety:

1. American Red Cross – Greater Houston Area Chapter
2. Center Point Energy
3. ChildBuilders
4. City of Houston – Keep Houston SAFE
5. City of Houston – Office of Emergency Management (OEM)
6. Crime Stoppers of Houston, Inc.
7. Harris County Public Health and Environmental Services
8. Houston Fire Department (HFD)
9. Houston Fire Museum
10. Houston Independent School District (HISD)
11. Houston Police Department (HPD)
12. Houston Society for the Prevention of Cruelty to Animals (HSPCA)
13. National Center for Missing and Exploited Children – Texas Regional Office
14. Safe Kids Greater Houston
15. Texas Center for the Missing
16. Texas Department of Family and Protective Services
17. Texas Department of Public Safety
18. Texas Poison Control Network
19. We Care, Inc.
20. Young Men’s Christian Association of Greater Houston (YMCA)

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-526-8300	Grades PreK-12	Costs vary	Yes	English, Spanish
2	713-659-2111 713-207-6923	Grades K-12 and Adults ages 18+	Free	Yes	English, Spanish
3	713-481-6555	Grades PreK-12	Costs vary	Yes	English, Spanish
4	713-308-3200	All ages	Free	No	Arabic, Chinese, English, Korean, Spanish, Urdu, Vietnamese
5	311 713-884-4554	Ages 13-17 and Adults ages 18+	Free	Yes	Arabic, Chinese, English, French, Italian, Spanish, Urdu, Vietnamese
6	713-521-4600 832-849-1585	Grades PreK-12	Free	Yes	English, Spanish
7	713-439-6246	All ages	Costs vary	Yes	English, Spanish, Vietnamese
8	832-394-6936	All ages	Free	Yes	English, Spanish
9	713-524-2526	Ages 2-17 and Adults ages 18+	Costs vary	No	English
10	713-556-6000	Grades PreK-12	Free	Yes	Arabic, English, Spanish, Vietnamese
11	311 713-884-3131	All ages	Free	No	Arabic, Chinese, English, French, Italian, Spanish, Urdu, Vietnamese
12	713-869-7722 Ext. 143	Grades PreK-12	Costs vary	Yes	English, Spanish
13	512-465-2156	Ages 5-17	Free	Yes	English, Spanish
14	832-842-3482	Ages 0-13	Free	No	English, Spanish
15	713-599-0235	Grades 6-12 and Ages 3-8	Free	Yes	English, Spanish
16	512-438-4800	Ages 0-17	Free	No	English, Spanish
17	512-424-2000	All ages	Free	Yes	English, Spanish
18	800-222-1222	All ages	Free	Yes	Arabic, Chinese, English, Spanish, others

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
19	713-664-2273	Adults ages 18+	Costs vary	No	English
20	832-484-9622 (See profile list.)	All ages	Costs vary	Yes	English

American Red Cross – Greater Houston Area Chapter

Address: 2700 Southwest Freeway, Houston, TX 77098

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Debra Murphy-Luera, Regional Chapter Executive Officer

Phone: 713-526-8300

Fax: 713-313-5479

Email: information@ghac.org or support@redcrosstraining.org

Website: <http://www.redcross.org/get-help/prepare-for-emergencies/be-red-cross-ready>

Local Bus Routes: 9, 25, 27

Ages/Grades Served: Grades PreK-12

Eligibility: No area restrictions. • Full training for students in Cardio-Pulmonary Resuscitation (CPR) requires 2½ hours. • An online toolkit helps schools start and run a Red Cross Club.

Costs: Costs vary. • Training in Cardio-Pulmonary Resuscitation (CPR) is free for students. • Charges a fee of \$70-\$110 for adult or instructor training in CPR. • Call to ask about specific costs.

Onsite at Schools: Yes. • Local Red Cross chapters help in creating Red Cross Clubs at any school level.

Languages: English, Spanish

Direct Services: Offers training for students in First Aid and Cardio-Pulmonary Resuscitation (CPR). • Training teaches about what to do before giving care and checking an injured or ill person, soft tissue injuries, injuries to muscles, bones, and joints, and Citizen CPR. • Students get a First Aid and CPR course completion card.

Center Point Energy

Address: PO Box 4981, Houston, TX 77210

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 8am-5pm. • Speakers: Monday-Friday, 8am-7:30pm.

Contact: Geoffrey Castro

Phone: Office: 713-659-2111 or 800-752-8036. • Speakers: 713-207-6923.

Fax: Not available

Email: geoffrey.castro@centerpointenergy.com

Website: <http://www.centerpointenergy.com/en-us/residential/safety/electric-safety?sa=ho>

Local Bus Routes: Not available

Ages/Grades Served: Grades K-12 and adults ages 18+

Eligibility: Requires at least 21 days of advance notice when requesting a speaker. • Provides an online speaker request form and a brochure about its speakers.

Costs: Free

Onsite at Schools: Yes. • Speakers are available to present about safety to schools and parent groups.

Languages: English, Spanish

Direct Services: Makes 30- to 45-minute presentations about indoor electrical safety such as electrical outages, use of electrical appliances, proper wiring, circuit breakers, fuse boxes, space heaters, portable generators, and other topics. • Makes 30- to 45-minute presentations about outdoor electrical safety, such as guy wires, utility poles, power lines, fallen electrical wires, electric meters, pad-mount transformers, and other topics. • Offers speakers about natural gas safety, energy conservation, smart meters, hurricane preparedness, and other concerns. • Also offers safety and career day speakers and demonstrations for Grades K-5 and free educator materials for Grades K-12.

ChildBuilders

Address: 2425 Fountain View Drive, Suite 210, Houston, TX 77057

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-5pm

Contact: Amanda Siroosian, Program Director

Phone: 713-481-6555

Fax: 713-481-6548

Email: childbuilders@childbuilders.org

Website: <http://childbuilders.org/training>

Local Bus Routes: 32, 49, 82

Ages/Grades Served: Grades PreK-12, but specific grade ranges vary by program.

Eligibility: No area restrictions.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: Yes. • Programs operate in area school districts among other places.

Languages: English, Spanish

Direct Services: Provides for students a parent education program, a personal safety education program (how to handle threatening situations and how to avoid bullying and internet dangers), and a relationship education program (for secondary school students only). • Also provides 45- to 90-minute workshops on dating violence prevention, parenting, keeping children safe, internet safety, resilience, healthy relationships, and other topics.

City of Houston – Keep Houston SAFE

Address: 1200 Travis Street, Suite 2100, Houston, TX 77002

Area Served: Houston

Days/Hours: Monday-Sunday, 24 hours/day

Contact: Not available

Phone: 713-308-3200

Fax: Not available

Email: Gang.Reduction@houstonpolice.org (to report gang activity)

Website: http://www.houston.tx.gov/police/keep_houston_safe

Local Bus Routes: 40, 85, 160

Ages/Grades Served: All ages

Eligibility: Keep Houston SAFE online resources are available to the general public.

Costs: Free

Onsite at Schools: No

Languages: Arabic, Chinese, English, Korean, Spanish, Urdu, Vietnamese

Direct Services: Provides online materials about crime prevention (burglary, domestic violence, gangs, identity theft, robbery, sexual assault). • Provides materials about child safety, Internet safety, pedestrian safety, and personal safety. • Also provides information about citizen patrols and police volunteer programs.

City of Houston – Office of Emergency Management (OEM)

Address: Houston Emergency Center, 5320 North Shepherd Drive, Houston, TX 77091

Area Served: Houston

Days/Hours: Office: Monday-Friday, 8am-5pm. • Speakers: Monday-Friday, 8am-5pm, and on weekends and evenings pending speaker availability.

Contact: Michael Walter, Public Information Officer

Phone: 713-884-4554 or 311

Fax: 713-884-4545

Email: info@houstonoem.org or Michael.Walter@houston.tx.gov

Website: <http://www.houstonoem.org>

Local Bus Routes: 27, 40, 44

Ages/Grades Served: Ages 13-17 and adults ages 18+

Eligibility: Requires at least two weeks of advance notice for requests for presentations. • Requires an audience of at least 30 persons and a facility large enough for it. • Note that OEM offices are in a secure facility not open to the public.

Costs: Free

Onsite at Schools: Yes. • Speakers are available to present to schools and parent groups.

Languages: Arabic, Chinese, English, French, Italian, Spanish, Urdu, Vietnamese

Direct Services: Offers Disaster Preparedness Guides for families and 30- to 60-minute presentations for students. • Provides Guides in eight languages and presentations in English or Spanish. • Presentations and Guides both cover disaster preparedness as a whole, emergency kits, emergency plans, evacuation routes, and tips for staying informed. • A Ready Super Heroes Program also supports teachers who conduct disaster preparedness education in the classroom.

Crime Stoppers of Houston, Inc.

Address: 3001 Main Street, Houston, TX 77002

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 9am-5pm. • Speakers: Anytime pending speaker availability.

Contact: Michelle Sacks, Safe School Program Manager

Phone: 713-521-4600 (general questions) or 832-849-1585 (Safe School Program)

Fax: 713-521-0402

Email: info@crime-stoppers.org (general questions) or msacks@crime-stoppers.org (Safe School Program)

Website: <http://www.crime-stoppers.org/programming/safe-school-program>

Local Bus Routes: 700 (METRO rail), 85, 261, 283

Ages/Grades Served: Grades PreK-12

Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: Yes. • Offers the Safe School Program to all schools. • Offers speakers about child safety topics to present to parents and students at schools and other community organizations.

Languages: English

Direct Services: Operates a program about public safety and campus security for middle school and high school campuses. • Also operates a program about citizenship, respect, and safety for school campuses that serves Grades PreK-6. • Offers 20- to 60-minute presentations to parents and students on child safety topics such as bullying, child abuse and neglect, domestic violence, drugs on campus, human trafficking, Internet safety, school violence, teenage dating safety, and underage drinking. • Also publishes monthly safety tips, which are available online.

Harris County Public Health and Environmental Services (HCPHES)

Address: 2223 West Loop South, Houston, TX 77027

Area Served: Harris County

Days/Hours: Monday-Friday, 8am-5pm

Contact: Sandy Kachur, Senior Public Information Officer

Phone: 713-439-6246

Fax: 713-439-6317

Email: skachur@hcphe.org or healthfairrequest@hcphe.org

Website: <http://www.hcphe.org>

Local Bus Routes: 33

Ages/Grades Served: All ages

Eligibility: All onsite services are by appointment only. • No walk-ins.

Costs: Costs vary. • Uses a sliding scale based on income for some services; other services are free. • Accepts Medicaid. • Call to ask about specific costs.

Onsite at Schools: Yes. • HCPHES clinics offer school-based dental education.

Languages: English, Spanish, Vietnamese

Direct Services: Promotes health literacy and public health and safety for families and communities on the topics of healthy dining choices, infant and child nutrition, physical activity, clean water, tobacco cessation, prevention of chronic diseases, and other topics. • Manages the Harris County Youth Risk Behavior Survey.

Houston Fire Department (HFD)

Address: 600 Jefferson Street, Houston, TX 77002

Area Served: Houston

Days/Hours: Monday-Friday, 8am-4pm

Contact: Moises De la Cruz, Inspector-Public Information Office

Phone: 832-394-6936

Fax: 713-466-8396

Email: Moises.DeLaCruz@houstontx.gov

Website: http://www.houstontx.gov/fire/community_interaction/interaction.html

Local Bus Routes: 85, 161, 162, 219

Ages/Grades Served: All ages

Eligibility: Requires at least four weeks of advance notice when requesting a speaker. • Provides an online speaker request form.

Costs: Free

Onsite at Schools: Yes. • Speakers present at schools and participate in health fairs.

Languages: English, Spanish

Direct Services: Can schedule presentations on weekends or evenings on a case-by-case basis. • Offers 45- to 60-minute presentations about general fire safety and fire extinguisher training with hands-on demonstrations. • Offers two- to four-hour Mobile Safety Trailer visits (Grade 3 only). • Also offers 30- to 60-minute on-campus fire safety puppet shows (Grades PreK-1 only).

Houston Fire Museum

Address: 2403 Milam Street, Houston, TX 77006

Area Served: Houston

Days/Hours: Tuesday-Saturday, 10am-4pm

Contact: Tiara Sanchez, Operations Manager

Phone: 713-524-2526

Fax: 713-520-7566

Email: tiara@houstonfiremuseum.org

Website: <http://www.houstonfiremuseum.org/fire-safety>

Local Bus Routes: 44, 85, 219

Ages/Grades Served: Ages 2-17 and adults ages 18+

Eligibility: Museum is open to the general public. • Online resources are available to the general public.

Costs: Costs vary. • Online home fire safety and fire prevention tips are free to the public. • Museum admission is \$2 for ages 2-12, \$5 for ages 13-64, \$4 for adults ages 65+. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Provides online home safety tips about burglar bars, smoke alarms, and creating and practicing home escape plans. • Presents exhibits about the history of firefighting in Houston and offers museum tours for groups of 10-30 persons.

Houston Independent School District (HISD)

Address: 4400 West 18th Street, Houston, TX 77092

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Lenny Schad

Phone: 713-556-6000

Fax: Not available

Email: lschad@houstonisd.org

Website: <http://www.houstonisd.org/cybersafety>

Local Bus Routes: 85

Ages/Grades Served: Grades PreK-12

Eligibility: Online cyber safety resources are available to the general public. • Services are open to HISD schools and the communities they serve.

Costs: Free

Onsite at Schools: Yes. • Provides services directly to HISD schools.

Languages: Arabic, English, Spanish, Vietnamese

Direct Services: Provides information about digital citizenship, cyber bullying, sexting, online security, and safe gaming. • Offers extensive family cyber safety tips for children and families at all school levels. • Maintains a digital citizenship wiki for classroom teachers.

Houston Police Department (HPD)

Address: 1200 Travis Street, Houston, TX 77002

Area Served: Houston

Days/Hours: Monday-Sunday, 24 hours/day

Contact: Not available

Phone: 713-884-3131 (non-emergency) or 311. • If a caller is in immediate danger, call 911.

Fax: Not available

Email: Not available

Website: <http://www.houstontx.gov/police/robbery/homesafety.htm>

Local Bus Routes: 40, 85, 160

Ages/Grades Served: All ages

Eligibility: Home safety tips and other online resources are available to the general public.

Costs: Free

Onsite at Schools: No

Languages: Arabic, Chinese, English, Korean, Spanish, Urdu, Vietnamese

Direct Services: Provides many tips about home safety, personal safety, and vehicle safety.

Houston Society for the Prevention of Cruelty to Animals (HSPCA)

Address: 900 Portway Drive, Houston, TX 77024

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 11am-7pm, Saturday-Sunday, 11am-6pm. • Injured Animal Ambulance: Monday-Sunday, 9am-5pm. • Speakers: Monday-Friday, 8am-5pm.

Contact: Margo Faulkner, Community Education Manager

Phone: Office: 713-869-7722 Ext. 143. • Injured Animal Ambulance: 713-880-4357.

Fax: 713-869-5857

Email: info@houstonspca.org

Website: <http://www.houstonspca.org/programs-and-services/community-outreach>

Local Bus Routes: 85

Ages/Grades Served: Grades PreK-12

Eligibility: Requires appointments for shelter tours.

Costs: Costs vary. • Requests donations of \$25 or more for shelter tours. • Presentations to schools and parent groups are free. • Call to ask about specific costs.

Onsite at Schools: Yes. • Offers animal safety and other presentations to schools and parent groups.

Languages: English, Spanish

Direct Services: Provides 30- to 45-minute presentations about animal protection, animal safety, animal sciences (e.g., anatomy, genetics, and zoology), environmental education, and other topics. • Offers shelter tours designed for adult and youth groups. • Offers an on-call injured animal ambulance.

National Center for Missing and Exploited Children – Texas Regional Office

Address: 8668 Spicewood Springs Road, Suite 200, Austin, TX 78759

Area Served: Texas

Days/Hours: Monday-Friday, 8am-5pm

Contact: Joe Rivera, Program Manager of Outreach

Phone: 512-465-2156

Fax: Not available

Email: ncmec_Texas@ncmec.org

Website: <http://www.missingkids.org/Safety>

Local Bus Routes: Not available

Ages/Grades Served: Ages 5-17

Eligibility: Resources are available to the general public.

Costs: Free

Onsite at Schools: Yes. • Speaks about child safety at schools and other community organizations.

Languages: English, Spanish

Direct Services: Provides safety education about disaster preparedness, digital citizenship, Internet safety, child abduction, and child sexual exploitation.

Safe Kids Greater Houston

Address: Texas Children's Hospital, 1919 South Braeswood Boulevard, Suite 2228, Houston, TX 77030

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 8am-5pm. • Inspection Stations: Hours vary by location.

Contact: Diana Suarez Martinez, Coalition Coordinator

Phone: 832-842-3482

Fax: Not available

Email: dxsaurez@texaschildrens.org

Website: <http://www.safekidsgreaterhouston.org/community-resources>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: Ages 0-13

Eligibility: Provides an online speaker request form. • Requires advance notice of at least 60 days for a car seat event and advance notice of at least 30 days for other speaker requests. • Requires an appointment for car seat check-ups at its 44 community locations.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides information about bicycle safety, pedestrian safety, child passenger safety, fire safety, home safety, and water safety. • Operates 44 inspection stations in its service area.

Texas Center for the Missing

Address: 3311 Richmond Avenue, Suite 315, Houston, TX 77098

Area Served: Greater Houston

Days/Hours: Monday-Friday,

Contact: Beth Alberts, Chief Executive Officer

Phone: 713-599-0235

Fax: Not available

Email: support@tcftm.org

Website: <http://centerforthemissing.org/our-programs>

Local Bus Routes: 25, 84

Ages/Grades Served: Internet Safety: Grades 6-12. • Child Safety: Ages 3-8.

Eligibility: Requires an appointment for office visits. • Provides an online presentation request form.

Costs: Free

Onsite at Schools: Yes. • Speakers present at schools, health fairs, and other community locations.

Languages: English, Spanish

Direct Services: Provides prevention education programs on using child identification kits, child abduction, and Internet safety. • Offers free child identification kits and child safety checklists in a free mobile app.

Texas Department of Family and Protective Services

Address: 701 West 51st Street, Austin, TX 78751

Area Served: Texas

Days/Hours: Monday-Friday, 8am-5pm

Contact: Not available

Phone: 512-438-4800

Fax: Not available

Email: Not available

Website: http://www.dfps.state.tx.us/Watch_Kids_Around_Water/tips-parents.asp

Local Bus Routes: Not available

Ages/Grades Served: Ages 0-17

Eligibility: Online resources are available to the general public.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides online resources for families about water safety.

Texas Department of Public Safety

Address: 5805 North Lamar Boulevard, Austin, TX 78752

Area Served: Texas

Days/Hours: Monday-Friday, 8am-5pm

Contact: Not available

Phone: 512-424-2000 (customer service)

Fax: Not available

Email: media@dps.texas.gov

Website: <https://www.txdps.state.tx.us/tle/awareness.htm>

Local Bus Routes: Not available

Ages/Grades Served: All ages

Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: Yes. • Speakers are available to present at schools.

Languages: English, Spanish

Direct Services: Provides information about bicycle safety, pedestrian safety, child passenger safety, overall traffic safety, Internet safety, personal safety, crime prevention, and drug awareness.

Texas Poison Control Network

Address: Southeast Texas Poison Center, 301 University Boulevard, Galveston, TX 77555

Area Served: Texas

Days/Hours: Monday-Sunday, 24 hours/day

Contact: Norma Valle, Poison Control Program Director

Phone: 800-222-1222 (hotline)

Fax: Not available

Email: info@poisoncontrol.org or norma.marrero@csec.texas.gov

Website: <http://poisoncontrol.org/education>

Local Bus Routes: Not available

Ages/Grades Served: All ages

Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: Yes. • Speakers are available to present at schools and at health fairs.

Languages: Arabic, Chinese, English, French, Haitian Creole, Hmong, Korean, Polish, Portuguese, Russian, Spanish, Thai, Vietnamese, and 150+ other languages

Direct Services: Provides emergency treatment information and prevention education about medication safety, poisonings, and toxic exposures. • Provides poison prevention tips for all rooms in a home. • Also provides information about food safety and holiday safety.

We Care, Inc.

Address: 6220 Westpark Drive, Houston, TX 77057

Area Served: Houston

Days/Hours: Office: Monday-Friday, 9am-5pm. • First Aid: Sunday, 9am-11am. • Cardio-Pulmonary Resuscitation (CPR): Sunday, 11am-2pm.

Contact: Albertha Lewis, Chief Executive Officer

Phone: 713-664-2273

Fax: 713-664-1836

Email: wecareinc@sbcglobal.net

Website: <http://www.wecareinc.org>

Local Bus Routes: 9, 47

Ages/Grades Served: Adults ages 18+

Eligibility: Requires proof of identity. • May also require proof of emergency, proof of income, proof of homelessness, or proof of unemployment. • Requires an application for food assistance.

Costs: Costs vary. • Basic First Aid: \$30. • Cardio-Pulmonary Resuscitation (CPR) and First Aid: \$35. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Provides home safety courses in first aid and Cardio-Pulmonary Resuscitation (CPR). • Provides emergency food assistance to persons in need, and provides nutrition education and outreach to childcare providers.

Young Men's Christian Association (YMCA) of Greater Houston

Area Served: Greater Houston

Location	Address	Phone	Contact	Bus Routes
Association Office	2600 North Loop West, Suite 300, Houston, TX 77092	713-758-9180	Paul Bady, Youth Development Director for Aquatics	26, 89
Aldine-Greenspoint YMCA	10960 North Freeway, Houston, TX 77037	832-484-9622	Jeff K. Petersen, District Executive Director	56, 99, 102
Cossaboom Family YMCA	7903 South Loop East, Houston, TX 77012	713-643-4396	Manuel Vila, Youth Development Director	50, 76
Harriet and Joe Foster Family YMCA	1234 West 34th Street, Houston, TX 77018	713-869-3378	Maximillian Madero, Youth Development Director	30, 36
Houston Texans YMCA	5202 Griggs Road, Houston, TX 77021	713-748-5405	Lorenzo Jackson, Youth Development Director	900 (METRO rail), 80
Northeast Family YMCA	7901 Tidwell Road, Houston, TX 77028	713-633-0530	Demetta Landry, Community Executive Director	3, 45, 78
Tellepsen Family Downtown YMCA	808 Pease Street, Houston, TX 77002	713-659-8501	Crystal Davis, Youth Development Director	700 (METRO rail), 85, 160
Texas Medical Center Child Care YMCA	5614 H. Mark Crosswell Jr. Street, Houston, TX 77021	713-747-2173	Noddyica Jackson, Youth Development Director	4, 11
Trotter Family YMCA	1331 Augusta Drive, Houston, TX 77057	713-781-1061	Lorie Janish, Youth Development Director	32, 47, 49
Weekley Family YMCA	7101 Stella Link Boulevard, Houston, TX 77025	713-664-9622	Alex Taylor, Executive Director	2, 10, 402

Location	Address	Phone	Contact	Bus Routes
Wendel D. Ley Family YMCA	15055 Wallisville Road, Houston, TX 77049	281-458-7777	Jennifer James, Community Executive Director	Not available
West Orem Family YMCA	5801 West Orem Drive, Houston, TX 77085	713-726-1606	Kem Redic, Community Executive Director	49

Days/Hours: Office: Monday-Friday, 9am-5pm. • Program hours and water safety speaker availability vary from one YMCA location to another. • Call for specific times and speaker availability.

Fax: 713-758-9140

Email: waterwise@ymcahouston.org or Paul.Bady@ymcahouston.org

Website: <https://www.ymcahouston.org/aquatics/ymca-water-wise>

Ages/Grades Served: All ages

Eligibility: Water safety program focuses on residents in apartment communities affiliated with the Houston Apartment Association.

Costs: Free

Onsite at Schools: Yes. • Speakers are available to present at schools and to parent groups.

Languages: English

Direct Services: Offers 20- to 45-minute presentations about topics related to water safety awareness, such as how to protect young swimmers, how to prevent drowning, and how to choose a personal flotation device (such as a life vest).

FACE PRODUCT EVALUATION FORM

Product Name: _____
Date: _____

User(s): _____
School/Location: _____

Directions: Please tell us a little about you by checking (✓) the circles that apply best to you.

- | | | | |
|--|---|--|--|
| <input type="radio"/> Student | <input type="radio"/> Principal | <input type="radio"/> Parent Educator | <input type="radio"/> Board of Education |
| <input type="radio"/> Parent or Guardian | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist | <input type="radio"/> Central Office Staff |
| <input type="radio"/> Community Member | <input type="radio"/> Classroom Teacher | <input type="radio"/> School Bus Driver | <input type="radio"/> FACE Staff |
| | <input type="radio"/> School Librarian | <input type="radio"/> School Custodian | |
| <input type="radio"/> Black or African American | | <input type="radio"/> Hispanic or Latino | |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian | | <input type="radio"/> White or Caucasian | |
| <input type="radio"/> Asian or Pacific Islander | | <input type="radio"/> Two or More Races or Ethnicities | |

Directions: Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied ☹	Unsatisfied	Neutral ☺	Satisfied	Very Satisfied ☺	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

FACE PRODUCT EVALUATION FORM

Overall, how satisfied are you with this FACE product?

<input type="radio"/>	Very satisfied 😊
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied ☹️

Compared to other products of which you are aware, would you say that this FACE product is:

<input type="radio"/>	So good that it's in a class by itself 😊
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others 😐
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others ☹️
<input type="radio"/>	Never have used it

Will you use this FACE product again?

<input type="radio"/>	Definitely yes 😊
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no ☹️
<input type="radio"/>	Never have used it

How likely are you to recommend this FACE product to others?

<input type="radio"/>	Definitely will recommend it 😊
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it ☹️
<input type="radio"/>	Never have used it

Based upon your experience with this product, how likely are you to use other FACE products?

<input type="radio"/>	Very likely 😊
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely ☹️

Other comments about the product: _____

Please send this completed evaluation form to:

Jeff Smith, Business Operations Team Leader
 Family and Community Engagement Department (FACE)
 Houston Independent School District (HISD)
 4400 West 18th Street
 Houston, TX 77092
 713-556-7290 (main)
 713-556-6814 (fax)
face@HoustonISD.org