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## 2016 COMMUNITY RESOURCE GUIDE

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### FOOD ASSISTANCE

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Kenneth Huewitt  
Interim Superintendent of Schools

# Houston Independent School District Board of Education

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## **Family and Community Engagement Department**

4400 West 18<sup>th</sup> Street, Houston, Texas 77092

[www.HoustonISD.org/face](http://www.HoustonISD.org/face)

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## EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2016 Community Resource Guide**. Its primary intended audiences are administrators and teachers in the HISD and the parents, guardians, families, and communities they serve.

### Structure and Organization

In its third edition, the **2016 Community Resource Guide** now includes 41 topics and 735 profiles. The profiles encompass 350 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest and it is repeated across all entries and within all topics.

### Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted Guidestar and organizations' IRS Form 990s for contact and communication information.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

### Origins and Attributes

Under the leadership of Assistant Superintendent, Dr. Jorge Arredondo, an eight-person team contributed to developing the **2016 Community Resource Guide**: Dr. Elizabeth Cocina, Carmen Acevedo, Victoria Graham, Gabriella Hernandez, Walter Simpson, Rony Canales, Valeria Schillaci, and Jeffrey Smith. The **Guide** traces its lineage to such trailblazers as Harris County's Community Youth Services Program and the United Way of Greater Houston, but it also differs from them in significant ways: (1) The **Guide's** area of focus is on HISD and Houston, not on a broader geography; (2) information summary tables precede the profiles for each topic; (3) through the headings used in its service provider profiles, the **Guide** presents answers for a consistently defined set of questions; (4) wherever possible, it includes contact names, local bus and METRO rail transit routes, and the languages in which information and/or services are available; (5) the **Guide** identifies four ways to get information about community resources: phone, fax, email, and website; (6) the **Guide** also indicates whether services are available onsite at public schools and it briefly describes available services; and (7) the **Guide** is available in single-topic and comprehensive print versions and as a searchable online database.

### Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to [jsmith55@houstonisd.org](mailto:jsmith55@houstonisd.org).

### Evaluation Form

A two-page Product Evaluation Form appears at the end of this **Guide**. We would welcome your feedback!

## FOOD ASSISTANCE

### Food Assistance:

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18. Northwest Assistance Ministries (NAM)
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21. Texas Department of Human Services – SNAP Offices
22. Texas Department of State Health Services – WIC State Program
23. The Salvation Army Greater Houston Area Command – Social Services Department
24. United Way of Greater Houston – Helpline (211)
25. Wesley Community Center
26. We Care, Inc.
27. West Houston Assistance Ministries (WHAM)

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	832-369-9302	Grades PreK-12	Free	Yes	English, Spanish
2	832-405-5451	All ages	Free	Yes	English, Spanish
3	713-869-7376	All ages	Free	No	English, Spanish
4	713-227-9981 866-649-5862	Adults ages 18+	Free	No	Arabic, English, French, Haitian Creole, Hindi, Persian, Spanish, Swahili, Thai, Vietnamese
5	713-961-3993 713-328-0194	All ages	Free	Yes	English, Spanish
6	713-676-6832	Ages 1-18	Free	Yes	English, Spanish
7	713-923-2314	Ages 4-17 and Adults ages 18+	Free	Yes	English, Spanish
8	713-654-1515	Grades K-12	Costs vary	Yes	English
9	713-528-3663 713-526-5135	All ages	Free	No	English, Spanish
10	713-270-0369	All ages	Costs vary	Yes	English, Spanish
11	713-393-4700	All ages	Free	No	English, Spanish, Vietnamese
12	281-495-9061	All ages	Free	No	English
13	281-495-9061	All ages	Free	No	English
14	832-369-9390 713-223-3700	All ages	Free	No	English, Spanish
15	713-685-5437	Ages 0-5	Free	No	English

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
16	713-864-9993 713-528-6044 713-270-0369	Ages 0-2	Free	No	English, Spanish
17	713-682-7556	All ages	Free	No	English
18	281-885-4555 281-583-5600	All ages	Costs vary	Yes	English, Spanish
19	713-741-8234 713-862-2605 713-669-9410	All ages	Costs vary	No	English, Spanish
20	713-226-4953	All ages	Free	Yes	English, Spanish
21	713-699-1098 281-372-2540 281-874-0048 713-266-5535 713-433-3145 713-946-6861 713-748-8450	Ages 65+	Free	No	English, Spanish
22	832-393-5427 713-500-2800	Ages 0-5	Free	No	English, Spanish, others
23	713-658-9205	All ages	Free	No	English, Spanish
24	211 713-957-4357	All ages	Free	No	English, Spanish, others
25	713-821-8900	Adults ages 18+	Costs vary	No	English, Spanish
26	713-664-2273	All ages	Free	No	English
27	713-977-9942 713-795-2880	All ages	Free	No	English, Spanish

### Brighter Bites

**Address:** 535 Portwall Street, Houston, TX 77029

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Mike Pomeroy, Senior Program Director, or Emily Kelley, Houston Region

**Phone:** 832-369-9302

**Fax:** Not available

**Email:** [mike.pomeroy@brighterbites.org](mailto:mike.pomeroy@brighterbites.org) or [emily.kelley@brighterbites.org](mailto:emily.kelley@brighterbites.org)

**Website:** <https://www.brighterbites.org>

**Local Bus Routes:** 11

**Ages/Grades Served:** Grades PreK-12

**Eligibility:** Must be a Title I school with 90% or more students eligible for free or reduced price lunches and 75% or more students living below the national poverty line. • Campus must provide a location to deliver, bag, and distributes the goods, send opt-in forms to families, provide 10 or more volunteers to unload and bag goods, and allow weekly distribution of recipe samples. • Campus must implement the research-based Coordinated Approach to Child Health (CATCH) nutrition education model.

**Costs:** Free

**Onsite at Schools:** Yes. • Provides services at 11 HISD elementary schools.

**Languages:** English, Spanish

**Direct Services:** Provides families with two grocery bags of fruits and vegetables for eight weeks in the fall and for eight more weeks in the spring. • Educates families about healthful eating and offers recipes for it.

### CAN DO Houston

**Address:** 2617 West Holcombe Boulevard, Houston, TX 77025

**Area Served:** Houston

**Days/Hours:** Food Fairs: Wednesday, 9am-12:30pm.

**Contact:** Jasmine Opusunju, Executive Director, or Celia Preble-Gaitz, Outreach Coordinator

**Phone:** 832-405-5451

**Fax:** Not available

**Email:** [celia@candohouston.org](mailto:celia@candohouston.org)

**Website:** <http://www.candohouston.org/programs--initiatives.html>

**Local Bus Routes:** 2, 41, 402

**Ages/Grades Served:** All ages

**Eligibility:** Must live in one of the five wards served in Houston.

**Costs:** Free

**Onsite at Schools:** Yes. • Works with nine HISD elementary schools to start community gardens.

**Languages:** English, Spanish

**Direct Services:** Distributes free groceries at monthly neighborhood food fairs. • Offers healthful nutrition classes and leads the Healthy Corner Store Initiative. • Operates mobile produce units in neighborhoods afflicted with food deserts. • Works to create community gardens, educate communities about nutritious and affordable food options, demonstrate healthful cooking practices, and combat childhood obesity.

### Casa Juan Diego

**Address:** 4818 Rose Street, Houston, TX 77007

**Area Served:** Houston

**Days/Hours:** Monday-Saturday, 9am-4pm

**Contact:** Mark Zwick and Louise Zwick

**Phone:** 713-869-7376

**Fax:** Not available

**Email:** [info@cid.org](mailto:info@cid.org)

**Website:** <http://cid.org/about/what-is-casa-juan-diego>

**Local Bus Routes:** 27, 71, 85

**Ages/Grades Served:** All ages

**Eligibility:** Must be an immigrant, a refugee, or a low-income person.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Offers help with food. • Also helps with English as a Second Language (ESL) and clothing for guests at its house of hospitality. • Helps immigrant women and children, particularly pregnant or physically battered women and their children. • Helps women whose husbands have been deported.

### Catholic Charities of the Archdiocese of Galveston-Houston

**Address:** Guadalupe Center, 326 South Jensen Drive, Houston, TX 77003

**Area Served:** Greater Houston

**Days/Hours:** Office: Monday-Friday, 8am-5pm. • Food: 8am-12pm and 2pm-5pm.

**Contact:** Natalie Wood, Vice President of Strengthening Families Services

**Phone:** 713-227-9981 (general information) or 866-649-5862 (requests for help)

**Fax:** 713-526-1546

**Email:** [info@www.catholiccharities.org](mailto:info@www.catholiccharities.org)

**Website:** <http://www.catholiccharities.org/our-services/strengthening-families/basic-needs>

**Local Bus Routes:** 6, 20, 30

**Ages/Grades Served:** Adults ages 18+

**Eligibility:** Requires proof of age, proof of identity, proof of address, and proof of income. • Must have a vacate premises notice or eviction notice for help with rent or mortgage. • Must have a cut-off notice for help with utilities.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** Arabic, English, French, Haitian Creole, Hindi, Persian, Spanish, Swahili, Thai, Vietnamese

**Direct Services:** Offers help with basic needs such as food, shelter, and transportation. • Also offers referrals to community resources, intensive case management, employment and financial assistance, counseling, and human immunodeficiency virus (HIV) education.

### Christian Community Service Center, Inc. (CCSC)

**Area Served:** Houston ZIP Codes: 77031, 77036, 77072, and 77074

Location	Address	Phone	Contacts	Bus Routes
Office	3230 Mercer Street, Houston, TX 77027	713-961-3993	Michelle Shonbeck, Executive Director	25, 82, 84
Food Pantry	6856 Bellaire Boulevard, Houston, TX 77074	713-328-0194	Ember Concepcion, Food Pantry Manager	2, 9, 47

**Days/Hours:** Monday-Tuesday and Thursday-Friday, 10am-1pm, Saturday, 9am-12pm

**Fax:** 713-961-1548

**Email:** [ccsc@ccschouston.org](mailto:ccsc@ccschouston.org) (general questions) or [emergency\\_sw@ccschouston.org](mailto:emergency_sw@ccschouston.org) (food pantry)

**Website:** [http://www.ccschouston.org/Programs\\_Gethsemane\\_Food\\_Pantry.html](http://www.ccschouston.org/Programs_Gethsemane_Food_Pantry.html)

**Ages/Grades Served:** All ages

**Eligibility:** Food pantry welcomes walk-in clients for food requests, clothing requests, and medical help. • Encourages early arrivals and offers help on a first-come, first-served basis.

**Costs:** Free

**Onsite at Schools:** Yes. • CCSC offers a vision care program at several HISD elementary schools.

**Languages:** English, Spanish

**Direct Services:** Provides five days' worth of food for people experiencing hunger or food insecurity. • Makes referrals to long-term assistance, medical clinics, financial help, and free or low-cost clothing.

### City of Houston – Summer Food Service Programs

**Address:** 6200 Wheeler Street, Building 3, Houston, TX 77023

**Area Served:** Houston

**Days/Hours:** Office: Monday-Friday, 8am-5pm. • Lunches: Monday-Friday, 11am-1pm. • Snacks: 3pm-4pm.

**Contact:** Sheila Pous

**Phone:** 713-676-6832

**Fax:** 713-676-6836

**Email:** [sheila.pous@houstontx.gov](mailto:sheila.pous@houstontx.gov)

**Website:** <http://www.houstontx.gov/parks/youthsports.html>

**Local Bus Routes:** 40

**Ages/Grades Served:** Ages 1-18

**Eligibility:** Must be experiencing hunger or food insecurity. • Must meet age requirements.

**Costs:** Free

**Onsite at Schools:** Yes. • Summer Food Service Program meals are available at schools and other community locations.

**Languages:** English, Spanish

**Direct Services:** Provides summer lunches and snacks for children at churches, apartment complexes, schools, learning centers, and other community locations.

### Communities in Schools of Houston, Inc. (CIS)

**Address:** 1235 North Loop West, Suite 300, Houston, TX 77006

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Cynthia Clay Briggs, Executive Director

**Phone:** 713-654-1515

**Fax:** 713-655-1302

**Email:** [ccbriggs@cis-houston.org](mailto:ccbriggs@cis-houston.org)

**Website:** <http://cishouston.org/programs-services>

**Local Bus Routes:** 26, 27, 30

**Ages/Grades Served:** Grades K-12

**Eligibility:** Focus is on families living in poverty. • Requires proof of income and proof of residence.

**Costs:** Costs vary. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • CIS delivers programs onsite at 40 HISD campuses.

**Languages:** English

**Direct Services:** Helps families meet real emergency needs for food, clothing, utility assistance, and eye-care.

• Provides information, referrals, support, and counseling.

### Community Family Centers (CFC)

**Address:** 7524 Avenue E, Houston, TX 77012

**Area Served:** Houston ZIP Codes: 77011, 77012, 77020, and 77057

**Days/Hours:** Monday-Friday, 8am-6pm

**Contact:** Patricia Morales, Director of Family Support Services

**Phone:** 713-923-2314

**Fax:** 713-923-4243

**Email:** [info@communityfamilycenters.org](mailto:info@communityfamilycenters.org) or [pmorales@communityfamilycenters.org](mailto:pmorales@communityfamilycenters.org)

**Website:** <http://www.communityfamilycenters.org/familysupport.php>

**Local Bus Routes:** 20, 50

**Ages/Grades Served:** Ages 4-17 and adults ages 18+

**Eligibility:** Requires proof of identity, proof of residence, and proof of income. • Accepts walk-ins.

**Costs:** Free

**Onsite at Schools:** Yes. • Youth programs are at two HISD high schools; school-based services are at 18 HISD schools.

**Languages:** English, Spanish

**Direct Services:** Provides emergency help with food. • Offers parent education, adult basic education (ABE), and English as a Second Language (ESL) and General Educational Development (GED) preparation classes. • Offers counseling, youth/summer programs, college readiness, dropout prevention, and other services. • Offers health screenings, immunizations, translation, and referrals.

### Emergency Aid Coalition

**Address:** 5401 Fannin Street, Houston, TX 77004 (Fannin food pantry)  
535 Portwall Street, Houston, TX 77029 (Portwall food pantry)

**Area Served:** Harris County

**Days/Hours:** Monday-Friday, 9:30am-1pm. • Must be in line by 9am to get food pantry service.

**Contact:** Lydia Smyth, Program Director

**Phone:** 713-528-3663 or 713-526-5135

**Fax:** 713-528-2650

**Email:** [lsmyth@eachouston.org](mailto:lsmyth@eachouston.org)

**Website:** <http://www.eachouston.org/clients.html>

**Local Bus Routes:** 700 (METRO rail), 56 (Fannin food pantry); 11 (Portwall food pantry)

**Ages/Grades Served:** All ages

**Eligibility:** Requires proof of identity, proof of income, proof of residence, and an intake interview. • Must also show proof of employment at the Portwall location only.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Runs a sack lunch program and a food pantry but does not provide groceries to clients who are homeless. • Distributes clothing to children and families.



## Epiphany Community Health Outreach Services (ECHOS)

**Address:** 9600 South Gessner Road, Building E, Houston, TX 77071

**Area Served:** Houston

**Days/Hours:** Office: Monday-Thursday, 8am-2pm. • Food Pantry: Monday-Thursday, 8am-12pm.

**Contact:** Kathy Eckhardt, Volunteer Coordinator

**Phone:** 713-270-0369

**Fax:** 713-270-0570

**Email:** [echos@echos-houston.org](mailto:echos@echos-houston.org) or [keckhardt@echos-houston.org](mailto:keckhardt@echos-houston.org)

**Website:** <http://echos-houston.org/default.asp?pg=services>

**Local Bus Routes:** 46, 65

**Ages/Grades Served:** All ages

**Eligibility:** No restrictions about local residence or immigration status.

**Costs:** Costs vary. • Services delivered on the ECHOS campus are free. • Services obtained from community service providers may require a fee. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • Participates in weekend health fairs at schools and other locations.

**Languages:** English, Spanish

**Direct Services:** Offers non-perishable foods at an emergency food pantry. • Offers onsite vision screenings and medical screenings for hypertension, diabetes, human immunodeficiency virus (HIV), and hepatitis C. • Also offers screening mammograms and immunizations. • Helps families apply for Medicaid, the Children's Health Insurance Program (CHIP), and the Supplemental Nutrition Assistance Program (SNAP). • Helps families gain access to health and social services. • Provides dental services on a mobile van.

## Gulf Coast Community Services Association, Inc. (GCCSA)

**Address:** 9320 Kirby Drive, Houston, TX 77054

**Area Served:** Harris County

**Days/Hours:** Office: Monday-Friday, 9am-4pm. • Pantry: Monday-Friday, 9am-4pm.

**Contact:** Sue Kriegel, Executive Assistant

**Phone:** 713-393-4700

**Fax:** 713-343-8702

**Email:** [info@gccsa.org](mailto:info@gccsa.org)

**Website:** <http://www.gccsa.org/food-assistance>

**Local Bus Routes:** 700 (METRO rail), 8

**Ages/Grades Served:** All ages

**Eligibility:** For food assistance, must express a need for help with food. • Limits help to a three to five day supply of groceries once a year. • May require proof of residence and proof of income for some services. • Accepts walk-ins at food pantry. • No appointment is needed.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish, Vietnamese

**Direct Services:** Operates a food pantry. • Offers support for basic needs including shelter, rent, utilities, transportation, and medical prescriptions. • Provides classes in computer literacy, adult basic education (ABE), English as a Second Language (ESL), Spanish as a Second Language (SSL), and General Educational Development (GED) preparation. • Also provides homeownership counseling, workforce development, and entrepreneurship education.

## House of Amos

**Address:** 8030 Boone Road, Houston, TX 77072

**Area Served:** Houston: Southwest

**Days/Hours:** Monday-Thursday 9am-12pm, Saturday, 10am-12pm. • Must arrive by 11:45am to be served.

**Contact:** Dianna Sosa or Manny Ibarra

**Phone:** 281-495-9061 (emergency food) or 832-328-0696 (educational services)

**Fax:** Not available

**Email:** [houseofamos@houseofamos.org](mailto:houseofamos@houseofamos.org)

**Website:** <http://www.houseofamos.org/index/emergency-food-services>

**Local Bus Routes:** 4, 161

**Ages/Grades Served:** All ages. • Saturday and summer lunch programs restricted to ages 0-18.

**Eligibility:** Requires proof of identity, proof of residence, and completion of an application form. • Limits help with food to three times a year plus monthly Saturday food distributions. • Limits monthly Saturday food distributions to 75 families and distributes food on a first come first served basis. • Accepts walk-ins.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Provides emergency food assistance and Saturday and summer lunch programs for youth. • Also offers classes in adult basic education (ABE), English as a Second Language (ESL), citizenship, and computer skills, and provides child immunizations. • Provides intake and referrals for General Educational Development (GED) classes, skills training, counseling, Women Infants and Children (WIC), the Supplemental Nutrition Assistance Program (SNAP), and financial help.

### Houston Food Bank

**Address:** 535 Portwall Street, Houston, TX 77029

**Area Served:** Houston

**Days/Hours:** Office: Monday-Friday, 8am-8pm, Saturday, 8am-4pm. • Pantry: Monday-Friday, 3pm-8pm, Saturday, 9am-4pm.

**Contact:** Brian Greene, President and Chief Executive Officer

**Phone:** 832-369-9390 (helpline) or 713-223-3700 (emergency pantry)

**Fax:** Not available

**Email:** [president@houstonfoodbank.org](mailto:president@houstonfoodbank.org)

**Website:** <http://www.houstonfoodbank.org/services/if-you-need-food>

**Local Bus Routes:** 11

**Ages/Grades Served:** All ages

**Eligibility:** Requires proof of employment in the form of a paycheck or paystub. • Focus is on serving working families who cannot access their neighborhood pantry.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Serves working families who can't access their neighborhood pantry. • Refers non-working clients to food pantries in their neighborhoods. • Provides an online agency locator for finding food pantries.

### Kids Meals Houston

**Address:** 330 Garden Oaks Boulevard, Houston, TX 77018

**Area Served:** Houston

**Days/Hours:** Monday-Friday, 9am-3pm

**Contact:** Cristina Vetrano, Executive Director

**Phone:** 713-685-5437

**Fax:** 713-685-7544

**Email:** [cristina@kidsmealshouston.org](mailto:cristina@kidsmealshouston.org)

**Website:** <http://www.kidsmealshouston.org/about-kids-meals>

**Local Bus Routes:** 27, 36, 40, 44

**Ages/Grades Served:** Ages 0-5

**Eligibility:** Must meet age requirements. • Must have limited or unreliable access to a sufficient quantity of nutritious and affordable food.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Delivers healthy meals to the doorsteps of Houston's hungriest preschool-aged children.

## LIFE Houston

**Area Served:** Houston

Location	Address	Phone	Fax	Bus Routes
Central	170 Heights Boulevard, Houston, TX 77007	713-864-9993	713-864-9965	40, 66, 71, 85
Southeast	2002 South Wayside Drive, Suite 113, Houston, TX 77023	713-528-6044	713-528-3802	28, 40
Southwest	9600 South Gessner Drive, Building E, Houston, TX 77071	713-270-0369	713-270-0570	46, 65

**Days/Hours:** Monday-Thursday, 9am-4pm, Friday, 9am-2pm. • Southwest location is closed Fridays.

**Contact:** Nicole Browning, Executive Director or Leah Roberts, Program Coordinator

**Email:** [foodforbabies@lifehouston.org](mailto:foodforbabies@lifehouston.org)

**Website:** <http://www.lifehouston.org>

**Ages/Grades Served:** Ages 0-2 (babies)

**Eligibility:** Requires photographic identification (photo ID) and proof of the baby's birth.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Offers infant formula for emergencies through a Food for Hungry Babies program.

## Ministry Assistance of the Near Northwest Alliance (MANNA)

**Address:** 2101 West 34th Street, Houston, TX 77018

**Area Served:** Houston ZIP Codes: 77007, 77008, 77009, 77018, 77022, 77037, 77038, 77040, 77076, 77086, 77088, 77091, and 77092

**Days/Hours:** Food Pantry: Monday, 8am-11am, Tuesday, 9:30am-11:30am, Thursday, 9:30am-11:30am. •

Assistance Program: Monday, 8am-11am. • Resale Store: Monday-Saturday, 10am-5pm.

**Contact:** Patricia Dornak

**Phone:** 713-682-7556 (food pantry) or 713-682-5652 (assistance program)

**Fax:** Not available

**Email:** [pdornak@gmail.com](mailto:pdornak@gmail.com)

**Website:** <http://manna-houston.org>

**Local Bus Routes:** 30, 36

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions. • Must be a family or individual who is in a temporary crisis and needs assistance in order to avoid becoming homeless. • Must provide proof of financial need. • Must have an eviction notice and/or a cut-off notice for electricity, gas, and/or water.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Provides a food pantry and emergency assistance including vouchers for clothing and financial help with rent/mortgage and utilities.

## Northwest Assistance Ministries (NAM)

**Address:** 15555 Kuykendahl Road, Houston, TX 77090

**Area Served:** Houston ZIP Codes: 77014, 77032, 77038, 77050, 77060, 77064, 77066, 77067, 77068, 77069, 77070, 77073, 77086, 77090, 77379, 77388, and 77389

**Days/Hours:** Monday-Friday, 9am-12pm and 1pm-3pm

**Contact:** Becky Landes, Vice President of Program Services

**Phone:** 281-885-4555 (general questions) or 281-583-5600 (appointments)

**Fax:** 281-583-5621

**Email:** [nam@namonline.org](mailto:nam@namonline.org)

**Website:** <http://namonline.org/get-help/assistance>

**Local Bus Routes:** 86

**Ages/Grades Served:** All ages

**Eligibility:** Requires proof of residence. • Must live in the service area. • Requires an appointment and an interview. • Accepts walk-ins for emergency food only.

**Costs:** Costs vary. • Services are free for clothing and food assistance. • Computer skills classes charge a fee. • Call to ask about specific costs.

**Onsite at Schools:** Yes. • NAM offers presentations about violence prevention to schools.

**Languages:** English, Spanish

**Direct Services:** Offers help with food. • Also offers help with basic needs including clothing, shelter, energy bills, and transportation. • Also offers a children's clinic, General Educational Development (GED) preparation classes, English as a Second Language (ESL) classes, and other services.

### Society of Saint Vincent de Paul – Food Pantries

**Area Served:** Houston ZIP Codes: 77002, 77003, 77004, 77009, 77016, 77017, 77018, 77021, 77023, 77024, 77026, 77028, 77029, 77037, 77038, 77039, 77048, 77051, 77053, 77056, 77071, 77080, 77088, 77092, 77096, and 77098

Location	Address	Phone	Days/Hours	Bus Routes
Main Office	2403 Holcombe Boulevard, Houston, TX 77021	713-741-8234	Tuesday-Saturday, 10am-5pm	11, 298
Houston Thrift Shop	6654 Gulf Freeway, Houston, TX 77087	713-862-2605	Tuesday-Friday, 9:30am-5pm, Saturday, 8:30am-4pm	40
Bellaire Thrift Shop	5236 Cedar Street, Bellaire, TX 77401	713-669-9410	Monday, 11:30am-7pm, Tuesday-Saturday, 9:30am-5pm	33

**Contact:** Not available

**Fax:** 713-741-3639

**Email:** [svdpwebsite@svdphouston.org](mailto:svdpwebsite@svdphouston.org)

**Website:** <http://www.svdphouston.org/services/food-network>

**Ages/Grades Served:** All ages

**Eligibility:** Provides referrals by ZIP code to its food pantries. • Must call the main office for assistance. • Call to ask about specific locations of food pantries.

**Costs:** Costs vary. • Emergency assistance is free. • Thrift store items are sold at low cost. • Call to ask about specific costs.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Operates a regional network of 34 food pantries and two food depots in local neighborhoods. • Provides help with food, clothing, furniture, rent, utilities, and transportation, and provides medical, emotional, and spiritual support.

### Target Hunger

**Address:** 2814 Quitman Street, Houston, TX 77026

**Area Served:** Houston ZIP Codes: 77016, 77020, 77026, 77028, and 77078

**Days/Hours:** Monday-Friday, 8am-5pm

**Contact:** Becky Brown

**Phone:** 713-226-4953

**Fax:** Not available

**Email:** [becky.brown@targethunger.org](mailto:becky.brown@targethunger.org)

**Website:** <http://www.targethunger.org/programs/food-programs>

**Local Bus Routes:** 6, 66

**Ages/Grades Served:** All ages

**Eligibility:** Must be at risk of hunger or food insecurity using Texas Emergency Food Assistance Program criteria. • Bases eligibility on total income and household size. • Requires proof of income.

**Costs:** Free

**Onsite at Schools:** Yes. • Works with local schools to create on-campus community gardens.

**Languages:** English, Spanish

**Direct Services:** Offers educational workshops on health and nutrition, food safety, and other topics. • Operates eight food pantries to provide emergency food relief and to distribute supplemental groceries. • Supports creation of community gardens at schools and other locations. • Offers guest speakers on topics related to poverty, food insecurity, and the path to self-sufficiency.

### Texas Department of Human Services – SNAP Offices

**Area Served:** Harris County

Location	Address	Phone	Fax	Days/Hours	Bus Routes
State Office	PO Box 14600, Midland, TX 79711	877-541-7905 877-777-7328	877-447-2839	Monday-Friday, 8am-5pm	Not available
North Houston	3880 North Freeway, Houston, TX 77022	713-699-1098	713-696-6876	Monday-Friday, 7:45am-5pm	29, 36, 56, 79
North	1421 Little York Road, Houston, TX 77093	281-372-2540	281-372-2598	Monday-Friday, 8am-5pm	79
Greenspoint	220 Meadowfern Drive, Houston, TX 77067	281-874-0048	281-775-7855	Monday-Friday, 8am-5pm	85, 399
Westside	9450 Harwin Drive, Houston, TX 77036	713-266-5535	713-268-1448	Monday-Friday, 7:30am-5pm	46, 152, 153
Central Southwest	13838 Buffalo Speedway, Houston, TX 77045	713-433-3145	713-434-3024	Monday-Friday, 8am-5pm	11, 14
Southeast	10060 Fuqua Street, Houston, TX 77089	713-946-6861	713-948-3880	Monday-Friday, 8am-5pm	88, 244, 249
South Central	6124 Scott Street, Houston, TX 77021	713-748-8450	713-746-3465	Monday-Friday, 7:30am-5pm	28, 29, 54

**Contacts:** Not available

**Email:** Not available

**Website:** <http://yourtexasbenefits.hhsc.texas.gov/programs/snap>

**Ages/Grades Served:** Ages 65+

**Eligibility:** Requires proof of residence. • Must receive social security insurance (SSI).

**Costs:** Free

**Onsite at Schools:** No, but Supplemental Nutrition Assistance Program (SNAP) may benefit grandparents who are caregivers of school-aged children.

**Languages:** English, Spanish

**Direct Services:** Helps persons with low incomes and severely limited resources to get Supplemental Nutrition Assistance Program (SNAP) benefits and buy food needed for good health. • Available non-English languages vary among the local offices.

### Texas Department of State Health Services – WIC State Program

**Area Served:** Harris County

Location	Address	Phone	Fax	Days/Hours	Bus Routes
State Office	1100 West 49th Street, Austin, TX 78756	800-942-3678 512-341-4400	Not available	Monday-Friday, 8am-5pm	Not available
La Nueva Case	1809 North Main Street, Houston, TX 77009	832-393-5427	713-547-8033	Monday, 9am-6pm, Tuesday-Friday, 8am-5pm	700 (METRO rail), 66, 79

Location	Address	Phone	Fax	Days/Hours	Bus Routes
Denver Harbor	6402 Market Street, Houston, TX 77020	832-393-5427	713-676-6815	Monday, 9am-6pm, Tuesday-Friday, 8am-5pm	11, 66, 80
Magnolia	7037 Capitol Street, Suite 201, Houston, TX 77011	832-393-5427	713-928-9545	Monday-Thursday, 8am-6pm, Friday-Saturday, 8am-12pm	20, 50
Northside	8504 Schuller Road, Houston, TX 77093	832-393-5427	713-742-1310	Monday, 9am-6pm, Tuesday-Thursday, 8am-5pm, Friday, 8am-3pm	6
Airline	5990 Airline Drive, Suite 200, Houston, TX 77076	832-393-5427	713-742-4897	Monday, 9am-6pm, Tuesday-Friday, 8am-5pm	56
Sunnyside	9314 Cullen Boulevard, Houston, TX 77051	832-393-5427	713-732-5052	Monday, 9am-6pm, Tuesday-Friday, 8am-5pm	29, 87
Northeast	9720 Spaulding Street, Houston, TX 77016	832-393-5427	713-636-8230	Monday, 9am-6pm, Tuesday-Friday, 8am-5pm	3, 45, 80
Acres Homes	6719 West Montgomery Road, Houston, TX 77091	832-393-5427	832-393-4128	Monday-Thursday, 8am-6pm, Friday, 8am-12pm	30, 44
Hobby Area	8221 Gulf Freeway, Suite 200, Houston, TX 77017	713-500-2800	713-641-5269	Monday, 7:30-4pm, Tuesday, 9am-6pm, Wednesday-Friday, 7:30-4pm	50
Southwest	6400 High Star Drive, Houston, TX 77074	832-393-5427	713-778-6529	Monday, 8am-6pm, Tuesday, 8am-8pm, Wednesday-Friday, 8am-5pm	9, 47, 402

**Contact:** Linda Brumble

**Email:** [Texas.WIC@dshs.state.tx.us](mailto:Texas.WIC@dshs.state.tx.us) or [Linda.Brumble@dshs.state.tx.us](mailto:Linda.Brumble@dshs.state.tx.us)

**Website:** <http://www.dshs.state.tx.us/wichd/WICCatalog/contents.shtm> (general information) or <http://txhealth.ziplocator.com> (finding a clinic)

**Ages/Grades Served:** Ages 0-5

**Eligibility:** Must meet income requirements. • Must be pregnant or a woman who is breastfeeding a baby up to one year old or a woman who has had a baby in the past six months. • Parents, stepparents, guardians, and foster parents of infants and children under five years old can apply for their children. • Always call ahead.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish, and 200+ other languages available through the Language Line

**Direct Services:** The Special Supplemental Nutrition Program for Women Infants and Children (WIC) helps pregnant women, new mothers, and young children eat well, learn about nutrition, and stay healthy. • It provides nutrition education and counseling, nutritious foods, and help accessing health care to low-income women, infants, and children. • Many local organizations offer WIC services, including local health departments, county and city agencies, migrant health centers, community action agencies, and hospitals.

### The Salvation Army Greater Houston Area Command – Social Services Department

**Address:** 2208 Main Street, Houston, TX 77002

**Area Served:** Harris County

**Days/Hours:** Monday-Thursday, 8:30am-3pm

**Contact:** Gerald Eckert, Social Services Manager

**Phone:** 713-658-9205

**Fax:** 713-752-0078

**Email:** [Gerald\\_Eckert@uss.salvationarmy.org](mailto:Gerald_Eckert@uss.salvationarmy.org) or [TSA\\_Houston@uss.salvationarmy.org](mailto:TSA_Houston@uss.salvationarmy.org)

**Website:** <http://www.salvationarmyhouston.org/social-services>

**Local Bus Routes:** 700 (METRO rail), 82, 85

**Ages/Grades Served:** All ages

**Eligibility:** Requires a demonstration of immediate need, proof of identity, and proof of income. • For shelter assistance, also requires evidence of an eviction or a utility disconnection notice.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Helps families who face homelessness or who are already homeless. • Provides emergency help with food, furniture, rent or mortgage, water bills (service disconnections), and clothing.

### United Way of Greater Houston – Helpline (211)

**Address:** 50 Waugh Drive, Houston, TX 77007

**Area Served:** Greater Houston

**Days/Hours:** Monday-Sunday, 24 hours/day

**Contact:** David Jobe, Director of 211

**Phone:** 211 or 713-957-4357

**Fax:** Not available

**Email:** [djobe@unitedwayhouston.org](mailto:djobe@unitedwayhouston.org)

**Website:** <https://www.unitedwayhouston.org/our-211-helpline>

**Local Bus Routes:** 40, 71, 85

**Ages/Grades Served:** All ages

**Eligibility:** No area restrictions. • Helpline (211) is a public service open to the general public.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish, 200+ other languages available through the Language Line

**Direct Services:** Locates local food pantries based on ZIP codes using a large list of providers in the region.

### Wesley Community Center

**Area Served:** Greater Houston

Location	Address	Phone	Days/Hours	Bus Routes
Food Cooperative	1235 Lorraine Street, Houston, TX 77009	713-821-8900	Monday-Friday, 9am-4pm	700 (METRO rail), 51, 52, 66
Community Center	1410 Lee Street, Houston, TX 77009	713-223-8131	Monday-Friday, 9am-5pm	700 (METRO rail), 51, 52, 66

**Contact:** Shon Dorsey, Director of Programs, or Victor Hernandez, Food Cooperative Coordinator

**Fax:** 713-225-3449

**Email:** [sdorsey@wesleyhousehouston.org](mailto:sdorsey@wesleyhousehouston.org) (programs) or [vhernandez@wesleyhousehouston.org](mailto:vhernandez@wesleyhousehouston.org) (food)

**Website:** <http://www.wesleyhousehouston.org/our-agency/food-programs>

**Ages/Grades Served:** Adults ages 18+

**Eligibility:** Requires proof of identity, proof of residence, proof of income, and proficiency in English. • Call for an appointment. • Accepts walk-ins.

**Costs:** Costs vary. • Annual enrollment fee is \$10. • Charges families \$30 for \$60-worth of groceries.

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Distributes healthful and nutritious groceries to families once every two weeks. • Also provides financial education, job readiness skills training, and help with enrolling in college, technical school, or General Educational Development (GED) preparation classes.

## We Care, Inc.

**Address:** 6220 Westpark Drive, Houston, TX 77057

**Area Served:** Houston

**Days/Hours:** Office: Monday-Friday, 9am-5pm. • Food Assistance: 4th Saturday each month.

**Contact:** Albertha Lewis, Chief Executive Officer

**Phone:** 713-664-2273

**Fax:** 713-664-1836

**Email:** [wecareinc@sbcglobal.net](mailto:wecareinc@sbcglobal.net)

**Website:** <http://www.wecareinc.org>

**Local Bus Routes:** 9, 47

**Ages/Grades Served:** All ages

**Eligibility:** Requires proof of identity. • May also require proof of emergency, proof of income, proof of homelessness, or proof of unemployment. • Requires an application for assistance.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English

**Direct Services:** Provides emergency food assistance to persons in need. • Provides nutrition education and outreach to childcare providers. • Also provides home safety courses in First Aid and Cardio-Pulmonary Resuscitation (CPR).

## West Houston Assistance Ministries (WHAM)

**Address:** 10501 Meadowglen Lane, Houston, TX 77042

**Area Served:** Houston ZIP Codes: 77042, 77057, 77063, 77077, and 77082

**Days/Hours:** Office: Monday-Friday, 10am-1pm. • Food Pantry: Saturday, 10am-1pm

**Contact:** Shirley Downing, Executive Director

**Phone:** Office: 713-977-9942. • Food Pantry: 713-795-2880.

**Fax:** 713-783-0761

**Email:** [wham@whamministries.org](mailto:wham@whamministries.org) or [shirley.downing@whamministries.org](mailto:shirley.downing@whamministries.org)

**Website:** <http://whamministries.org/back-to-school-drive>

**Local Bus Routes:** 25, 82, 161

**Ages/Grades Served:** All ages

**Eligibility:** Requires proof of identity, proof of income, proof of residence, and documentation of crisis. • Must live in the service area and must pre-register for assistance.

**Costs:** Free

**Onsite at Schools:** No

**Languages:** English, Spanish

**Direct Services:** Operates a food pantry. • Helps with clothing, household items, rent, mortgage, transportation, utilities, and prescriptions. • Operates a job lab. • Provides students with back-to-school supplies they need to return to the classroom. • Offers classes in English as a Second Language (ESL) and in adult literacy.





## FACE PRODUCT EVALUATION FORM

Product Name: \_\_\_\_\_  
Date: \_\_\_\_\_

User(s): \_\_\_\_\_  
School/Location: \_\_\_\_\_

**Directions:** Please tell us a little about you by checking (✓) the circles that apply best to you.

- |  |   |  |  |
|--|---|--|--|
| <input type="radio"/> Student  | <input type="radio"/> Principal           | <input type="radio"/> Parent Educator                  | <input type="radio"/> Board of Education     |
| <input type="radio"/> Parent or Guardian                                 | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison                   | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member                                      | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist          | <input type="radio"/> Central Office Staff   |
| <input type="radio"/> Community Member                                   | <input type="radio"/> Classroom Teacher   | <input type="radio"/> School Bus Driver                | <input type="radio"/> FACE Staff             |
|  | <input type="radio"/> School Librarian    | <input type="radio"/> School Custodian                 |  |
| <input type="radio"/> Black or African American                          |   | <input type="radio"/> Hispanic or Latino               |  |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian |   | <input type="radio"/> White or Caucasian               |  |
| <input type="radio"/> Asian or Pacific Islander                          |   | <input type="radio"/> Two or More Races or Ethnicities |  |

**Directions:** Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied ☹	Unsatisfied	Neutral ☺	Satisfied	Very Satisfied ☺	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

### How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

## FACE PRODUCT EVALUATION FORM

### Overall, how satisfied are you with this FACE product?

<input type="radio"/>	Very satisfied 😊
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied ☹️

### Compared to other products of which you are aware, would you say that this FACE product is:

<input type="radio"/>	So good that it's in a class by itself 😊
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others 😐
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others ☹️
<input type="radio"/>	Never have used it

### Will you use this FACE product again?

<input type="radio"/>	Definitely yes 😊
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no ☹️
<input type="radio"/>	Never have used it

### How likely are you to recommend this FACE product to others?

<input type="radio"/>	Definitely will recommend it 😊
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it ☹️
<input type="radio"/>	Never have used it

### Based upon your experience with this product, how likely are you to use other FACE products?

<input type="radio"/>	Very likely 😊
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely ☹️

Other comments about the product: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Please send this completed evaluation form to:

Jeff Smith, Business Operations Team Leader  
 Family and Community Engagement Department (FACE)  
 Houston Independent School District (HISD)  
 4400 West 18<sup>th</sup> Street  
 Houston, TX 77092  
 713-556-7290 (main)  
 713-556-6814 (fax)  
[face@HoustonISD.org](mailto:face@HoustonISD.org)