
2016 COMMUNITY RESOURCE GUIDE

HEALTHCARE



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EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2016 Community Resource Guide**. Its primary intended audiences are administrators and teachers in the HISD and the parents, guardians, families, and communities they serve.

Structure and Organization

In its third edition, the **2016 Community Resource Guide** now includes 41 topics and 735 profiles. The profiles encompass 350 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest and it is repeated across all entries and within all topics.

Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted Guidestar and organizations' IRS Form 990s for contact and communication information.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

Origins and Attributes

Under the leadership of Assistant Superintendent, Dr. Jorge Arredondo, an eight-person team contributed to developing the **2016 Community Resource Guide**: Dr. Elizabeth Cocina, Carmen Acevedo, Victoria Graham, Gabriella Hernandez, Walter Simpson, Rony Canales, Valeria Schillaci, and Jeffrey Smith. The **Guide** traces its lineage to such trailblazers as Harris County's Community Youth Services Program and the United Way of Greater Houston, but it also differs from them in significant ways: (1) The **Guide's** area of focus is on HISD and Houston, not on a broader geography; (2) information summary tables precede the profiles for each topic; (3) through the headings used in its service provider profiles, the **Guide** presents answers for a consistently defined set of questions; (4) wherever possible, it includes contact names, local bus and METRO rail transit routes, and the languages in which information and/or services are available; (5) the **Guide** identifies four ways to get information about community resources: phone, fax, email, and website; (6) the **Guide** also indicates whether services are available onsite at public schools and it briefly describes available services; and (7) the **Guide** is available in single-topic and comprehensive print versions and as a searchable online database.

Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to jsmith55@houstonisd.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of this **Guide**. We would welcome your feedback!

HEALTHCARE

Healthcare:

1. Airline Children’s Clinic
2. Alliance for Multicultural Community Services (AMCS) – Health Insurance Navigators
3. Baylor Teen Health Clinic
4. Caring for Children Foundation of Texas, Inc.
5. Central Care Integrated Health Services
6. City of Houston Multi-Service Centers
7. Covenant House Texas
8. Denver Harbor Family Clinic
9. El Centro de Corazon Health Centers
10. Epiphany Community Health Outreach Services (ECHOS)
11. Eye Care for Kids Foundation
12. Good Neighbor Healthcare Center
13. Gulf Coast Regional Blood Center
14. Harris County Public Health and Environmental Services – Antoine Community Health Center
15. Harris Health System
16. Houston Area Community Services (HACS)
17. Houston Department of Health and Human Services – Houston City Health Centers
18. Legacy Community Health Services
19. Montrose Center
20. Northwest Assistance Ministries (NAM) – Children’s Clinic
21. Personal Lab Services, Inc.
22. San José Clinic
23. Summit Dental Centers
24. Texas Children’s Pediatric Associates – Community Cares Program
25. The Center for Children and Women
26. The University of Houston College of Optometry (UHCO) – University Eye Institute
27. University of Texas Pediatric Specialists – CHOSEN Clinic
28. University of Texas Physicians at the Heights
29. Youth for Tomorrow – Texas Network for Children Placement Locator

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-695-4013	Ages 0-18	Costs vary	Yes	English, Spanish
2	713-320-9785 713-927-2033 713-595-8647	All ages	Free	No	Arabic, Chinese, English, Spanish, others
3	713-440-7313 713-873-3601 713-673-1655 713-495-6971 281-847-9970 713-787-1756 713-566-5612 713-955-6071 713-640-3730 281-394-0528	Ages 13-17 and Adults ages 18-25	Costs vary	Yes	English, Spanish
4	800-258-5437 281-236-3846	Ages 2 months to 18 years	Free	Yes	English
5	281-822-0900 832-308-1060 713-734-0199 713-333-1336 832-584-8367	All ages	Costs vary	No	English, Spanish
6	See profile list.	All ages	Costs vary	No	English, Spanish

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
7	713-630-5620	Adults ages 18-20	Free	No	English, Spanish
8	713-674-3326	All ages	Costs vary	No	English, Spanish
9	713-660-1880	All ages	Costs vary	No	English, Spanish
10	713-270-0369	All ages	Costs vary	Yes	English, Spanish
11	713-728-5437	Grades PreK-12	Free	Yes	English, Spanish
12	713-529-3260 713-529-3597 713-387-7196	Ages 0-17	Costs vary	No	English, Spanish
13	713-791-6620 832-242-7600	Ages 16-17 and Adults ages 18+	Free	Yes	English, Spanish
14	713-602-3300	Ages six months to 20 years	Costs vary	Yes	English, Spanish
15	713-566-6400 713-526-4243	All ages	Costs vary	Yes	English, Spanish
16	713-426-0027 713-557-1146	All ages	Costs vary	Yes	English, Spanish
17	832-393-5169 832-395-0570 832-395-3380 832-395-9100 832-395-9800 832-395-0069	All ages	Costs vary	No	English, Spanish
18	713-351-7350 281-498-6100 832-548-5400 713-779-7200 832-548-5100 832-548-5300	All ages	Costs vary	No	English, Spanish
19	713-529-0037 Ext. 0	Ages 13-17 and Adults ages 18+	Costs vary	Yes	English, Spanish, Vietnamese
20	281-885-4630	Ages 0-18	Costs vary	No	English, Spanish
21	713-980-0064	All ages	Costs vary	Yes	English, Spanish
22	713-228-9411	All ages	Costs vary	No	English, Spanish
23	832-253-0999 281-260-8999 713-595-8999 713-778-0999 713-440-8999 713-590-0999	All ages	Costs vary	No	English, Spanish
24	713-283-1039 713-741-4078 713-790-1626 713-514-8060 713-661-2951 713-869-1692 713-759-6888 713-547-8282	Ages 0-18	Costs vary	No	Arabic, English, French, Hindi, Japanese, Malayalam, Spanish
25	832-828-1005	All ages	Costs vary	No	English, Spanish
26	713-743-2020 713-743-2005	Ages 5-10	Costs vary	No	English, Spanish
27	888-488-3627 832-325-7111	Ages 0-21	Costs vary	No	English, Spanish, others
28	713-486-7200	All ages	Costs vary	No	English
29	817-633-1900	All ages	Free	No	English

Airline Children's Clinic

Address: 5808 Airline Drive, Houston, TX 77076

Area Served: Houston: Aldine, Independence Heights, Settegast

Days/Hours: Monday-Thursday, 8am-6:15pm and Friday, 8am-5pm

Contact: Marisa Ponti

Phone: 713-695-4013

Fax: Not available

Email: mponti@vecinohealthcenters.org

Website: <http://www.airlinechildrensclinic.org>

Local Bus Routes: 56

Ages/Grades Served: Ages 0-18

Eligibility: No area restrictions. • Requires an appointment.

Costs: Costs vary. • Accepts Medicaid, the Children's Health Insurance Program (CHIP), private insurance, and self-pay. • Charges fees on a sliding scale based on income. • Call to ask about specific costs.

Onsite at Schools: Yes. • Presents at educational events in the community.

Languages: English, Spanish

Direct Services: Provides individual, group, and family counseling. • Provides dental care such as exams, cleanings, and fillings. • Provides complete primary pediatric healthcare including school physicals, immunizations, sports physicals, and well-child care. • Also helps families to understand insurance options.

Alliance for Multicultural Community Services (AMCS) – Health Insurance Navigators

Address: 6440 Hillcroft Street, Suite 411, Houston, TX 77081

Area Served: Houston

Days/Hours: Monday-Friday, 8:30am-5:30pm

Contact: Gislaine Williams, Case Management

Phone: 713-320-9785, 713-927-2033, or 713-595-8647

Fax: 713-776-4730

Email: info@allianceontheweb.org

Website: <http://www.allianceontheweb.org>

Local Bus Routes: 9, 47, 402

Ages/Grades Served: All ages

Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: No

Languages: Amharic, Arabic, Armenian, Ashanti, Assamese, Azerbaijani, Bengali, Burmese, Bosnian, Bulgarian, Chinese (Cantonese, Mandarin), Creole, Crio Sierra Leone, Dari, Dinka, English, Fon, Fukinese, French, German, Goun, Gujarati, Hebrew, Hindi, Igbo, Indonesian, Italian, Izon Yoruba, Japanese, Kannada, Khmer, Kinya-Rwanda, Kirundi, Korean, Kurdish, Lao, Lingala, Malayalam, Marathi, Mina, Nepali, Nyanja, Pashto, Persian, Pidgin, Portuguese, Punjabi, Russian, Serbo-Croatian, Sindhi, Somali, Spanish, Swahili, Tagalog, Tamil, Telugu, Thai, Tigrinya, Turkish, Ukrainian, Urdu, Uzbek, Vietnamese, Yiddish

Direct Services: Helps individuals and families to select and enroll in health insurance plans. • Offers flyers about affordable health insurance coverage in 10 different languages.

Baylor Teen Health Clinic

Area Served: Harris County

Location	Address	Phone	Days/Hours	Bus Routes
Main Office (Cullen)	5737 Cullen Boulevard, Suite 200, Houston, TX 77021	713-440-7313	Monday-Thursday, 8am-6:30pm	5, 29
Ben Taub	1504 Taub Loop, Houston, TX 77030	713-873-3601	Monday-Thursday, 8am-6:30pm	298

Locations	Address	Phone	Days/Hours	Bus Routes
Cavalcade	3815 Cavalcade Street, Houston, TX 77026	713-673-1655	Monday-Thursday, 8am-6:30pm	26
Chavez High School	8501 Howard Drive, Houston, TX 77017	713-495-6971	Monday-Friday, 8am-4:30pm	5
Lawn	8111 Lawn Street, Houston, TX 77088	281-847-9970	Monday-Thursday, 8am-6:30pm	27, 30, 40, 64
Wisdom High School	6529 Beverly Hill Street, Houston, TX 770	713-787-1756	Monday-Friday, 8am-4:30pm	25, 47
LBJ Hospital	5656 Kelley Street, Houston, TX 77026	713-566-5612	Monday-Thursday, 8am-6:30pm	26, 80, 97
Sterling High School	11625 Martindale Road, Houston, TX 77048	713-955-6071	Monday-Friday, 8am-4:30pm	80
Tejano Center	2950 Broadway Street, Houston, TX 77017	713-640-3730	Monday-Thursday, 8am-6:30pm	50
Worthing High School	9215 Scott Street, Houston, TX 77051	281-394-0528	Monday-Friday, 8am-4:30pm	54, 87

Contact: Not available

Fax: Not available

Email: Not available

Website: <http://www.teenhealthclinic.org>

Local Bus Routes: 29, 54

Ages/Grades Served: Ages 13-17 and adults ages 18-25

Eligibility: Does not require parental consent for sexually transmitted infections testing and treatment. • Other services may require parental consent. • Accepts walk-ins.

Costs: Costs vary. • All services are either free or low-cost. • Call to ask about specific costs.

Onsite at Schools: Yes. • Has clinics at four HISD high schools, among other locations.

Languages: English, Spanish

Direct Services: Provides pregnancy testing, prenatal care, family planning, sexually transmitted diseases (STD) and HIV/AIDS education and screening, primary healthcare, and case management services to teenagers, their partners, and children.

Caring for Children Foundation of Texas, Inc.

Address: 1001 East Lookout Drive, Richardson, TX 75082

Area Served: Texas

Days/Hours: Monday-Friday, 8am-5pm. • Clinics occur during school hours, after school, and on Saturdays.

Contact: Alejandra Leal, Lead Nurse

Phone: 800-258-5437 or 281-236-3846

Fax: 972-766-2043

Email: info@carevan.org (general questions) or geeleal@aol.com (clinics)

Website: <http://www.carevan.org>

Local Bus Routes: Not available

Ages/Grades Served: Ages two months to 18 years

Eligibility: Parents/guardians must bring the child's immunization records and must accompany the child. • Only accepts Medicaid, uninsured, or families whose insurance does not cover vaccines.

Costs: Free. • Immunizations are free for those who do not have insurance or who are on Medicaid.

Onsite at Schools: Yes. • The Care Van can visit and provide immunization clinics at schools.

Languages: English

Direct Services: Provides free immunizations for eligible children. • Offers every vaccine that the State of Texas recommends. • Website provides times and locations for monthly immunization clinics.

Central Care Integrated Health Services

Area Served: Greater Houston

Location	Address	Phone	Fax	Days/Hours	Bus Routes
Acres Home	1102-A Pinemont Drive Houston, TX 77018	281-822-0900	281-822-0906	Monday and Wednesday, 8am-5pm, Tuesday and Thursday, 8am-7pm, Friday, 8am-12pm	30, 45
Hillcroft-Southwest	14087 South Main Street, Houston, TX 77035	832-308-1060	713-333-1777	Monday and Wednesday, 8am-5pm, Tuesday and Thursday, 8am-7pm, Friday, 8am-12pm	47
North Forest-Humble	14929 Old Humble Road, Humble, TX 77396	713-734-0199	Not available	Hours not available	83, 256, 259
Riverside-Third Ward	3315 Delano Street, Houston, TX 77004	713-333-1336	713-333-1338	Monday and Wednesday, 8am-5pm, Tuesday and Thursday, 8am-7pm, Friday, 8am-12pm	9, 54
Sunnyside	8610 Martin Luther King Jr. Boulevard, Houston, TX 77033	713-734-0199	713-734-1564	Monday and Wednesday, 8am-5pm, Tuesday and Thursday, 8am-7pm, Friday, 8am-12pm	80
WCT at Tidwell	Woodland Christian Towers, 600 East Tidwell Road, Suite B, Houston, TX 77022	832-584-8367	Not available	Hours not available	40, 45, 56, 96

Contact: LaToya Darden, President and Chief Executive Officer

Email: Not available

Website: <http://www.centralcarechc.org>

Ages/Grades Served: All ages

Eligibility: Provides services to the general public. • Requires proof of income and proof of identity. • Seeks to eliminate health disparities and focuses efforts on low-income, uninsured, and underserved residents.

Costs: Costs vary. • Charges fees on a sliding scale based on household income and family size. • Accepts insurance co-pays and self-pay. • Also accepts persons who have no insurance.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers rapid human immunodeficiency virus (HIV) testing, sexually transmitted infections (STI) and Hepatitis C screening, and STI treatment. • Also offers counseling for persons who want to know their status or receive more information on HIV and acquired immunodeficiency syndrome (AIDS). • Provides comprehensive care for persons living with HIV and AIDS – primary care, infectious disease consultation, case management, and medication assistance programs.

City of Houston Multi-Service Centers

Area Served: Houston

Location	Address	Phone	Days/Hours	Bus Routes
Acres Homes	6719 West Montgomery Road, Houston, TX 77091	832-393-4145	Monday-Tuesday, 7am-9pm, Wednesday-Friday, 7am-6pm	30, 44
Denver Harbor	6402 Market Street, Houston, TX 77020	832-393-0895	Monday-Thursday, 8am-9pm, Friday, 8am-8pm	11, 66, 80
Fifth Ward	4014 Market Street, Houston, TX 77020	832-393-3800	Monday-Friday, 7am-6pm	11, 29, 48
Hiram Clarke	3810 West Fuqua Street, Houston, TX 77045	832-393-4200	Monday-Thursday, 8am-9pm, Friday, 8am-5pm	11, 14

Location	Address	Phone	Days/Hours	Bus Routes
Kashmere	4802 Lockwood Drive, Houston, TX 77026	832-393-5503	Monday-Tuesday, 7:30am-8pm, Wednesday, 7:30am-7pm, Thursday, 7:30am-8pm, Friday, 7:30am-6pm	26, 80
Magnolia	7037 Capitol Street, Houston, TX 77011	832-395-3380	Monday-Thursday, 8am-9pm, Friday, 8am-8pm	20, 50
Northeast	9720 Spaulding Street, Houston, TX 77016	832-395-0470	Monday-Tuesday, 7am-9pm, Wednesday, 7am-6pm, Thursday, 7am-9pm, Friday, 7am-6pm	3, 45
Southwest	6400 High Star Drive, Houston, TX 77074	832-395-9900	Monday, 8am-6:45pm, Tuesday- Thursday, 8am-8:30pm, Friday, 8am- 5:30pm	9, 47
Sunnyside	9314 Cullen Boulevard, Houston, TX 77051	832-395-0069	Monday-Friday, 7am-6:30pm	29, 87
Third Ward	3611 Ennis Street, Houston, TX 77004	832-393-4051	Monday-Wednesday, 7am-5pm, Thursday, 7am-8pm, Friday, 7am-5pm	9, 54
West End	170 Heights Boulevard, Houston, TX 77007	832-393-5950	Monday, 7am-5pm, Tuesday, 7am- 8pm, Wednesday, 7am-5pm, Thursday, 7am-8pm, Friday, 7am-5pm	40, 66, 71, 85

Contact: Acres Homes: Lakeisha West. • Denver Harbor: Jesse Rodriguez. • Fifth Ward: Lynelle Jones. • Hiram Clarke: Corey Garrett. • Kashmere: Dolontria Bryant. • Magnolia: Miguel Leijia, Jr. • Northeast: Candy Arzu. • Southwest: Sandra Rodriguez. • Sunnyside: Adriane Hatchett. • Third Ward: Rosalind Augustine. • West End: Sopheak Pen.

Fax: Not available

Email: webadmin@houstontx.gov

Website: <http://www.houstontx.gov/health/MSC>

Ages/Grades Served: All ages

Eligibility: Requires proof of identity, proof of residence, and proof of income. • Always call ahead to ask about a specific multiservice center about a specific health-related program.

Costs: Costs vary. • Some services are free; others are available at low cost. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Services vary by location. • Centers may offer health-related services such as health services eligibility assistance such as Harris Health Financial Assistance Program, Texas Medicaid, the Children's Health Insurance Program (CHIP), the Women's Health Program, or Women Infants and Children (WIC). • Centers may offer home visitations by nurses for first-time mothers, prenatal health services, perinatal health services, postpartum health services, or immunizations. • Centers also may offer health education classes, dental services, behavioral health services, mental health assessments, or mental health counseling. • Centers also may offer nutrition education classes, community gardens, or food fairs.

Covenant House Texas

Address: 1111 Lovett Boulevard, Houston, TX 77006

Area Served: Harris County

Days/Hours: Monday-Sunday, 24 hours/day

Contact: Victor Hay, Director of Community Services

Phone: 713-630-5620

Fax: Not available

Email: vhay@covenanthousetx.org

Website: <http://www.covenanthousetx.org>

Local Bus Routes: 56

Ages/Grades Served: Adults ages 18-20 and their children

Eligibility: Must be a homeless youth or a runaway youth.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides free medical care, walk-in services, comprehensive case management, and counseling, therapy, evaluation, and treatment for mental health and substance abuse. • Offers a crisis shelter, a transitional living program, a permanent housing program, spiritual guidance and counseling, street outreach services, a runaway prevention program, and an aftercare program. • Also offers educational training, vocational training, and life skills training.

Denver Harbor Family Clinic

Address: 424 Hahlo Street, Houston, TX 77020

Area Served: Houston: Denver Harbor

Days/Hours: Monday-Friday, 8am-8pm

Contact: Maria Rivera, Community Relations Manager

Phone: 713-674-3326

Fax: Not available

Email: mrivera@vecinohealthcenters.org

Website: <http://www.denverharborclinic.org>

Local Bus Routes: 11, 66, 80

Ages/Grades Served: All ages

Eligibility: Requires proof of insurance.

Costs: Costs vary. • Accepts Medicaid, Medicare, the Children's Health Insurance Program (CHIP), and private insurance. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides primary medical care for all ages such as sick visits, disease management, and check-ups. • Provides dental care such as exams, cleanings, fillings, and dentures. • Provides individual, group, and family counseling, guidance, and support. • Helps families understand health insurance options.

El Centro de Corazón Health Centers

Area Served: Houston

Location	Address	Medical Days/Hours	Dental Days/Hours	Bus Routes
Eastwood	412 Telephone Road, Houston, TX 77023	Monday-Friday, 8am-5pm	Monday-Thursday, 7am-4:30pm	40, 41
John S. Dunn	7635 Canal Street, Houston, TX 77012	Monday-Friday, 8am-8pm, Saturday, 9am-4pm	Monday-Wednesday, 7:30am-6:30pm, Thursday-Saturday, 7:30am-4:30pm	20, 50, 76
Magnolia	7037 Capitol Street, Houston, TX 77011	Monday-Friday, 8am-5pm	Not available	20, 50, 76

Contact: Kavon Young, Medical Director

Phone: 713-660-1880

Fax: 713-926-9105

Email: bperez@elcentrochc.org

Website: <http://www.elcentrodecorazon.org/healthcenters>

Ages/Grades Served: All ages

Eligibility: Requires proof of identity, proof of income, and proof of residence. • Accepts walk-ins.

Costs: Costs vary. • Accepts Medicaid and the Children's Health Insurance Program (CHIP). • Offers a sliding scale fee discount program. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides primary healthcare. • Also provides pediatric, prenatal, mental health, nutrition education, and dental services.

Epiphany Community Health Outreach Services (ECHOS)

Address: 9600 South Gessner Road, Building E, Houston, TX 77071

Area Served: Houston

Days/Hours: Monday-Thursday, 8am-2pm

Contact: Kathy Eckhardt, Volunteer Coordinator

Phone: 713-270-0369

Fax: 713-270-0570

Email: echos@echos-houston.org or keckhardt@echos-houston.org

Website: <http://echos-houston.org/default.asp?pg=services>

Local Bus Routes: 46, 65

Ages/Grades Served: All ages

Eligibility: No restrictions about local residence or immigration status

Costs: Costs vary. • Services delivered on the ECHOS campus are free. • Services obtained from community service providers may require a fee. • Call to ask about specific costs.

Onsite at Schools: Yes. • Participates in weekend health fairs at schools and other locations.

Languages: English, Spanish

Direct Services: Offers onsite vision screenings and medical screenings for hypertension, diabetes, human immunodeficiency virus (HIV) and hepatitis C, as well as screening mammograms. • Provides immunizations for children and adults. • Helps families to apply for Medicaid, the Children's Health Insurance Program (CHIP), the Supplemental Nutrition Assistance Program (SNAP), and access to health and social services. • Provides dental services on the University of Texas Dental Branch mobile van. • Also offers non-perishable foods at an emergency food pantry.

Eye Care for Kids Foundation

Address: 9660 Hillcroft Avenue, Suite 325, Houston, TX 77096

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-5:30pm

Contact: Irenia Fernandez, Program Outreach Manager

Phone: 713-728-5437

Fax: 713-728-9304

Email: info@eyecareforkids.org or irenia@eyecareforkids.org

Website: <http://www.eyecareforkids.org>

Local Bus Routes: 47

Ages/Grades Served: Grades PreK-12

Eligibility: Students may qualify for free vision screening and corrective lenses. • Must attend Grades PreK-12 in a school district that the Foundation serves. • Income must meet poverty guidelines. • Must lack Children's Health Insurance Program (CHIP), Medicaid, or private insurance coverage. • Students must have vision that is 20/40 or worse. • Families must submit their applications to the school nurse.

Costs: Free

Onsite at Schools: Yes. • The Foundation works closely with school-based nurses as sources of referrals and offers free vision screenings at schools.

Languages: English, Spanish

Direct Services: Provides vision screenings and vision care referrals.

Good Neighbor Healthcare Center

Address: 190 Heights Boulevard, Houston, TX 77007

Area Served: Houston

Days/Hours: Monday, 8am-5pm, Tuesday, 8am-8pm, Wednesday-Friday, 8am-5pm, Saturday, 8am-12pm

Contact: Ann Thielke, Chief Executive Officer

Phone: 713-529-3260 (same day appointments), 713-529-3597 (medical appointments), 713-387-7196 (dental appointments)

Fax: 713-529-9169

Email: Not available

Website: <http://www.gnhc.org>

Local Bus Routes: 40, 66, 71, 85

Ages/Grades Served: Ages 0-17

Eligibility: Requires proof of income and proof of identity. • Parents/guardians must bring the child's immunization records to every medical visit and must come with the child. • Requires an appointment.

Costs: Costs vary. • Charges fees on a sliding scale based on income. • Accepts the Children's Health Insurance Program (CHIP), Medicaid, Medicare, and some types of private insurance. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers community-based family medical care, dental care, eye care, nutrition education, and social services. • Provides prenatal care, well-child exams, immunizations, sports/school/physical education exams, and acute illness visits. • Also provides outpatient mental health care for anxiety, depression, and substance abuse.

Gulf Coast Regional Blood Center

Area Served: Greater Houston

Location	Address	Phone	Days/Hours	Bus Routes
Main Office	1400 La Concha Lane, Houston, TX 75054	713-791-6620	Monday-Thursday, 10am-6pm, Friday-Saturday, 8am-4pm	700 (METRO rail), 84
Westchase	10001 Westheimer Road, Suite 2117, Houston, TX 77042	832-242-7600	Monday-Thursday, 10am-6pm, Friday-Saturday, 8am-4pm	25, 46, 82

Contact: Nicole Dickens, Manager (Main Office) or Michael Burns, Manager (Westchase)

Phone: 713-791-6373 or 877-948-5433 (general questions), 713-790-1200 (donor eligibility questions), or 713-791-6262 (requests for speakers)

Fax: 713-790-1007

Email: ndickens@giveblood.org or mburns@giveblood.org

Website: <http://www.giveblood.org>

Ages/Grades Served: Ages 16-17 and adults ages 18+

Eligibility: Minor children ages 16-17 must provide signed parental consent forms.

Costs: Free

Onsite at Schools: Yes. • Conducts blood drives at high schools and other community locations.

Languages: English, Spanish

Direct Services: Operates an accredited donor center for marrow or peripheral blood stem cell donations. • Provides a full spectrum of blood testing services. • Offers continuing education services for blood banking professionals. • Operates a mobile van and conducts community blood drives.

Harris County Public Health and Environmental Services – Antoine Community Health Center

Address: 5815 Antoine Drive, Suite A, Houston, TX 77091

Area Served: Harris County

Days/Hours: Monday-Friday, 8am-5pm

Contact: Dr. Umair A. Shah, Executive Director

Phone: 713-602-3300

Fax: 713-602-3374

Email: Not available

Website: <http://www.hcphe.org>

Local Bus Routes: 85

Ages/Grades Served: Ages six months to 20 years

Eligibility: Must meet age requirements. • All services are by appointment only. • No walk-ins.

Costs: Costs vary. • Uses a sliding scale based on income for some services; other services are free. • Accepts Medicaid. • Call to ask about specific costs.

Onsite at Schools: Yes. • Clinics offer school-based dental education.

Languages: English, Spanish

Direct Services: Provides immunizations for children and adults. • Offers family planning, human immunodeficiency virus (HIV) counseling, testing and education. • Offers adult physical examinations, a tuberculosis chest clinic, and Women Infants and Children (WIC) services. • Also offers diagnostic, preventive, restorative, and surgical dental services.

Harris Health System

Address: 2525 Holly Hall Street, Houston, TX 77054

Area Served: Harris County

Days/Hours: Monday-Friday, 8am-5pm. • Hours vary among its 22 locations. • Always call ahead.

Contact: Not available

Phone: 713-566-6400 (general questions) or 713-526-4243 (for appointments)

Fax: 832-487-2081 (health fair requests)

Email: Not available

Website: <https://www.harrishealth.org/en/our-community/outreach-services/pages/troubleshooters-immunization.aspx>

Local Bus Routes: 11, 60

Ages/Grades Served: All ages

Eligibility: Open to Harris County residents. • Requires proof of identity, proof of income, and proof of residence. • Requires two months' notice ahead of time for requests to participate in community health fairs. • Requires 30 days of advance notice for requests for speakers.

Costs: Costs vary. • Charges fees on a sliding scale based on income. • Accepts Medicaid, Medicare, the Children's Health Insurance Program (CHIP), and other insurance plans. • Call to ask about specific costs.

Onsite at Schools: Yes. • One of the System's six school-based clinics is at an HISD middle school. • Participates in community health fairs at schools and other organizations.

Languages: English, Spanish

Direct Services: Offers primary care, specialty care, and acute care through community health centers and school-based clinics. • School-based clinics provide physical exams, primary care, Texas Health Steps screening, sports physicals, developmental assessments, vision and hearing tests, immunizations, lead and anemia screening, health education, treatment of minor and acute illnesses, and chronic disease management. • Provides health screenings and education at community health fairs.

Houston Area Community Services (HACS)

Address: 2150 West 18th Street, Suite 300, Houston, TX 77008

Area Served: Greater Houston

Days/Hours: Monday-Thursday, 9am-6pm, Friday, 8am-5pm

Contact: Minh Nguyen

Phone: 713-426-0027 (general questions) or 713-557-1146 (appointments)

Fax: Not available

Email: Not available

Website: <http://hacstxs.org/locations/hacs-main-campus>

Local Bus Routes: 26

Ages/Grades Served: All ages

Eligibility: Requires proof of identity, proof of residence in Harris County, and proof of income.

Costs: Costs vary. • Charges fees on a sliding scale based on income. • Accepts Medicaid, Medicare, and private insurance plans. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides pediatric care such as routine vaccinations, general health exams, and treating varied illnesses, minor conditions, and injuries. • Also provides women’s health services such as clinical breast exams, mammograms, cervical cancer screenings, and family planning counseling.

Houston Department of Health and Human Services – Houston City Health Centers

Area Served: Houston

Location	Address	Phone	Clinic Days/Hours	Bus Routes
Main Office	8000 North Stadium Drive, Houston, TX 77054	832-393-5169	Monday-Friday, 9am-4pm	700 (METRO rail), 84
La Nueva Casa De Amigos	1809 North Main Street, Houston, TX 77009	832-395-0570	Monday 8:30am-5:30pm, Tuesday-Friday, 7am-4pm	700 (METRO rail), 52, 66, 79
Magnolia	7037 Capitol Street, Houston, TX 77011	832-395-3380	Monday- Thursday, 8am-9pm, Friday, 8am-8pm	20, 50, 76
Northside	8504 Schuller Road, Houston, TX 77093	832-395-9100	Monday, 8:30am-4:30pm, Tuesday-Thursday, 7:30am-3:30pm, Friday, 7:30am-11:30am	6
Sharpstown	6201 Bonhomme Road, Houston, TX 77036	832-395-9800	Monday-Thursday, 8am-12pm and 1pm-4pm, Friday, 7:30am-11am	2, 9, 152, 402
Sunnyside	4605 Wilmington Street, Houston, TX 77051	832-395-0069	Monday-Friday, 7:30am-5pm	29, 54

Contact: Not available

Fax: 713-798-0862 (Main Office), 713-928-9502 (Magnolia), or 713-694-4169 (Northside). • Fax is not available at other health centers.

Email: Not available

Website: <http://www.houstontx.gov/health/HealthCenters>

Ages/Grades Served: All ages

Eligibility: Requires an appointment. • Call for an appointment.

Costs: Costs vary. • Accepts Medicaid. • Charges fees on a sliding scale based on income. • Denies no one services based on an inability to pay. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers preventative health care through immunizations, tuberculosis diagnosis, dental care, and nutrition information. • Also offers care for sexually transmitted diseases (STDs) and family planning.

Legacy Community Health Services

Area Served: Harris County

Location	Address	Phone	Fax	Days/Hours	Bus Routes
Baker-Ripley Clinic	6500 Rookin Street, Building B, Suite 200, Houston, TX 77074	713-351-7350	713-351-7351	Monday-Friday, 8am-4pm	2, 9, 47
Bissonnet Clinic	12667 Bissonnet Street, Houston, TX 77099	281-498-6100	281-498-6105	Monday, 8am-5pm, Tuesday, 8am-8pm, Wednesday-Friday, 8am-5pm, Saturday, 9am-1pm	65
Lyons Clinic	5602 Lyons Avenue, Houston, TX 77020	832-548-5400	832-548-5482	Monday-Friday, 8am-5pm	11, 66, 80, 137
Mapleridge Clinic	6550 Mapleridge Street, Suite 106, Houston, TX 77081	713-779-7200	713-665-2266	Monday-Wednesday, 8am-8pm, Thursday-Friday, 8am-5pm	33, 49

Location	Address	Phone	Fax	Days/Hours	Bus Routes
Montrose Clinic	1415 California Street, Houston, TX 77006	832-548-5100	832-548-5092	Monday-Wednesday, 8am-6:30pm, Thursday-Friday, 8am-5pm, Saturday, 9am-2pm	56
Southwest Clinic	6441 High Star Drive, Houston, TX 77074	832-548-5300	713-779-9872	Monday-Friday, 7:30am-10pm, Saturday, 9am-6pm, Sunday, 12pm-7pm	9, 47, 402

Contact: Katy Caldwell, Executive Director

Email: info@legacycommunityhealth.org

Website: <http://www.legacycommunityhealth.org/Services.aspx>

Ages/Grades Served: All ages

Eligibility: Call to ask for specific information.

Costs: Costs vary. • Charges fees on a sliding scale based on income for all of its comprehensive health care services. • Accepts Medicaid, the Children’s Health Insurance Program (CHIP), and most private insurance plans. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: A network of community clinics offers a full range of outpatient behavioral health services including assessment, medication management, testing, and therapy for children and teenagers, as well as adults. • Provides assessment, diagnosis, and treatment of such mental conditions as depression, anxiety, bipolar disorder, attention deficit disorders, autism spectrum disorders, developmental delay, learning disabilities, and schizophrenia. • Provides therapy for individuals, couples, and families.

Montrose Center

Address: 401 Branard, 2nd Floor, Houston, TX 77006

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-9pm

Contact: Not available

Phone: 713-529-0037 Ext. 0

Fax: 713-526-4367

Email: info@montrosecenter.org

Website: <http://www.montrosecenter.org>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: Ages 13-17 and adults ages 18+

Eligibility: Requires parental consent for ages 13-17.

Costs: Costs vary. • Charges fees on a sliding scale based on income. • Accepts Medicaid, the Children’s Health Insurance Program (CHIP), and private insurance. • Call to ask about specific costs.

Onsite at Schools: Yes. • Some HATCH support groups meet on HISD high school campuses.

Languages: English, Spanish, Vietnamese

Direct Services: Provides outpatient behavioral health services.

Northwest Assistance Ministries (NAM) – Children’s Clinic

Address: 15555 Kuykendahl Road, Houston, TX 77090

Area Served: Houston ZIP Codes: 77014, 77032, 77038, 77050, 77060, 77066, 77067, 77068, 77069, 77070, 77073, 77086, 77090, 77373, 77379, 77386, 77388, and 77389

Days/Hours: Monday-Thursday, 8am-5pm, Friday, 8am-4pm

Contact: Heather Moore, Pediatrician, and Sharon Record, Nurse Practitioner

Phone: 281-885-4630 (appointments)

Fax: 281-583-5621

Email: nam@namonline.org

Website: <http://namonline.org/childrens-clinic>

Local Bus Routes: 86

Ages/Grades Served: Ages 0-18

Eligibility: Requires an appointment. • Accepts no walk-ins.

Costs: Costs vary. • Charges fees on a sliding scale based on income. • Accepts Medicaid, the Children's Health Insurance Program (CHIP), private insurance, and self-pay. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides a full range of preventative care and acute care for families with children living in poverty. • Offers immunizations, minor emergency care, illness care, speech and hearing evaluation, and therapy referrals. • Clinic also offers the Reach Out and Read Program.

Personal Lab Services, Inc.

Address: 7447 Harwin Drive, Suite 102, Houston, TX 77036

Area Served: Houston

Days/Hours: Monday-Friday, 8:30am-5pm

Contact: Fernando Borges, PLS Administrator

Phone: 713-980-0064

Fax: 713-980-1219

Email: info@plslabs.com

Website: http://www.plslabs.com/adult_childhood_vaccines.html

Local Bus Routes: 9, 47, 152, 153

Ages/Grades Served: All ages

Eligibility: No area restrictions.

Costs: Costs vary. • Provides low or no cost immunizations to uninsured and underinsured children. • Call to ask about specific costs.

Onsite at Schools: Yes. • Provides vaccine clinics at schools and other community locations.

Languages: English

Direct Services: Provides a full range of immunizations for infants, children, and adolescents as well as adults. • Vaccines for children include those that Texas law requires for all children entering school.

San José Clinic

Address: 2615 Fannin Street, Houston, TX 77002

Area Served: Harris County

Days/Hours: Office: Monday-Friday, 8am-5pm and 3rd Saturday of each month, 8am-4pm • Eligibility

Interviews: Monday-Friday, 8am-4pm on a walk-in basis.

Contact: Jini Kuruvilla, Dental Director or Sherri Onyiego, Medical Director

Phone: 713-228-9411 (appointments)

Fax: 713-228-6371

Email: patientaccess@sanjoseclinic.org

Website: <http://www.sanjoseclinic.org>

Local Bus Routes: 700 (METRO rail), 82, 162

Ages/Grades Served: All ages

Eligibility: Requires proof of identity, proof of income, and proof of residence. • Low-income, uninsured individuals and families must complete an eligibility interview. • No appointment is needed.

Costs: Costs vary. • Charges fees on a sliding scale based on income. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides primary and specialty care, eye care, preventative and restorative dental care, laboratory services, a pharmacy, and a patient assistance program.

Summit Dental Centers

Area Served: Greater Houston

Locations	Address	Phone	Fax	Bus Routes
North Houston	4765 FM 1960 West, Houston, TX 77069	832-253-0999	832-253-0998	86, 96, 108
Northwest Houston	7036 Antoine Drive, Houston, TX 77088	281-260-8999	281-260-8866	85
West Houston	1914 Gessner Drive, Houston, TX 77080	713-595-8999	713-595-8998	26, 46, 58
Southwest Houston	8550 South Braeswood Boulevard, Houston, TX 77071	713-778-0999	713-490-6755	46, 65
Medical Center	6081 Scott Street, Houston, TX 77021	713-440-8999	281-657-0639	5, 28, 29, 54
East Houston	12626 Woodforest Boulevard, Houston, TX 77015	713-590-0999	713-590-1299	137

Days/Hours: Monday-Thursday, 11am-7pm, Friday, 9am-5pm, Saturday, 9am-3pm

Contact: Gloria Montano

Email: gmontano@summitdentalcenter.com

Website: <http://www.summitdentalcenter.com/summit-dental-center-locations>

Ages/Grades Served: All ages

Eligibility: No area restrictions.

Costs: Costs vary. • Accepts the Children's Health Insurance Program (CHIP), Medicaid, private insurance plans, and self-pay. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides a full range of dental services: emergency dental services regular dental checkups, dental exams, and dental services such as teeth cleanings, fillings, crowns, and root canals.

Texas Children's Pediatric Associates – Community Cares Program

Area Served: Houston

Locations	Address	Phone	Days/Hours	Bus Routes
Corinthian Pointe	5505 West Orem Drive, Suite 100, Houston, TX 77085	713-283-1039	Monday-Thursday, 8:30am-8pm, Friday, 8:30am-5pm, Saturday, 9am-1pm	49
Cullen	5751 Blythewood Street, Suite 500, Houston, TX 77021	713-741-4078	Monday-Thursday, 8:30am-8pm, Friday, 8:30am-5pm, Saturday, 9am-1pm	900 (METRO rail), 28, 29
Fannin	7900 Fannin Street, Suite 3500, Houston, TX 77054	713-790-1626	Monday-Friday, 8:30am-5pm	700 (METRO rail), 84
Gulfgate	740 Gulfgate Mall, Houston, TX 77087	713-514-8060	Monday-Friday, 8:30am-5pm, Saturday, 8:30am-12:30pm	40, 76
Gulfton	5900 Chimney Rock Road, Suite Y, Houston, TX 77081	713-661-2951	Monday-Thursday, 8am-8pm, Friday, 8am-5pm, Saturday, 10am-2pm	33, 49
Heights	2600 North Loop West, Suite 100, Houston, TX 77092	713-869-1692	Monday, Wednesday, Friday, 8:30am-5pm, Tuesday and Thursday, 7:30am-5pm	89
Midtown	2101 Crawford Street, Suite 115, Houston, TX 77002	713-759-6888	Monday-Thursday, 8am-5pm, Friday, 8am-12pm	44, 85
Ripley House	4410 Navigation Boulevard, Suite 278, Houston, TX 77011	713-547-8282	Monday-Tuesday, 8am-8pm, Wednesday-Friday, 8am-5pm, Saturday, 9am-2pm	20, 29, 80

Contact: Not available

Fax: 713-869-4279 (Heights only)

Email: info@texaschildrens.org

Website: <http://www.texaschildrenspediatrics.org>

Ages/Grades Served: Ages 0-18

Eligibility: Requires proofs of residence, identity, and insurance, a list of all medications a child is taking, and a child's previous medical records (immunizations, growth charts). • Application forms are available online.

Costs: Costs vary. • Charges fees on a sliding scale based on income. • Accepts Medicaid, the Children's Health Insurance Program (CHIP), and private insurance plans. • Call to ask about specific costs.

Onsite at Schools: No

Languages: Arabic, English, French, Hindi, Japanese, Malayalam, Spanish

Direct Services: Offers full-service pediatric care including: prenatal consultations, well-child visits, care of illnesses, and care and treatment of minor injuries. • Also offers vaccinations, immunizations, preventative health care, school and sports physical examinations, hearing and vision screening, health education, and nutrition education.

The Center for Children and Women

Address: 700 North Sam Houston Parkway West, Houston, TX 77067 (Greenspoint)
9700 Bissonnet Street, Houston, TX 77036 (Southwest)

Area Served: Houston

Days/Hours: Pediatrics: Monday-Friday, 7am-11pm, Saturday-Sunday, 9am-7pm. • Dental Health: Monday-Friday, 8am-5pm. • Women's Health: Monday-Friday, 7am-7pm, Saturday, 9am-3pm. • Dietary Health: Monday-Friday, 7am-7pm.

Contact: Not available

Phone: 832-828-1005 (appointments)

Fax: Not available

Email: TheCenter@TexasChildrens.org

Website: <http://www.jointhecenter.org>

Local Bus Routes: 85 (Greenspoint); 46, 65, 68 (Southwest)

Ages/Grades Served: All ages

Eligibility: Must be a Texas Children's Health Insurance Program (CHIP) member. • Always call ahead.

Costs: Costs vary. • Accepts Medicaid and the Children's Health Insurance Program (CHIP). • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers pediatric health care, general and preventive dental care, eye exams and eyeglasses, behavioral health care, nutrition education, and dietary care. • Offers nutrition education on topics such as weight management, picky eating, food allergies, infant nutrition, and teen nutrition. • Charity Care Program provides navigators to see if families are qualify for free or low-cost health services assistance.

The University of Houston College of Optometry (UHCO) – University Eye Institute

Address: 4901 Calhoun Road, Houston, TX 77004

Area Served: Houston

Days/Hours: Office: Monday-Friday, 8am-6pm. • Emergencies: Monday-Sunday, 24 hours/day.

Contact: Nick Holdeman, Executive Director, University Eye Institute

Phone: 713-743-2020 (family practice) or 713-743-2005 (pediatrics) or 713-743-2010 (emergency – if an already established patient)

Fax: Not available

Email: nrholdeman@uh.edu

Website: <http://www.opt.uh.edu/patient-care/uei>

Local Bus Routes: 900 (METRO rail), 25, 80

Ages/Grades Served: Ages 5-10

Eligibility: Must bring current medical and vision insurance cards; current eyeglasses, sunglasses, contact lenses, or a copy of most recent eyeglasses prescription; and a list of current eye medications. • Requires appointments except in emergencies.

Costs: Costs vary. • Usually accepts private insurance plans, Medicare, and Medicaid. • Charges fees on a sliding scale based on income. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Works with neighborhood-based clinics to provide eye and vision care at reduced cost. • Each clinic provides such services as comprehensive eye exams and diagnosis and treatment of eye diseases, and prescriptions for eyeglasses and contact lenses.

University of Texas Pediatric Specialists – CHOSEN Clinic

Address: 6410 Fannin Street, Suite 500, Houston, TX 77030

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Not available

Phone: 888-488-3627 or 832-325-7111 (appointments)

Fax: 713-512-2226

Email: Not available

Website: <https://www.utphysicians.com/clinic/ut-physicians-pediatric-specialists-at-tmc>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: Ages 0-21

Eligibility: Requires proof of insurance.

Costs: Costs vary. • Accepts Medicaid, the Children’s Health Insurance Program (CHIP), and private insurance. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish, and 200+ other languages available through the Language Line

Direct Services: Provides a medical home, medical care, and family support services. • Coordinates with community-based services. • Cares for children with complex medical needs. • Offers appointments online.

University of Texas Physicians at the Heights

Address: 925 North Shepherd Drive, Houston, TX 77008

Area Served: Greater Houston

Days/Hours: Monday, 8am-5pm, Tuesday-Thursday, 8am-7pm, Friday, 8am-5pm, Saturday, 8am-12pm

Contact: Sahar Sarfaraz, Program Manager

Phone: 713-486-7200

Fax: 713-486-7201

Email: Sahar.Sarfaraz@uth.tmc.edu

Website: <https://www.utphysicians.com/clinic/ut-physicians-at-the-heights>

Local Bus Routes: 27, 30, 66

Ages/Grades Served: All ages

Eligibility: Requires proof of insurance.

Costs: Costs vary. • Accepts Medicaid, the Children’s Health Insurance Program (CHIP), and private insurance. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Provides primary healthcare for children, adolescents, and adults at a neighborhood clinic. • Offers a range of specialties including: family medicine, internal medicine, obstetrics and gynecology, pediatrics, psychiatry, behavioral counseling, behavioral therapy, cardiology, endocrinology, and pulmonology.

Address: 624 Six Flags Drive, Suite 126, Arlington, TX 76011

Area Served: Texas

Days/Hours: Monday-Sunday, 24 hours/day

Contact: Janis Lehman, Executive Director

Phone: 817-633-1900

Fax: Not available

Email: info@yft.org (general questions) or janis.lehman@yft.org (executive director)

Website: <http://www.yft.org>

Local Bus Routes: Not available

Ages/Grades Served: All ages

Eligibility: The online child placement locator is available to the general public.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Helps families, childcare professionals, and others who seek information about Texas children and placements for children in foster homes, treatment centers, and other residential options. • The online resource covers more than 475 providers in Texas. • Also provides answers to frequently asked questions about residential behavioral health programs.

FACE PRODUCT EVALUATION FORM

Product Name: _____
Date: _____

User(s): _____
School/Location: _____

Directions: Please tell us a little about you by checking (✓) the circles that apply best to you.

- | | | | |
|--|---|--|--|
| <input type="radio"/> Student | <input type="radio"/> Principal | <input type="radio"/> Parent Educator | <input type="radio"/> Board of Education |
| <input type="radio"/> Parent or Guardian | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist | <input type="radio"/> Central Office Staff |
| <input type="radio"/> Community Member | <input type="radio"/> Classroom Teacher | <input type="radio"/> School Bus Driver | <input type="radio"/> FACE Staff |
| | <input type="radio"/> School Librarian | <input type="radio"/> School Custodian | |
| <input type="radio"/> Black or African American | | <input type="radio"/> Hispanic or Latino | |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian | | <input type="radio"/> White or Caucasian | |
| <input type="radio"/> Asian or Pacific Islander | | <input type="radio"/> Two or More Races or Ethnicities | |

Directions: Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied ☹	Unsatisfied	Neutral ☺	Satisfied	Very Satisfied ☺	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

FACE PRODUCT EVALUATION FORM

Overall, how satisfied are you with this FACE product?

<input type="radio"/>	Very satisfied 😊
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied ☹️

Compared to other products of which you are aware, would you say that this FACE product is:

<input type="radio"/>	So good that it's in a class by itself 😊
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others 😐
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others ☹️
<input type="radio"/>	Never have used it

Will you use this FACE product again?

<input type="radio"/>	Definitely yes 😊
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no ☹️
<input type="radio"/>	Never have used it

How likely are you to recommend this FACE product to others?

<input type="radio"/>	Definitely will recommend it 😊
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it ☹️
<input type="radio"/>	Never have used it

Based upon your experience with this product, how likely are you to use other FACE products?

<input type="radio"/>	Very likely 😊
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely ☹️

Other comments about the product: _____

Please send this completed evaluation form to:

Jeff Smith, Business Operations Team Leader
 Family and Community Engagement Department (FACE)
 Houston Independent School District (HISD)
 4400 West 18th Street
 Houston, TX 77092
 713-556-7290 (main)
 713-556-6814 (fax)
face@HoustonISD.org