
2016 COMMUNITY RESOURCE GUIDE

CHILD ABUSE PREVENTION



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Interim Superintendent of Schools

Houston Independent School District Board of Education

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Family and Community Engagement Department

4400 West 18th Street, Houston, Texas 77092

www.HoustonISD.org/face

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EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2016 Community Resource Guide**. Its primary intended audiences are administrators and teachers in the HISD and the parents, guardians, families, and communities they serve.

Structure and Organization

In its third edition, the **2016 Community Resource Guide** now includes 41 topics and 735 profiles. The profiles encompass 350 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest and it is repeated across all entries and within all topics.

Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted Guidestar and organizations' IRS Form 990s for contact and communication information.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

Origins and Attributes

Under the leadership of Assistant Superintendent, Dr. Jorge Arredondo, an eight-person team contributed to developing the **2016 Community Resource Guide**: Dr. Elizabeth Cocina, Carmen Acevedo, Victoria Graham, Gabriella Hernandez, Walter Simpson, Rony Canales, Valeria Schillaci, and Jeffrey Smith. The **Guide** traces its lineage to such trailblazers as Harris County's Community Youth Services Program and the United Way of Greater Houston, but it also differs from them in significant ways: (1) The **Guide's** area of focus is on HISD and Houston, not on a broader geography; (2) information summary tables precede the profiles for each topic; (3) through the headings used in its service provider profiles, the **Guide** presents answers for a consistently defined set of questions; (4) wherever possible, it includes contact names, local bus and METRO rail transit routes, and the languages in which information and/or services are available; (5) the **Guide** identifies four ways to get information about community resources: phone, fax, email, and website; (6) the **Guide** also indicates whether services are available onsite at public schools and it briefly describes available services; and (7) the **Guide** is available in single-topic and comprehensive print versions and as a searchable online database.

Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to jsmith55@houstonisd.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of this **Guide**. We would welcome your feedback!

CHILD ABUSE PREVENTION

Child Abuse Prevention:

1. Casa de Esperanza de los Niños
2. Child Advocates, Inc.
3. Children's Assessment Center
4. Collaborative for Children
5. DAYA, Inc.
6. DePelchin Children's Center (DCC)
7. ESCAPE Family Resource Center
8. Harris County District Attorney's Office – Child Abuse Division
9. Harris County Protective Services for Children and Adults
10. Houston Area Women's Center (HAWC) – Children's Court Services
11. Justice for Children
12. National Center for Missing and Exploited Children – Texas Regional Office
13. Texas Children's Hospital – Child Protection Program
14. Texas Department of Family and Protective Services – Help and Hope
15. The Bridge Over Troubled Waters, Inc.
16. University of Texas Health Science Center at Houston – McGovern Medical Center
17. Victim Assistance Centre, Inc.

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-529-0639	Ages 0-6	Free	No	English, Spanish
2	713-529-1396 Ext. 245	Ages 0-17	Free	No	English
3	713-986-3300	Ages 0-17	Costs vary	No	English
4	713-600-1100	Ages 0-17	Costs vary	Yes	English, Spanish
5	713-981-7645	All ages	Free	No	Assamese, Bengali, English, Gujarati, Hindi, Kannada, Malayalam, Marathi, Nepali, Punjabi, Sindhi, Tamil, Telugu, Urdu
6	713-730-2335	Grades K-8	Costs vary	Yes	English, Spanish
7	713-942-9500	Ages 0-18	Costs vary	No	English, Spanish
8	713-755-5800 713-755-5546	Ages 0-18	Free	No	English, Spanish
9	713-295-2570 713-295-2579	All ages	Free	No	English
10	713-528-6798	Ages 0-17	Free	No	English, Spanish, others
11	713-225-4357 800-733-0059	Ages 0-17	Free	No	English, Spanish
12	512-465-2156	Ages 0-17	Costs vary	No	Arabic, Chinese, English, Spanish, others
13	832-824-5507	Ages 0-17	Costs vary	No	English
14	512-438-4800	Ages 0-17	Free	No	English, Spanish
15	713-472-0753	All ages	Free	No	English, Spanish
16	713-500-7840	Ages 0-17	Costs vary	No	English
17	713-274-7391	All ages	Costs vary	No	English, Spanish

Casa de Esperanza de los Niños

Address: 2911 Corder Street, Building A, Houston, TX 77054

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-5pm

Contact: Kathy Foster, Director

Phone: 713-529-0639

Fax: 713-529-9179

Email: Not available

Website: <https://www.casahope.org>

Local Bus Routes: 11, 28

Ages/Grades Served: Ages 0-6

Eligibility: Must meet age requirements. • Must be in a crisis situation at risk of injury, abuse, or neglect.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers a safe place for children in crisis due to abuse, neglect, or the effects of human immunodeficiency virus (HIV). • Provides residential care and coordinates medical and psychological care for each child.

Child Advocates, Inc.

Address: 3701 Kirby Drive, Suite 400, Houston, TX 77098

Area Served: Harris County

Days/Hours: Monday-Thursday, 8:30am-5:30pm, Friday, 8:30am-3:30pm

Contact: Hannah Sindlinger, Program Coordinator

Phone: 713-529-1396 Ext. 245

Fax: 713-529-1390

Email: development@childadvocates.org

Website: <http://www.childadvocates.org>

Local Bus Routes: 25, 27

Ages/Grades Served: Ages 0-17

Eligibility: Must be an advocate for a child in foster care.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Trains and supports court-appointed volunteers who provide a voice for abused and neglected children in foster care.

Children's Assessment Center

Address: 2500 Bolsover Street, Houston, TX 77005

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Elaine Stolte, Executive Director, or Lawrence Thompson, Jr., Director of Therapy and Psychological Services, or Michelle Lyn, Medical Director, or Lisa Creamer, Assistant Director

Phone: 713-986-3300

Fax: 713-986-3553

Email: info@cac.hctx.net or elaine.stolte@cac.hctx.net

Website: <http://www.cactx.org/find-a-local-center/the-childrens-assessment-center> and <http://cachouston.org/public-awareness> and <http://cachouston.org/therapy-psychological-services>

Local Bus Routes: 27, 41, 84

Ages/Grades Served: Ages 0-17

Eligibility: Must be a child victim of abuse, a sibling of a child victim of abuse, or a non-offending caregiver of a child victim of abuse.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Offers varied services ranging from crisis intervention and psychological evaluations to group, family, and individual therapy of child victims, siblings, and non-offending caregivers. • Provides a safe haven for children while awaiting services or during investigations of alleged abuse. • Provides resources about prevention, intervention, and treatment of child sexual abuse.

Collaborative for Children

Address: 1111 North Loop West, Suite 600, Houston, TX 77008

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Kathy Butler, Family Engagement Manager

Phone: 713-600-1100 (general questions) or 713-600-1116 (family engagement)

Fax: 713-600-1105

Email: kbutler@collabforchildren.org

Website: <https://www.collabforchildren.org>

Local Bus Routes: 26

Ages/Grades Served: Adults ages 18+

Eligibility: No area restrictions. • Classes are open to the community at large.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: Yes. • Parent educators are available to provide instruction at schools.

Languages: English, Spanish

Direct Services: Advocates for the welfare of young children. • Offers parent education for parents and other caregivers. • Classes cover communication, child development, child guidance and discipline, family involvement, parent/child activities, financial literacy, community resources, other topics. • Also provides referrals to other parent education providers. • Many free materials for parents are available online.

DAYA, Inc.

Address: 3300 South Gessner Road, Suite 203, Houston, TX 77063

Area Served: Houston

Days/Hours: Monday-Friday, 9am-5pm

Contact: Padmini Ranganathan, President

Phone: 713-981-7645 (Help Line)

Fax: 713-583-1822

Email: contact@dayhouston.org

Website: <http://www.dayahouston.org/services.php>

Local Bus Routes: 46

Ages/Grades Served: All ages

Eligibility: Must be a member of the city's South Asian community.

Costs: Free

Onsite at Schools: No

Languages: Assamese, Bengali, English, Gujarati, Hindi, Kannada, Malayalam, Marathi, Nepali, Punjabi, Sindhi, Tamil, Telugu, Urdu

Direct Services: Provides confidential and culturally sensitive services to women and children in crisis situations such as domestic violence, sexual assault, and child abuse. • Offers crisis counseling for individuals and a support group for survivors of domestic violence.

DePelchin Children's Center (DCC)

Address: 4950 Memorial Drive, Houston, TX 77007

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Jennifer Jarriel, President and Chief Executive Officer

Phone: 713-730-2335 (appointments)

Fax: 713-802-3801

Email: info@depelchin.org

Website: <http://www.depelchin.org/atrisk-youth-programs>

Local Bus Routes: 27

Ages/Grades Served: Grades K-8

Eligibility: No area restrictions. • Must preregister for classes.

Costs: Costs vary. • School-based programs are free. • Registration and materials for parent education and developmental/behavioral services cost \$25-\$150. • Call to ask about specific costs.

Onsite at Schools: Yes. • DCC offers school-based programs for elementary and middle schools aimed at positive youth development and prevention of substance abuse, bullying, and delinquency.

Languages: English, Spanish

Direct Services: Provides counseling for at-risk youths and helps families work through crisis situations such as a child running away, family conflict, delinquent behaviors, or severe problems at school.

ESCAPE Family Resource Center

Address: 1721 Pech Road, Suite 300, Houston, TX 77055

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5:30pm

Contact: Hortencia Morales, Parent Services Coordinator

Phone: 713-942-9500

Fax: 713-942-0702

Email: hmorales@learntoparent.org or programs@learntoparent.org

Website: <http://www.learntoparent.org/index.php?page=child-abuse-101>

Local Bus Routes: 26

Ages/Grades Served: Ages 0-18

Eligibility: Course is designed for professionals who educate and care for minor children.

Costs: Costs vary. • Charges \$20-\$40 per person. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides information about parenting skills and child abuse prevention. • Offers two- to four-hour Child Abuse Prevention training workshops for professionals who work with children at schools, camps, child care centers, social service agencies, and similar places.

Harris County District Attorney's Office – Child Abuse Division

Address: 1201 Franklin Street, Suite 600, Houston, TX 77002

Area Served: Harris County

Days/Hours: Monday-Friday, 8am-5pm

Contact: Devon Anderson or Belinda Hill

Phone: 713-755-5800 (general questions) or 713-755-5546 (child abuse)

Fax: 713-755-1052

Email: da@dao.hctx.net

Website: <http://app.dao.hctx.net/OurOffice/OurOffice.aspx>

Local Bus Routes: 700 (METRO rail), 20, 30, 48

Ages/Grades Served: Ages 0-18

Eligibility: Requires an application. • Reported child abuse offenses must have occurred in Harris County. • Accepts non-emergency walk-ins.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Helps child victims of sexual and physical abuse. • Operates special programs to protect young victims of crime from further trauma. • Makes referrals for counseling.

Harris County Protective Services for Children and Adults

Address: 6300 Chimney Rock Road, Houston, TX 77081

Area Served: Harris County

Days/Hours: Monday-Friday, 8am-5pm

Contact: Kim Cheung, Director

Phone: 713-295-2570 or 713-295-2579

Fax: Not available

Email: Not available

Website: http://www.hc-ps.org/services_provided.aspx

Local Bus Routes: 33, 49

Ages/Grades Served: All ages

Eligibility: Must be a child referred by the Texas Department of Family Protective Services (DFPS).

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Provides early comprehensive child and family evaluations to identify needed services for physically abused and neglected children entering the agency's custody.

Houston Area Women's Center (HAWC) – Children's Court Services

Address: 1010 Waugh Drive, Houston, TX 77019

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 8am-9pm, Saturday 8am-5:30pm. • Hotlines and Shelter: Monday-Sunday, 24 hours/day.

Contact: Sonia Corrales, Chief Program Officer

Phone: Office: 713-528-6798. • Domestic Violence Hotline: 713-528-2121. • Sexual Assault Hotline: 713-528-7273 or 713-528-RAPE. • If a caller is in immediate danger, call 911.

Fax: 713-535-6363

Email: info@hawc.org

Website: <http://www.hawc.org/en/our-services/children-s-court-services>

Local Bus Routes: 40, 56

Ages/Grades Served: Ages 0-17

Eligibility: Must be a victim of a crime or a witness to a crime.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish, and 200+ other languages available through the Language Line

Direct Services: Explains law enforcement and legal procedures. • Gives status updates for investigations and court cases. • Orients children to the court and goes with them to the District Attorney's Office and court. • Explains probation and parole, and provides referrals to community resources. • Offers help in applying to Crime Victims' Compensation. • Offers language interpreters if needed.

Justice for Children

Address: 2600 Southwest Freeway, Suite 806, Houston, TX 77098

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Steven Lightfoot, Executive Director

Phone: 713-225-4357 or 800-733-0059

Fax: Not available

Email: slightfoot@justiceforchildren.org

Website: <http://justiceforchildren.org>

Local Bus Routes: 25

Ages/Grades Served: Ages 0-17

Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Advocates for abused or neglected children. • Offers free (pro-bono) legal advocacy, public policy monitoring, professional referrals, mental health services, court watch, research, education, and emotional support. • Guides clients through the complex system of child protection.

National Center for Missing and Exploited Children – Texas Regional Office

Address: 8668 Spicewood Springs Road, Suite 200, Austin, TX 78759

Area Served: Texas

Days/Hours: Monday-Friday, 8am-5pm

Contact: Joe Rivera, Program Manager of Outreach

Phone: 512-465-2156

Fax: Not available

Email: ncmec_Texas@ncmec.org

Website: <http://www.missingkids.com/Texas>

Local Bus Routes: Not available

Ages/Grades Served: Ages 0-17

Eligibility: Materials are available online to the general public.

Costs: Costs vary. • Many family safety publications are available to the general public for free. • Call to ask about specific costs.

Onsite at Schools: No

Languages: Albanian, Amharic, Arabic, Armenian, Bulgarian, Chinese, Czech, Danish, English, Farsi, French, German, Haitian Creole, Hmong, Hungarian, Italian, Japanese, Khmer, Lao, Pashto, Polish, Portuguese, Romanian, Russian, Slovak, Somali, Spanish, Tigrinya, Ukrainian, Vietnamese

Direct Services: Provides safety education to children, families, schools, and community groups. • Helps law enforcement in investigations of sexual exploitation of children and other crimes against children. • Provides many child safety materials on

Texas Children's Hospital – Child Protection Program

Address: 6621 Fannin Street, Houston, TX 77030

Area Served: Greater Houston

Days/Hours: Monday-Sunday, 24 hours/day

Contact: Michelle Lyn, Chief of Child Protection Section of Emergency Medicine

Phone: 832-824-5507

Fax: Not available

Email: Not available

Website: <http://www.texaschildrens.org/departments/child-abuse-pediatrics-cap>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: Ages 0-17

Eligibility: Must be a victim of child abuse or child neglect.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Provides evaluation, diagnosis, treatment, and post-care for infants, children, and teenagers who are victims of child abuse or neglect.

Texas Department of Family and Protective Services – Help and Hope

Address: 701 West 51st Street, Austin, TX 78751

Area Served: Texas

Days/Hours: Monday-Friday, 8am-5pm

Contact: Not available

Phone: 512-438-4800

Fax: Not available

Email: Not available

Website: http://www.helpandhope.org/Abuse_and_Neglect/default.asp

Local Bus Routes: Not available

Ages/Grades Served: Ages 0-17

Eligibility: Online resources are available to the general public.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides information about recognizing the signs of child abuse or neglect. • Offers extensive parenting tips on its website.

The Bridge Over Troubled Waters

Area Served: Harris County

Location	Address	Phone	Bus Routes
Houston Office	6309 Martin Luther King Jr. Drive, Houston, TX 77021	Office: 713-494-7238 Hotline: 713-473-2801	900 (METRO rail), 80, 87
Pasadena Office	811 Allen Genoa Road, Pasadena, TX 77504	Office: 713-472-0753 Hotline: 713-473-2801	Not available

Days/Hours: Office: Monday-Friday, 8:30am-5:30pm. • Hotline: Monday-Sunday, 24 hours/day.

Contact: Debbie Moseley, Executive Director or Heather Dunn, Counseling Services Director

Fax: Not available

Email: dmoseley@botw.org or hdunn@botw.org

Website: <http://www.thebridgeovertroubledwaters.org>

Ages/Grades Served: All ages

Eligibility: No area restrictions.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides a 24-hour crisis and referral hotline, 24-hour advocacy and accompaniment to hospitals, schools, police stations, courts and other agencies. • Offers support groups, case management, assessments, education programs, parenting classes, family therapy, and personal safety plan development. • Also offers a 100-bed shelter, permanent housing for women with disabilities and children in their care, and transitional and rapid re-housing.

University of Texas Health Science Center at Houston – McGovern Medical Center

Address: 6410 Fannin Street, Suite 1228, Houston, TX 77030

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-5pm

Contact: Rebecca Baddock, Administrative Assistant, Child Protection Pediatrics

Phone: 713-500-7840

Fax: 713-500-0711

Email: Rebecca.A.Baddock@uth.tmc.edu

Website: <https://med.uth.edu/pediatrics/divisions/child-protection-pediatrics/clinics>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: Ages 0-17

Eligibility: No area restrictions.

Costs: Costs vary. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English

Direct Services: Provides initial assessments and ongoing comprehensive medical care for child victims of abuse and neglect, as well as complete care for children living in foster care.

Address: 1310 Prairie Street, Suite 1030, Houston, TX 77002

Area Served: Harris County

Days/Hours: Offices: Monday-Friday, 8:30am-4:30pm. • Counseling: Monday-Wednesday, 12pm-8pm.

Contact: Marinelle Timmons, Executive Director

Phone: 713-274-7391

Fax: 713-755-8824

Email: info@vacsafe.org or timmons@vacsafe.org

Website: <http://victimassistancecentre.com/childabuse.html>

Local Bus Routes: 700 (METRO rail), 20, 52, 82

Ages/Grades Served: All ages

Eligibility: The SAFE Supervised Visitation Program requires a driver's license and/or identification, vehicle information (make, model, color, license plate number), medical insurance for all children, photos of all children, and a copy of court order or protective order (if any).

Costs: Costs vary. • Some services are free. • The SAFE Supervised Visitation Program registration fee is \$75 per parent. • Visit fees are \$60 per month. • Call to ask about specific costs.

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Offers counseling and safety planning for victims of domestic violence and child abuse. • Counsels persons about domestic violence, grief, life transitions, crime and violence, post-traumatic stress, sexual abuse, and behavioral issues. • Helps victims get protective orders, register for Texas Victim Information and Notification Everyday (VINE) notifications, take part in supervised visits, and file for crime victim compensation.

FACE PRODUCT EVALUATION FORM

Product Name: _____
Date: _____

User(s): _____
School/Location: _____

Directions: Please tell us a little about you by checking (✓) the circles that apply best to you.

- | | | | |
|--|---|--|--|
| <input type="radio"/> Student | <input type="radio"/> Principal | <input type="radio"/> Parent Educator | <input type="radio"/> Board of Education |
| <input type="radio"/> Parent or Guardian | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist | <input type="radio"/> Central Office Staff |
| <input type="radio"/> Community Member | <input type="radio"/> Classroom Teacher | <input type="radio"/> School Bus Driver | <input type="radio"/> FACE Staff |
| | <input type="radio"/> School Librarian | <input type="radio"/> School Custodian | |
| <input type="radio"/> Black or African American | | <input type="radio"/> Hispanic or Latino | |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian | | <input type="radio"/> White or Caucasian | |
| <input type="radio"/> Asian or Pacific Islander | | <input type="radio"/> Two or More Races or Ethnicities | |

Directions: Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied ☹	Unsatisfied	Neutral ☺	Satisfied	Very Satisfied ☺	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

FACE PRODUCT EVALUATION FORM

Overall, how satisfied are you with this FACE product?	
<input type="radio"/>	Very satisfied 😊
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied ☹️

Compared to other products of which you are aware, would you say that this FACE product is:	
<input type="radio"/>	So good that it's in a class by itself 😊
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others 😐
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others ☹️
<input type="radio"/>	Never have used it

Will you use this FACE product again?	
<input type="radio"/>	Definitely yes 😊
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no ☹️
<input type="radio"/>	Never have used it

How likely are you to recommend this FACE product to others?	
<input type="radio"/>	Definitely will recommend it 😊
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it ☹️
<input type="radio"/>	Never have used it

Based upon your experience with this product, how likely are you to use other FACE products?	
<input type="radio"/>	Very likely 😊
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely ☹️

Other comments about the product: _____

Please send this completed evaluation form to:
 Jeff Smith, Business Operations Team Leader
 Family and Community Engagement Department (FACE)
 Houston Independent School District (HISD)
 4400 West 18th Street
 Houston, TX 77092
 713-556-7290 (main)
 713-556-6814 (fax)
face@HoustonISD.org