
2016 COMMUNITY RESOURCE GUIDE

BACK to SCHOOL SUPPLIES



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Interim Superintendent of Schools

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EXECUTIVE SUMMARY

Welcome to the revised and expanded **Houston Independent School District (HISD) Family and Community Engagement (FACE) 2016 Community Resource Guide**. Its primary intended audiences are administrators and teachers in the HISD and the parents, guardians, families, and communities they serve.

Structure and Organization

In its third edition, the **2016 Community Resource Guide** now includes 41 topics and 735 profiles. The profiles encompass 350 unique organizations. A profile is the total description of an entry. An entry is an organization and its total profile under a given topic. A topic is the total collection of profiles for a specific area of interest. The **Guide** consistently uses 15 headings as prompts for information. A heading is a specific question of interest and it is repeated across all entries and within all topics.

Methods Used

In identifying possible topics and profiles for this new, revised edition of the **Guide**, HISD FACE staff members:

1. Used service providers' websites as the primary information resource.
2. Consulted Guidestar and organizations' IRS Form 990s for contact and communication information.
3. Sent emails with questions to selected organizations for which there were gaps in information.
4. Made phone calls to selected organizations for which there were also gaps in information.
5. Reviewed successive drafts to assess quality, completeness, and ease of use.
6. Included a **Product Evaluation Form** for feedback from schools, families, and other users.

Origins and Attributes

Under the leadership of Assistant Superintendent, Dr. Jorge Arredondo, an eight-person team contributed to developing the **2016 Community Resource Guide**: Dr. Elizabeth Cocina, Carmen Acevedo, Victoria Graham, Gabriella Hernandez, Walter Simpson, Rony Canales, Valeria Schillaci, and Jeffrey Smith. The **Guide** traces its lineage to such trailblazers as Harris County's Community Youth Services Program and the United Way of Greater Houston, but it also differs from them in significant ways: (1) The **Guide's** area of focus is on HISD and Houston, not on a broader geography; (2) information summary tables precede the profiles for each topic; (3) through the headings used in its service provider profiles, the **Guide** presents answers for a consistently defined set of questions; (4) wherever possible, it includes contact names, local bus and METRO rail transit routes, and the languages in which information and/or services are available; (5) the **Guide** identifies four ways to get information about community resources: phone, fax, email, and website; (6) the **Guide** also indicates whether services are available onsite at public schools and it briefly describes available services; and (7) the **Guide** is available in single-topic and comprehensive print versions and as a searchable online database.

Disclaimer

This revised **Guide** is intended to be a quick reference resource for HISD schools and families. Inclusion in it does not denote endorsement or recommendation. Please send information about new resources, as well as any updates, corrections, and comments to jsmith55@houstonisd.org.

Evaluation Form

A two-page Product Evaluation Form appears at the end of this **Guide**. We would welcome your feedback!

BACK to SCHOOL SUPPLIES

Back to School Supplies:

1. Big Brothers Big Sisters of Greater Houston (BB/BS)
2. Christian Community Service Center, Inc. (CCSC)
3. City of Houston – Mayor’s Back to School Fest
4. DePelchin Children’s Center (DCC)
5. Emergency Aid Coalition
6. House of Charity
7. Houston Area Women’s Center (HAWC)
8. Houston Food Bank
9. Houston Independent School District (HISD) – Strategic Partnerships Back to School Fest
10. Southeast Area Ministries (SEAM)
11. Star of Hope
12. The Mission of Yahweh, Inc.
13. Young Men’s Christian Association of Greater Houston (YMCA)
14. West Houston Assistance Ministries (WHAM)

	Phone	Ages/Grades Served	Costs	Onsite at Schools	Languages
1	713-271-5683 713-860-8208	Grades K-12	Free	No	English, Spanish
2	713-961-3993 Ext. 215	Grades PreK-8	Free	No	English, Spanish
3	713-837-0311	Grades K-5	Free	No	English, Spanish
4	713-802-7645 713-730-2335	Grades PreK-12	Free	Yes	English, Spanish
5	713-528-3663 713-526-5135	All ages	Free	No	English, Spanish
6	713-541-2700 713-266-8002	Grades PreK-12	Free	No	English, Spanish
7	713-528-6798 Ext. 2255	Grades PreK-12	Free	No	English, Spanish
8	713-547-8661	Grades PreK-12	Free	No	English
9	713-556-7200	Grades PreK-12	Free	Yes	Arabic, Chinese, English, Spanish, others
10	713-944-0093	All ages	Free	No	English, Spanish
11	713-748-0700	Grades K-12	Free	No	English
12	713-466-4785	Boys: Ages 0-8 Girls: Ages 0-13 Women: Adults ages 18+	Free	No	English
13	832-484-9622 (See profile list)	Grades K-8	Free	No	English
14	713-977-9942	All ages	Free	No	English, Spanish

Big Brothers Big Sisters of Greater Houston (BB/BS)

Address: 6437 High Star Drive, Houston, TX 77074

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-6pm

Contact: Alistine Turnbull-Blackshear, Director of Programs

Phone: 713-271-5683 (office) or 713-860-8208 (programs)

Fax: 713-271-0587

Email: houstonssd@bbbstx.org

Website: <http://www.bbbstx.org/backtoschool>

Local Bus Routes: 9, 47

Ages/Grades Served: Grades K-12

Eligibility: Recipients of back to school supplies must be participants in Big Brothers Big Sisters of Greater Houston. • Requires an appointment.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides Little Brothers and Little Sisters and their siblings with a backpack full of supplies appropriate to their grade level.

Christian Community Service Center, Inc. (CCSC)

Address: 3230 Mercer Street, Houston, TX 77027

Area Served: Houston and Bellaire ZIP Codes: 77002, 77003, 77004, 77005, 77006, 77007, 77009, 77010, 77011, 77012, 77016, 77019, 77020, 77021, 77023, 77025, 77026, 77027, 77028, 77029, 77030, 77031, 77033, 77036, 77046, 77056, 77057, 77072, 77074, 77081, 77096, 77098 and 77401

Days/Hours: Monday-Friday, 8:30am-4:30pm

Contact: Michelle Shonbeck, Executive Director or Cathy Brown, Coordinator

Phone: 713-961-3993 Ext. 215

Fax: Not available

Email: seasonal@ccschouston.org or ccsc@ccschouston.org

Website: <https://www.ccschouston.org/backtoschool>

Local Bus Routes: 25, 82, 84

Ages/Grades Served: Grades PreK-8

Eligibility: Must meet grade level requirements. • Must need back to school supplies and/or school clothing.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides students with a complete package of grade-appropriate supplies, a voucher for a new school uniform and/or shoes, and a hygiene kit.

City of Houston – Mayor’s Back to School Fest

Address: 901 Bagby Street, Houston, TX 77002

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Susan Bono or Dawn Callahan

Phone: 713-837-0311 (registration), 832-393-1037 (special events), or 832-393-0867 (special events)

Fax: Not available

Email: 311@houstontx.gov or susan.bono@houstontx.gov or dawn.callahan@houstontx.gov

Website: <http://www.houstontx.gov/btsf/schoolsupplies.html>

Local Bus Routes: 40, 85, 219

Ages/Grades Served: Grades K-5

Eligibility: Requires pre-registration by phone or on the website to be eligible to participate. • Requires proof of identity and an event confirmation.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides eligible students with backpacks, school uniforms, basic school supplies, dental and vision screenings, and immunizations.

DePelchin Children’s Center (DCC)

Address: 4950 Memorial Drive, Houston, TX 77007

Area Served: Greater Houston

Days/Hours: Office: Monday-Friday, 8am-5pm. • Mental Health Appointments: Saturday, 8am-12pm.

Contact: Jennifer Jarriel, President and Chief Executive Officer

Phone: 713-802-7645 or 713-730-2335

Fax: 713-802-3801

Email: info@depelchin.org

Website: <http://www.depelchin.org/gifts-in-kind>

Local Bus Routes: 27

Ages/Grades Served: Grades PreK-12

Eligibility: Families must demonstrate a need for assistance.

Costs: Free

Onsite at Schools: Yes. • DCC offers school-based programs for elementary and middle schools aimed at positive youth development and prevention of substance abuse, bullying, and delinquency.

Languages: English, Spanish

Direct Services: Provides students with grade-appropriate school supplies. • Also helps families to deal with managing anger, anxiety, behavior problems, depression, family conflict, loss and grief, school problems, and resolving trauma.

Emergency Aid Coalition

Address: 5401 Fannin Street, Houston, TX 77004

Area Served: Harris County

Days/Hours: Monday-Friday, 9am-1pm

Contact: Lydia Smyth, Program Director

Phone: 713-528-3663 or 713-526-5135

Fax: 713-528-2650

Email: lsmyth@eachouston.org

Website: <http://www.eachouston.org/programs.html>

Local Bus Routes: 700 (METRO rail), 56

Ages/Grades Served: All ages

Eligibility: Requires proof of identity, proof of income, proof of residence, and an intake interview.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides school uniforms, backpacks, and grade-appropriate school supplies.

House of Charity

Address: 10802 Sugar Hill Drive, Suite A, Houston, TX 77042

Area Served: Greater Houston

Days/Hours: Monday-Friday, 9am-4pm

Contact: Paula Wheeler or Luz Corina

Phone: 713-541-2700 or 713-266-8002

Fax: 713-266-8003

Email: info@houseofcharity.com

Website: <http://www.houseofcharity.com/educational%20resource.htm>

Local Bus Routes: 153, 161

Ages/Grades Served: Grades PreK-12

Eligibility: Focus is on disadvantaged, inner-city students and schools.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides immediate relief for inner-city teachers in need of school supplies for their classrooms and students.

Houston Area Women's Center (HAWC)

Address: 1010 Waugh Drive, Houston, TX 77019

Area Served: Greater Houston

Days/Hours: Monday-Friday, 8am-9pm and Saturday, 8am-5:30pm

Contact: Pam Hobbs

Phone: 713-528-6798 Ext. 2255

Fax: 713-535-6363

Email: info@hawc.org

Website: <http://www.hawc.org/en/support-us/2015-back-to-school-project>

Local Bus Routes: 40, 56

Ages/Grades Served: Grades PreK-12

Eligibility: Must be a child receiving services at the Houston Area Women's Center.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish, and 200+ other languages available through the Language Line

Direct Services: Distributes new backpacks and school supplies to the children receiving services at the Houston Area Women's Center, who are children who have experienced sexual abuse and exploitation, domestic violence and/or were witnesses to such crimes.

Houston Food Bank

Area Served: Greater Houston

Location	Address	Phone	Bus Routes
Office	535 Portwall Street, Houston, TX 77029	713-223-3700	11, 97
Teachers Aid Center	8353 East Freeway, Houston, TX 77019	713-547-8661	11, 97

Days/Hours: Monday-Friday, 8am-5pm, Saturday, 8:30am-12pm

Contact: School Programs Coordinator

Fax: Not available

Email: TeachersAid@houstonfoodbank.org

Website: <http://www.houstonfoodbank.org/programs/teachers-aid>

Ages/Grades Served: Grades PreK-12

Eligibility: Requires that the school's Backpack Buddy Site Coordinator first submit a teacher roster, then individual teachers register before they schedule a shopping visit.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Provides supplies to teachers in schools where 70% or more of students are on free or reduced price lunch and who participate in the Houston Food Bank's Backpack Buddy Program.

Houston Independent School District (HISD) – Strategic Partnerships Back to School Fest

Address: 4400 West 18th Street, Houston, TX 77092

Area Served: Houston

Days/Hours: Monday-Friday, 8am-5pm

Contact: Caleen Allen, General Manager, Strategic Partnerships

Phone: 713-556-7200

Fax: Not available

Email: callen11@houstonisd.org

Website: <http://www.houstonisd.org/Page/89139>

Local Bus Routes: 26, 85

Ages/Grades Served: Grades PreK-12

Eligibility: Requires student enrollment at an HISD campus.

Costs: Free

Onsite at Schools: Yes

Languages: Arabic, Chinese, English, Spanish, and nearly 100 other languages

Direct Services: Provides backpacks of school supplies for HISD students.

Southeast Area Ministries (SEAM)

Address: 2102 Houston Boulevard, South Houston, TX 77587

Area Served: Houston ZIP Codes: 77017, 77034, 77061, 77075, 77087, and 77089, and South Houston ZIP Code: 77587

Days/Hours: Monday-Thursday, 9:30am-1:30pm

Contact: C. Daer Platt, Director of Operations

Phone: 713-944-0093

Fax: Not available

Email: southministries@sbcglobal.net

Website: <http://southeastareaministries.com/programs>

Local Bus Routes: 76

Ages/Grades Served: All ages

Eligibility: Requires proof of identify, proof of address, and a confidential interview with SEAM client services.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides school clothing, shoes, and school supplies to children who are referred by officials at public schools in its service area.

Star of Hope

Address: 6897 Ardmore Street, Houston, TX 77054

Area Served: Houston

Days/Hours: Monday-Friday, 8am-6pm, Saturday, 8am-2pm

Contact: Betty Nunnally, Senior Vice President of Programs

Phone: 713-748-0700

Fax: Not available

Email: info@sohmission.org

Website: <http://www.sohmission.org/school-supplies>

Local Bus Routes: 28

Ages/Grades Served: Grades K-12

Eligibility: Must be a homeless child enrolled in school.

Costs: Free

Onsite at Schools: No

Languages: English

Direct Services: Provides backpacks of school supplies, clothing such as school uniforms, and other essential items for homeless children.

The Mission of Yahweh, Inc.

Address: 10247 Algiers Road, Houston, TX 77041

Area Served: Shelter: Harris County. • Food Pantry: Houston ZIP Code 77041 only.

Days/Hours: Office: Monday-Friday, 8am-5pm. • Shelter: Monday-Sunday, 24 hours/day.

Contact: Joyce Raynor, Women's Program Director or Barbara Moore, Residential Director

Phone: 713-466-4785

Fax: 713-466-3480

Email: joyce.raynor@missionofyahweh.org or barbara.moore@missionofyahweh.org

Website: <http://www.missionofyahweh.org/programs/outreach.html>

Local Bus Routes: 46

Ages/Grades Served: All ages of homeless women, but limited ages for their children. • Boys: Ages 0-8. • Girls: Ages 0-13.

Eligibility: Must live outside the ZIP code 77041. • Shelter is for homeless women and children only.

Costs: Free. • Clients must agree to volunteer for 20 hours/week or for 10 hours/week if working part-time.

Onsite at Schools: No

Languages: English

Direct Services: Provides backpacks of back to school supplies to low-income children in the neighborhood. • Also provides food, clothing, and shelter. • Offers help with job readiness, life skills, parenting skills, character development, computer training, counseling, and financial education. • Financial education classes cover budgeting, checking accounts, credit management, and other topics.

Young Men's Christian Association of Greater Houston (YMCA)

Area Served: Greater Houston

Location	Address	Phone	Contact	Bus Routes
Aldine-Greenspoint YMCA	10960 North Freeway, Houston, TX 77037	832-484-9622	Jeff K. Petersen, District Executive Director	56, 99, 102
Cossaboom Family YMCA	7903 South Loop East, Houston, TX 77012	713-643-4396	Manuel Vila, Youth Development Director	50, 76
Harriet and Joe Foster Family YMCA	1234 West 34th Street, Houston, TX 77018	713-869-3378	Maximillian Madero, Youth Development Director	30, 36
Houston Texans YMCA	5202 Griggs Road, Houston, TX 77021	713-748-5405	Lorenzo Jackson, Youth Development Director	900 (METRO rail), 80
Northeast Family YMCA	7901 Tidwell Road, Houston, TX 77028	713-633-0530	Demetta Landry, Community Executive Director	3, 45, 78
Tellepsen Family Downtown YMCA	808 Pease Street, Houston, TX 77002	713-659-8501	Crystal Davis, Youth Development Director	700 (METRO rail), 85, 160
Texas Medical Center Child Care YMCA	5614 H. Mark Crosswell Jr. Street, Houston, TX 77021	713-747-2173	Noddyica Jackson, Youth Development Director	4, 11
Trotter Family YMCA	1331 Augusta Drive, Houston, TX 77057	713-781-1061	Lorie Janish, Youth Development Director	32, 47, 49
Weekley Family YMCA	7101 Stella Link Boulevard, Houston, TX 77025	713-664-9622	Alex Taylor, Executive Director	2, 10, 402
Wendel D. Ley Family YMCA	15055 Wallisville Road, Houston, TX 77049	281-458-7777	Jennifer James, Community Executive Director	Not available
West Orem Family YMCA	5801 West Orem Drive, Houston, TX 77085	713-726-1606	Kem Redic, Community Executive Director	49

Days/Hours: Program hours vary from one location to another. • Call to ask about specific times.

Fax: 713-758-9140

Email: jeffp@ymcahouston.org (Aldine-Greenspoint YMCA); manuel.vila@ymcahouston.org (Cossaboom Family YMCA); maximillian.madero@ymcahouston.org (Harriet and Joe Foster Family YMCA); ljackson@ymcahouston.org (Houston Texans YMCA); demettal@ymcahouston.org (Northeast Family YMCA); crystal.davis@ymcahouston.org (Tellepsen Family Downtown YMCA); noddyicaj@ymcahouston.org (Texas Medical Center Child Care YMCA); loriej@ymcahouston.org (Trotter Family YMCA); alexandrat@ymcahouston.org (Weekley Family YMCA); jenniferj@ymcahouston.org (Wendel D. Ley Family YMCA); or kemr@ymcahouston.org (West Orem Family YMCA)

Website: <https://www.ymcahouston.org/operation-backpack>

Ages/Grades Served: Grades K-8

Eligibility: No area restrictions. Must be enrolled in an eligible grade level.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides backpacks of school supplies to children who need them.

West Houston Assistance Ministries (WHAM)

Address: 10501 Meadowglen Lane, Houston, TX 77042

Area Served: Houston ZIP Codes: 77042, 77057, 77063, 77077, and 77082

Days/Hours: Monday-Friday, 10am-1pm

Contact: Shirley Downing, Executive Director

Phone: 713-977-9942

Fax: 713-783-0761

Email: wham@whamministries.org or shirley.downing@whamministries.org

Website: <http://whamministries.org/back-to-school-drive>

Local Bus Routes: 25, 82, 161

Ages/Grades Served: All ages

Eligibility: Requires proof of identity, proof of income, proof of residence, and documentation of crisis. • Must live in the service area and must pre-register for assistance.

Costs: Free

Onsite at Schools: No

Languages: English, Spanish

Direct Services: Provides students with supplies required to return to the classroom. • Helps with food, clothing, household items, rent, mortgage, transportation, utilities, and prescriptions, and operates a job lab. • Also offers classes in English as a Second Language (ESL) and in adult literacy.

FACE PRODUCT EVALUATION FORM

Product Name: _____
Date: _____

User(s): _____
School/Location: _____

Directions: Please tell us a little about you by checking (✓) the circles that apply best to you.

- | | | | |
|--|---|--|--|
| <input type="radio"/> Student | <input type="radio"/> Principal | <input type="radio"/> Parent Educator | <input type="radio"/> Board of Education |
| <input type="radio"/> Parent or Guardian | <input type="radio"/> Assistant Principal | <input type="radio"/> Parent Liaison | <input type="radio"/> District Administrator |
| <input type="radio"/> Family Member | <input type="radio"/> Other Campus Leader | <input type="radio"/> School-Based Specialist | <input type="radio"/> Central Office Staff |
| <input type="radio"/> Community Member | <input type="radio"/> Classroom Teacher | <input type="radio"/> School Bus Driver | <input type="radio"/> FACE Staff |
| | <input type="radio"/> School Librarian | <input type="radio"/> School Custodian | |
| <input type="radio"/> Black or African American | | <input type="radio"/> Hispanic or Latino | |
| <input type="radio"/> American Indian, Alaska Native, or Native Hawaiian | | <input type="radio"/> White or Caucasian | |
| <input type="radio"/> Asian or Pacific Islander | | <input type="radio"/> Two or More Races or Ethnicities | |

Directions: Please tell us how you feel about this product. Your answers will help us to improve it. Thank you.

	Very Unsatisfied ☹	Unsatisfied	Neutral ☺	Satisfied	Very Satisfied ☺	Not Applicable
Overall product quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process for acquiring it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance for users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeated usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-acquisition service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How long have you used this FACE product?

<input type="radio"/>	Less than 1 month
<input type="radio"/>	1 to 2 months
<input type="radio"/>	2 to 3 months
<input type="radio"/>	3 to 6 months
<input type="radio"/>	6 months to 1 year
<input type="radio"/>	1 year or longer
<input type="radio"/>	Have never used it

How often do you use this FACE product?

<input type="radio"/>	Daily
<input type="radio"/>	3 to 4 times a week
<input type="radio"/>	Weekly
<input type="radio"/>	3 to 4 times a month
<input type="radio"/>	Monthly
<input type="radio"/>	Every 2 to 3 months
<input type="radio"/>	3 to 4 times a year
<input type="radio"/>	Once a year or less often
<input type="radio"/>	Do not use it

FACE PRODUCT EVALUATION FORM

Overall, how satisfied are you with this FACE product?	
<input type="radio"/>	Very satisfied 😊
<input type="radio"/>	Somewhat satisfied
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unsatisfied
<input type="radio"/>	Very unsatisfied ☹️

Compared to other products of which you are aware, would you say that this FACE product is:	
<input type="radio"/>	So good that it's in a class by itself 😊
<input type="radio"/>	Much better than most others
<input type="radio"/>	About the same as others 😐
<input type="radio"/>	Somewhat worse than others
<input type="radio"/>	Much worse than others ☹️
<input type="radio"/>	Never have used it

Will you use this FACE product again?	
<input type="radio"/>	Definitely yes 😊
<input type="radio"/>	Probably yes
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably no
<input type="radio"/>	Definitely no ☹️
<input type="radio"/>	Never have used it

How likely are you to recommend this FACE product to others?	
<input type="radio"/>	Definitely will recommend it 😊
<input type="radio"/>	Probably will recommend it
<input type="radio"/>	Maybe or maybe not 😐
<input type="radio"/>	Probably will not recommend it
<input type="radio"/>	Definitely will not recommend it ☹️
<input type="radio"/>	Never have used it

Based upon your experience with this product, how likely are you to use other FACE products?	
<input type="radio"/>	Very likely 😊
<input type="radio"/>	Somewhat likely
<input type="radio"/>	Neutral 😐
<input type="radio"/>	Somewhat unlikely
<input type="radio"/>	Very unlikely ☹️

Other comments about the product: _____

Please send this completed evaluation form to:
 Jeff Smith, Business Operations Team Leader
 Family and Community Engagement Department (FACE)
 Houston Independent School District (HISD)
 4400 West 18th Street
 Houston, TX 77092
 713-556-7290 (main)
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